Total Customers this Month	60,312	Days of Month
Total Customer Minutes this Month	2,605,478,400	30

Outage Totals

		This Month	This Month Last Year
Unscheduled Outages			
Long	# Outages	9	10
	# Customers Out	1,216	940
	# Minutes Out	1,715	1253
	# Customer Minutes Out	89,663	60152
	# Within City System	9	10
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Scheduled Outages			
Long	# Outages	0	0
	# Customers Out	0	0
	# Minutes Out	0	0
	# Customer Minutes Out	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Totals			
Total Long Outages		9	10
Total Short Outages (Blinks)		0	0
Total Customers Out (Long)		1,216	276
Total Customers Affected (Short- Blinks)		0	0
Total Customer Minutes Out		89,663	17588
Total Outages Within City System		9	10
Total Outages in Supply to City		0	0

S/U - Scheduled or Unscheduled
Ints - # of Interruptions
Long - >1 min; Short - <1 min
Cause # - see table on page 3

Number of Outages (by Cause)

Cause #	Description	Total This Month	This Month Last Year	Rolling AT
0	Supply to City	0	0	2
1	Overhead Equipment Failure	0	1	10
2	Underground Equipment Failure	7	5	66
3	Weather	0	0	5
4	Birds, Animals, Snakes, etc.	0	0	5
5	Trees	0	0	13
6	Foreign Interference	0	0	0
7	Human	0	0	9
8	Other	0	0	0
9	Unknown	2	3	7
10	Vehicle	0	1	4
	Total	9	10	121

12 Month Outage Statistics

Index	As of This Month	As of This Month Last Year
ASAI (%)	99.9971	99.9965
CAIDI (Long) (min)	36.67	44.74
SAIDI (Long) (min)	15.04	18.63
SAIFI (Long) (ints/tot cust)	0.41	0.42
SAIFI (Short) (ints/tot cust)	0.00	0.00

ASAI - Average Service Availability Index
    (customer minutes available/total customer minutes, as a %)
CAIDI - Customer Average Interruption Duration Index
    (average minutes interrupted per interrupted customer)
SAIDI - System Average Interruption Duration Index
    (average minutes interrupted per customer for all customers)
SAIFI (Long) - System Average Interruption Frequency Index
    (# of long interruptions per customer for all customers)
SAIFI (Short) - System Average Interruption Frequency Index
    (# of short interruptions per customer for all customers)