



August 24, 2020

Raheel Arshed
City of Naperville
Department of Public Utilities - Electric
1392 Aurora Ave., Suite 100
Naperville, IL 60540

Re: Sole source provider Software Support - SmartWorks Products

Dear Raheel,

This letter provides justification for SmartWorks, a division of Harris Computer Systems to be the sole source provider of Software Support, licensing and the services associated with the installation, implementation, training and maintenance of SmartWorks software.

SmartWorks software is proprietary intellectual property of Harris Computer Systems. We are the only company that is authorized to provide and capable of supplying your company with these services. Furthermore, we are the only company authorized to modify this software.

If there are any questions or concerns, please do not hesitate to contact me by phone or email.

Sincerely,

A handwritten signature in black ink, appearing to read "Nina Cullen".

Nina Cullen
Director, Customer Success
SmartWorks

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