

Total Customers this Month	59,505	Days of Month
Total Customer Minutes this Month	2,399,241,600	28

Outage Totals			
	This Month	This Month Last Year	
Unscheduled Outages			
Long	# Outages	12	2
	# Customers Out	1,544	354
	# Minutes Out	1,529	1990
	# Customer Minutes Out	111,264	41852
	# Within City System	12	2
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Scheduled Outages			
Long	# Outages	0	0
	# Customers Out	0	0
	# Minutes Out	0	0
	# Customer Minutes Out	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Totals			
Total Long Outages		12	2
Total Short Outages (Blinks)		0	0
Total Customers Out (Long)		1,544	354
Total Customers Affected (Short- Blinks)		0	0
Total Customer Minutes Out		111,264	41852
Total Outages Within City System		12	2
Total Outages in Supply to City		0	0

Number of Outages (by Cause)				
Cause #	Description	Total This Month	This Month Last Year	Rolling AT
0	Supply to City	0	0	0
1	Overhead Equipment Failure	1	0	8
2	Underground Equipment Failure	4	2	90
3	Weather	2	0	6
4	Birds, Animals, Snakes, etc.	0	0	19
5	Trees	3	0	13
6	Foreign Interference	0	0	0
7	Human	1	0	8
8	Other	0	0	1
9	Unknown	0	0	7
10	Vehicle	1	0	3
	Total	12	2	155

12 Month Outage Statistics		
Index	As of This Month	As of This Month Last Year
ASAI (%)	99.9959	99.9963
CAIDI (Long) (min)	64.16	57.55
SAIDI (Long) (min)	21.65	19.23
SAIFI (Long) (ints/tot cust)	0.34	0.33
SAIFI (Short) (ints/tot cust)	0.00	0.00

- ASAI - Average Service Availability Index
(customer minutes available/total customer minutes, as a %)
- CAIDI - Customer Average Interruption Duration Index
(average minutes interrupted per interrupted customer)
- SAIDI - System Average Interruption Duration Index
(average minutes interrupted per customer for all customers)
- SAIFI (Long) - System Average Interruption Frequency Index
(# of long interruptions per customer for all customers)
- SAIFI (Short) - System Average Interruption Frequency Index
(# of short interruptions per customer for all customers)

S/U - Scheduled or Unscheduled
 Ints - # of Interruptions
 Long - >1 min; Short - <1 min
 Cause # - see table on page 3