

Total Customers this Month	59,623	Days of Month
Total Customer Minutes this Month	2,575,713,600	30

Outage Totals			
		This Month	This Month Last Year
<b>Unscheduled Outages</b>			
Long	# Outages	14	24
	# Customers Out	964	3743
	# Minutes Out	1,311	4115
	# Customer Minutes Out	49,767	148885
	# Within City System	14	24
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
<b>Scheduled Outages</b>			
Long	# Outages	0	0
	# Customers Out	0	0
	# Minutes Out	0	0
	# Customer Minutes Out	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
<b>Totals</b>			
Total Long Outages		14	24
Total Short Outages (Blinks)		0	0
Total Customers Out (Long)		964	3743
Total Customers Affected (Short- Blinks)		0	0
Total Customer Minutes Out		49,767	148885
Total Outages Within City System		14	24
Total Outages in Supply to City		0	0

Number of Outages (by Cause)				
Cause #	Description	Total This Month	This Month Last Year	Rolling AT
0	Supply to City	0	0	0
1	Overhead Equipment Failure	1	4	4
2	Underground Equipment Failure	6	11	76
3	Weather	0	0	4
4	Birds, Animals, Snakes, etc.	5	3	23
5	Trees	0	1	6
6	Foreign Interference	0	0	0
7	Human	1	1	5
8	Other	0	1	2
9	Unknown	1	3	10
10	Vehicle	0	0	8
	Total	14	24	138

12 Month Outage Statistics		
Index	As of This Month	As of This Month Last Year
ASAI (%)	99.9972	99.9955
CAIDI (Long) (min)	47.11	53.93
SAIDI (Long) (min)	14.65	23.77
SAIFI (Long) (ints/tot cust)	0.31	0.44
SAIFI (Short) (ints/tot cust)	0.00	0.00

ASAI - Average Service Availability Index  
(customer minutes available/total customer minutes, as a %)

CAIDI - Customer Average Interruption Duration Index  
(average minutes interrupted per interrupted customer)

SAIDI - System Average Interruption Duration Index  
(average minutes interrupted per customer for all customers)

SAIFI (Long) - System Average Interruption Frequency Index  
(# of long interruptions per customer for all customers)

SAIFI (Short) - System Average Interruption Frequency Index  
(# of short interruptions per customer for all customers)

S/U - Scheduled or Unscheduled  
Ints - # of Interruptions  
Long - >1 min; Short - <1 min  
Cause # - see table on page 3