

Total Customers this Month	59,717	Days of Month
Total Customer Minutes this Month	2,665,766,880	31

Outage Totals			
		This Month	This Month Last Year
Unscheduled Outages			
Long	# Outages	6	4
	# Customers Out	366	135
	# Minutes Out	740	720
	# Customer Minutes Out	26,951	7604
	# Within City System	6	4
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Scheduled Outages			
Long	# Outages	0	0
	# Customers Out	0	0
	# Minutes Out	0	0
	# Customer Minutes Out	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Totals			
Total Long Outages		6	4
Total Short Outages (Blinks)		0	0
Total Customers Out (Long)		366	213
Total Customers Affected (Short- Blinks)		0	0
Total Customer Minutes Out		26,951	14795
Total Outages Within City System		6	4
Total Outages in Supply to City		0	0

Number of Outages (by Cause)				
Cause	Description	Total This Month	This Month Last Year	Rolling AT
#		Month	Last Year	AT
0	Supply to City	0	0	0
1	Overhead Equipment Failure	0	0	10
2	Underground Equipment Failure	1	3	67
3	Weather	0	0	4
4	Birds, Animals, Snakes, etc.	4	0	13
5	Trees	0	0	13
6	Foreign Interference	0	0	0
7	Human	0	0	8
8	Other	0	0	0
9	Unknown	0	0	11
10	Vehicle	1	1	6
	Total	6	4	132

12 Month Outage Statistics		
Index	As of This Month	As of This Month Last Year
ASAI (%)	99.9969	99.9963
CAIDI (Long) (min)	40.98	41.49
SAIDI (Long) (min)	16.35	19.37
SAIFI (Long) (ints/tot cust)	0.40	0.47
SAIFI (Short) (ints/tot cust)	0.00	0.00

ASAI - Average Service Availability Index
(customer minutes available/total customer minutes, as a %)

CAIDI - Customer Average Interruption Duration Index
(average minutes interrupted per interrupted customer)

SAIDI - System Average Interruption Duration Index
(average minutes interrupted per customer for all customers)

SAIFI (Long) - System Average Interruption Frequency Index
(# of long interruptions per customer for all customers)

SAIFI (Short) - System Average Interruption Frequency Index
(# of short interruptions per customer for all customers)

S/U - Scheduled or Unscheduled

Ints - # of Interruptions

Long - >1 min; Short - <1 min

Cause # - see table on page 3