



Legislation Text

File #: 23-0914, Version: 1

CITY COUNCIL AGENDA ITEM

ACTION REQUESTED:

Approve the award of Cooperative Procurement 23-206, HPE Support, to Hewlett Packard Enterprise, for an amount not to exceed \$165,864.26 and for a one-year term

DEPARTMENT: Electric Utility

SUBMITTED BY: Brian Groth, Director

BOARD/COMMISSION REVIEW:

N/A

BACKGROUND:

As part of the Smart Grid Initiative, the Electric Utility (Utility) purchased Hewlett Packard (HP) equipment in the form of servers, computers, and storage at both the Electric Service Center and Municipal Center. In order to ensure continuity of operation, the Utility has maintenance agreements with all vendors for SmartGrid assets.

A total of 17 physical servers and two storage area network (SAN) storage arrays are included in the agreement.

DISCUSSION:

In 2022, Hewlett Packard Enterprise (HPE) added functionality to gain access to automated AI-based insights, self-service, and self-help capabilities with direct real-time analytics about the City's implementation. This provides additional troubleshooting tools and insights into systems to help minimize downtime and outages as well as better forecast storage growth and needs.

HPE technicians will also provide additional support options to help troubleshoot and assist staff on usage, configuration, and capacity management in order to resolve issues faster. Specifically, HPE will provide the following support and services:

1. Hardware support,
2. Hardware and software Helpdesk service,
3. Mission critical advisory service and
4. Software updates e-delivery

Staff has identified an approved cooperative contract, Midwestern Higher Education Compact Cooperative Contract MHEC-12152020 through Hewlett Packard Enterprise (HPE), for the procurement of the support services. Due to periodic additions, deprecations, and upgrades to the HPE equipment on the network, the Utility selected a one-year term to renew support.

The term for support services will be from September 19, 2023 through September 18, 2024*

FISCAL IMPACT:

CIP#: N/A

HP hardware support is budgeted in the below Software & Hardware Maintenance account. \$153,000 was budgeted for this service in 2023, as a result, the requested award exceed the budgeted amount for this expense by \$12,864. This award can be accommodated within the 2023 budget due to underspending in other areas.

Account Number	Fund Description	Total Budget Amount
40331300-531312	Electric Utility	\$1,580,456.26