

Total Customers this Month	61,072	Days of Month
Total Customer Minutes this Month	2,726,254,080	31

Outage Totals			
		This Month	This Month Last Year
<b>Unscheduled Outages</b>			
Long	# Outages	6	6
	# Customers Out	379	366
	# Minutes Out	1,241	740
	# Customer Minutes Out	32,059	26951
	# Within City System	6	6
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
<b>Scheduled Outages</b>			
Long	# Outages	0	0
	# Customers Out	0	0
	# Minutes Out	0	0
	# Customer Minutes Out	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
<b>Totals</b>			
Total Long Outages		6	6
Total Short Outages (Blinks)		0	0
Total Customers Out (Long)		379	366
Total Customers Affected (Short- Blinks)		0	0
Total Customer Minutes Out		32,059	26951
Total Outages Within City System		6	6
Total Outages in Supply to City		0	0

Number of Outages (by Cause)				
Cause	Description	Total This Month	This Month Last Year	Rolling AT
#		Month	Last Year	AT
0	Supply to City	0	0	0
1	Overhead Equipment Failure	0	0	4
2	Underground Equipment Failure	4	1	66
3	Weather	0	0	0
4	Birds, Animals, Snakes, etc.	1	4	18
5	Trees	0	0	5
6	Foreign Interference	0	0	0
7	Human	0	0	10
8	Other	0	0	0
9	Unknown	0	0	22
10	Vehicle	1	1	4
Total		6	6	129

12 Month Outage Statistics		
Index	As of This Month	As of This Month Last Year
ASAI (%)	99.9973	99.9969
CAIDI (Long) (min)	62.65	40.98
SAIDI (Long) (min)	13.93	16.35
SAIFI (Long) (ints/tot cust)	0.22	0.40
SAIFI (Short) (ints/tot cust)	0.00	0.00

ASAI - Average Service Availability Index  
(customer minutes available/total customer minutes, as a %)

CAIDI - Customer Average Interruption Duration Index  
(average minutes interrupted per interrupted customer)

SAIDI - System Average Interruption Duration Index  
(average minutes interrupted per customer for all customers)

SAIFI (Long) - System Average Interruption Frequency Index  
(# of long interruptions per customer for all customers)

SAIFI (Short) - System Average Interruption Frequency Index  
(# of short interruptions per customer for all customers)

S/U - Scheduled or Unscheduled

Ints - # of Interruptions

Long - >1 min; Short - <1 min

Cause # - see table on page 3