Total Customers this Month	59,449	Days of Month
Total Customer Minutes this Month	2,568,196,800	30

		This Month	This Month Last Year
Outage Totals			
		This Month	**This Month Last Year**
Unscheduled Outages			
Long	# Outages	17	24
	# Customers Out	553	3743
	# Minutes Out	3,791	4115
	# Customer Minutes Out	92,774	148885
	# Within City System	17	24
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Scheduled Outages			
Long	# Outages	0	0
	# Customers Out	0	0
	# Minutes Out	0	0
	# Customer Minutes Out	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Totals			
Total Long Outages		17	24
Total Short Outages (Blinks)		0	0
Total Customers Out (Long)		553	3743
Total Customers Affected (Short- Blinks)		0	0
Total Customer Minutes Out		92,774	148885
Total Outages Within City System		17	24
Total Outages in Supply to City		0	0

		Number of Outages (by Cause)		
Cause #	**Description**	**Total This Month**	**This Month Last Year**	**Rolling AT**
0	Supply to City	0	0	0
1	Overhead Equipment Failure	4	4	7
2	Underground Equipment Failure	9	11	75
3	Weather	0	0	5
4	Birds, Animals, Snakes, etc.	0	3	16
5	Trees	3	1	14
6	Foreign Interference	0	0	0
7	Human	0	1	6
8	Other	0	1	0
9	Unknown	1	3	8
10	Vehicle	0	0	4
	Total	17	24	135

12 Month Outage Statistics		
Index	**As of This Month**	**As of This Month Last Year**
ASAI (%)	99.9973	99.9955
CAIDI (Long) (min)	77.28	53.93
SAIDI (Long) (min)	14.23	23.77
SAIFI (Long) (ints/tot cust)	0.18	0.44
SAIFI (Short) (ints/tot cust)	0.00	0.00

ASAI - Average Service Availability Index
      (customer minutes available/total customer minutes, as a %)
CAIDI - Customer Average Interruption Duration Index
      (average minutes interrupted per interrupted customer)
SAIDI - System Average Interruption Duration Index
      (average minutes interrupted per customer for all customers)
SAIFI (Long) - System Average Interruption Frequency Index
      (# of long interruptions per customer for all customers)
SAIFI (Short) - System Average Interruption Frequency Index
      (# of short interruptions per customer for all customers)

S/U - Scheduled or Unscheduled
Ints - # of Interruptions
Long - >1 min; Short - <1 min
Cause # - see table on page 3