



## Legislation Text

---

File #: 22-1535, Version: 1

---

### **CITY COUNCIL AGENDA ITEM**

#### **ACTION REQUESTED:**

Approve the award of Change Order #1 to Contract 21-059, Outage Management System, to Schneider Electric for an additional 11 months to December 10, 2023

**DEPARTMENT:** Electric Utility

**SUBMITTED BY:** Brian Groth, Director

#### **BOARD/COMMISSION REVIEW:**

N/A

#### **BACKGROUND:**

The City Council awarded Contract 21-059, Outage Management System, to Schneider Electric (Schneider) in September 2021. The purpose of this contract is to implement an outage management system (OMS) to streamline the communication between the City call center and the Electric Utility control room during outages. The implementation will allow customers to see outage scope and status in near real-time on the City website. In addition, the project is expected to improve the process of dispatching City Utility crews.

The contract completion date was January 10, 2023.

#### **DISCUSSION:**

This change order is requested to extend the completion date through December 10, 2023.

Factors affecting the project schedule include rescheduling the project kick-off to February 2022 to align with the IT Department's work plan and Schneider's technical lead left the company midway through project implementation which resulted in a delay so the new technical lead could become familiar with the project.

This is a technically complex project that involves multiple vendors, systems and crosses network domains. Once the system is fully functional, there will have to be extensive testing and training of staff. In exchange for a time extension, the vendor has agreed to provide additional training of City staff at the contractor's cost.

#### **FISCAL IMPACT:**

There is no fiscal impact, this is a change order to extend the completion date.