City of Naperville



Legislation Details (With Text)

File #: 23-0692 Version: 1

Type: Extension of Agreement Status: Agenda Ready

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On agenda: 7/18/2023 Final action:

Title: Approve the award of Option Year Four to Contract 19-134, Palo Alto Firewall, to Continental

Resources for an amount not to exceed \$182,250

Sponsors:

Indexes:

Code sections:

Attachments:

Date	Ver.	Action By	Action	Result
7/18/2023	1	City Council	approved	Pass

CITY COUNCIL AGENDA ITEM

ACTION REQUESTED:

Approve the award of Option Year Four to Contract 19-134, Palo Alto Firewall, to Continental Resources for an amount not to exceed \$182,250

DEPARTMENT: Electric Utility

SUBMITTED BY: Brian Groth

BOARD/COMMISSION REVIEW:

N/A

BACKGROUND:

The Electric Utility (EU) uses Palo Alto firewalls to secure its network from cyberattacks. These firewalls protect systems and private data in the network from unauthorized access such as hackers or insiders.

The purpose of this contract is to provide support for the Palo Alto firewalls including licensing, software upgrades, security patches, and support services.

The support agreement for the Palo Alto equipment is critical to the security and operations of the Supervisory Control and Data Acquisition (SCADA) system, Smart Grid network and the Empower customer portal.

The City Council awarded Contract 19-134 to Continental Resources, Inc. on June 4, 2019 for a one-year term with six, one-year options to renew. Option Year Three was renewed on July 19, 2022.

DISCUSSION:

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Throughout the first three years of the contract, the EU regularly leveraged the Palo Alto Helpdesk to improve the security of new and existing firewall rules, install security patches, and upgrade Palo Alto firewall's operating systems. Based upon the vendor's performance, the EU would like to renew the contract for the fourth option year.

Palo Alto has increased the renewal price due to new advanced features provided such as advanced URL filtering, advanced threat protection and advanced wildfire.

The term of the fourth Option Year is August 1, 2023 to July 31, 2024 with two, one-year options remaining.

FISCAL IMPACT:

CIP#: N/A

Support services for the Palo Alto Firewall is budgeted and expensed to the Software & Hardware Maintenance account listed below for a total of \$167,000 in 2023. The requested award for this service exceeds the budget by \$15,250; however due to underspending in other areas the expense can be accommodated within the budget.

Account Number	Fund Description	Total Budget Amount
40331300-531312	Electric Utility Fund	\$1,580,456.26