



Legislation Text

File #: 17-562, **Version:** 1

CITY COUNCIL AGENDA ITEM

ACTION REQUESTED:

Approve the Award of Cooperative Procurement 17-154, Cisco SmartNet Maintenance, to CDW-Government for an amount not to exceed \$187,071.15.

DEPARTMENT: Information Technology

SUBMITTED BY: Jeff Anderson, Director

BOARD/COMMISSION REVIEW:

N/A

BACKGROUND:

The Information Technology (IT) Department is responsible for maintaining the City's network communications system. Cisco communications equipment is installed at every City facility and provides connectivity to the City's voice and data network. If this equipment were to fail, it would negatively impact voice and data communications. Therefore, it is critical that the City have a maintenance agreement with Cisco to quickly and seamlessly facilitate repair and/or replacement of failed equipment.

The Cisco maintenance coverage (SmartNet) applies to the Cisco devices used for the City's voice and data network systems. The contract covers:

- 14 Cisco Adaptive Security Appliances (firewalls) and routers
- 43 local area network switches
- 12 data center network switches
- 9 wireless network controllers and devices for the city's wireless network and the Police Department's in-car video system
- 2 Voice over Internet Protocol (VoIP) phone system servers and the licensing and support for the system including Cisco Call Manager, Cisco Unity Voicemail, Cisco Unified Contact Center, and Cisco Emergency Responder.

DISCUSSION:

An existing State of Illinois Cooperative Contract, #CMS7891190, has been identified to procure the Cisco SmartNet Maintenance. The term of the contract is September 20, 2017 through September 19, 2018.

FISCAL IMPACT:

CIP#: N/A

Cisco SmartNet Maintenance is expensed to the Repair and Maintenance account below. A total of \$185,000 has been budgeted for this expense in CY2017. This contract extends into CY2018 and funding will be made available for the remainder of the contract term.

| Account Number | Fund Description | Total Budget Amount |
|--------------------|------------------|---------------------|
| 010-1611-581.40-35 | General Fund | \$314,000 |