



Legislation Text

File #: 24-0600, Version: 1

CITY COUNCIL AGENDA ITEM

ACTION REQUESTED:

Approve the award of Cooperative Procurement 24-155, Cisco SMARTnet Maintenance, Support and License Renewal, to Sentinel Technologies, Inc., for an amount not to exceed \$173,989.07 for a 16-month term

DEPARTMENT: Information Technology

SUBMITTED BY: Jacqueline Nguyen, Director

BOARD/COMMISSION REVIEW:

N/A

BACKGROUND:

The Information Technology (IT) Department is responsible for maintaining the City's systems for computing, storage, and networking. Cisco communications equipment is installed at every municipal facility and provides connectivity to the entire voice and data network. This complex ecosystem powers municipal services and operations and enables the City to seamlessly pivot to accommodate upgrades and new services.

DISCUSSION:

The SmartNet maintenance coverage applies to the City's systems for computing, storage, and networking. A representative listing of current components includes:

1. Cisco Adaptive Security Appliances (ASA) for network security
2. Wireless network controllers and access points covering areas such as City buildings, public safety locations, and Jaycee's Park
3. The network and switching devices are used for both voice and data applications which include approximately 95 LAN switches for network connectivity.
4. Devices that support Internet connectivity and private connectivity such as the Virtual Private Network (VPN) to Tyler Technologies Munis Enterprise Resource Platform (ERP), and remote working
5. Cisco Hyperflex, a modern high-performance converged platform of networking, computing, and storage components that provides services to employees and residents.
6. Cisco FirePOWER firewall solution that is a key component of the City's cyber security defenses

Staff has identified an approved cooperative contract, Omnia Partners contract R200803 through Sentinel Technologies, Inc., for the renewal of the SmartNet maintenance, support, and licenses.

The contract term is from August 25, 2024, through December 31, 2025.

FISCAL IMPACT:

CIP #: N/A

Maintenance, support and license costs for the Cisco SMARTnet system are expensed to the Software and Hardware Maintenance account listed below. A total of \$412,898 is approved for this service, including computing, storage and networking services, as part of the 2024 budget. The requested award is within the budget for this service.

| Account Number | Fund Description | Total Budget Amount |
|-----------------|------------------|---------------------|
| 16101100-531312 | General Fund | \$3,655,145 |