

City of Naperville

400 S. Eagle Street Naperville, IL 60540

Legislation Text

File #: 21-0834, Version: 1

CITY COUNCIL AGENDA ITEM

ACTION REQUESTED:

Approve the Award of Option Year Two to Contract 19-134, Palo Alto Firewall, to Continental Resources, Inc, for an amount not to exceed \$108,265

DEPARTMENT: Electric Utility

SUBMITTED BY: Brian Groth, Director

BOARD/COMMISSION REVIEW:

N/A

BACKGROUND:

The purpose of this contract is to provide the Electric Utility support for the Palo Alto firewalls including licensing, software upgrades, security patches, and support services. The support agreement for the Palo Alto Equipment is critical to the security and operations of the Utility's 24/7 Smart Grid network and the Empower customer portal.

The City Council awarded Contract 19-134 to Continental Resources, Inc. on June 4, 2019 for a one-year term with six, one-year options to renew.

DISCUSSION:

Throughout the first year of the contract, the Electric Utility regularly leveraged the Continental's helpdesk to improve the security of new and existing firewall rules, install security patches, and upgrade the Palo Alto firewall's operating systems. Based upon the vendor's performance, the Electric Utility would like to renew the contract for the second option year. Pricing will remain the same as in previous years.

The term of the second option year is August 1, 2021 to July 31, 2022 with four, one-year options remaining on the agreement.

FISCAL IMPACT:

CIP#: N/A

Palo Alto Firewall support is expensed to the Software & Hardware Maintenance account listed below. A total of \$115,000 was budgeted for this expense in 2021. The requested award is within the budgeted amount for this expense.

Account Number	Fund Description	Total Budget Amount
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