

Total Customers this Month	59,134	Days of Month
Total Customer Minutes this Month	2,639,741,760	31

Outage Totals			
		This Month	This Month Last Year
<b>Unscheduled Outages</b>			
Long	# Outages	4	4
	# Customers Out	135	213
	# Minutes Out	720	894
	# Customer Minutes Out	7,604	14795
	# Within City System	4	4
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
<b>Scheduled Outages</b>			
Long	# Outages	0	0
	# Customers Out	0	0
	# Minutes Out	0	0
	# Customer Minutes Out	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
<b>Totals</b>			
Total Long Outages		4	4
Total Short Outages (Blinks)		0	0
Total Customers Out (Long)		135	213
Total Customers Affected (Short- Blinks)		0	0
Total Customer Minutes Out		7,604	14795
Total Outages Within City System		4	4
Total Outages in Supply to City		0	0

Number of Outages (by Cause)				
Cause	Description	Total This Month	This Month Last Year	Rolling AT
#				
0	Supply to City	0	0	3
1	Overhead Equipment Failure	0	0	8
2	Underground Equipment Failure	3	2	65
3	Weather	0	0	3
4	Birds, Animals, Snakes, etc.	0	1	12
5	Trees	0	0	10
6	Foreign Interference	0	0	0
7	Human	0	0	4
8	Other	0	0	3
9	Unknown	0	0	10
10	Vehicle	1	1	8
	Total	4	4	126

12 Month Outage Statistics		
Index	As of This Month	As of This Month Last Year
ASAI (%)	99.9963	99.9958
CAIDI (Long) (min)	41.49	64.47
SAIDI (Long) (min)	19.37	22.24
SAIFI (Long) (ints/tot cust)	0.47	0.34
SAIFI (Short) (ints/tot cust)	0.00	0.00

ASAI - Average Service Availability Index  
(customer minutes available/total customer minutes, as a %)

CAIDI - Customer Average Interruption Duration Index  
(average minutes interrupted per interrupted customer)

SAIDI - System Average Interruption Duration Index  
(average minutes interrupted per customer for all customers)

SAIFI (Long) - System Average Interruption Frequency Index  
(# of long interruptions per customer for all customers)

SAIFI (Short) - System Average Interruption Frequency Index  
(# of short interruptions per customer for all customers)

S/U - Scheduled or Unscheduled

Ints - # of Interruptions

Long - >1 min; Short - <1 min

Cause # - see table on page 3