



Legislation Text

File #: 20-964, Version: 1

CITY MANAGER AUTHORITY PROCUREMENT AWARDS

ACTION REQUESTED:

Approve the award of Cooperative Procurement 20-263, Cisco Cyber Security Services, to CDW-G for an amount not to exceed \$67,119 and for a one-year term

DEPARTMENT: Information Technology

SUBMITTED BY: Jacqueline Nguyen, Director

BACKGROUND:

In February 2020, the City experienced a perceived breach which prompted the need to secure security services from Cisco to evaluate and eliminate the threat. An emergency purchase was authorized for \$100,000 by the Chief Procurement Officer to retain 160 hours of support relating to the Cisco systems. Per ordinance, Council was advised of the emergency purchase at the March 3, 2020 meeting.

Rectifying the threat did not use the entire retainer and the hours expire one year from date of purchase. The remaining hours will be used for assessment services from the Cisco Talos IR (Incident Response) Team to complete a security assessment and provide staff with the findings. With this assessment, Information Technology (IT) will competitively bid to retain services to address the highest priorities. The likelihood of cyber-attacks against the City are increasing each day and with the COVID pandemic causing more remote access into the City systems, it is more important than ever to ensure that the protections and processes are in place to ensure services and data are protected from destruction or improper exposure.

DISCUSSION:

This request is to retain a bank of Cisco Talos IR Service hours to supplement the original service hours to immediately secure services in the event of a breach and will extend coverage time to one year from date of this purchase. With this, staff will have access to a wide variety of incident services and technical resources for use in an emergency such as another cyber-attack, breach or other threat. Staff can also use services to prepare for an event thus shortening time to discovery by preparing staff for an incident through Cisco's Incident Response Assessment and Table Top exercises. If any hours remain near expiration, staff will again look to convert the hours into proactive services. Cisco is offering these service hours at a discount due to Cisco's end of year July 31, 2020, which has been extended to complete the City procurement process.

Staff has identified an approved cooperative contract, State of Illinois Cooperative Contract 18-448DOIT-ADMIN-P-385, formerly CMS7891190, through CDW-G, for the procurement of the Cisco Cyber Security Services. The term for the use of the additional Cisco Talos IR Service hours is one year from date of purchase with no option to renew or extend.

FISCAL IMPACT:

CIP#: N/A

Cyber Security Consulting Services is expensed to the Other Professional Services account listed below as a part of the Strategic Partnership MSFT & Cisco Stack services, to retain services in the event of a security threat. Staff will convert unused hours into pre-emptive hours and budget for assessment of services in the coming FY. The request award of \$67,119 is within budget.

Account Number	Fund Description	Total Budget Amount
16101100-531309	General Fund	\$558,800