Total Customers this Month	59,397	Days of Month
Total Customer Minutes this Month	2,565,950,400	30

Outage Totals

		This Month	This Month Last Year
Unscheduled Outages			
Long	# Outages	2	9
	# Customers Out	154	2053
	# Minutes Out	771	2397
	# Customer Minutes Out	10,839	64568
	# Within City System	2	9
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Scheduled Outages			
Long	# Outages	0	0
	# Customers Out	0	0
	# Minutes Out	0	0
	# Customer Minutes Out	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Totals			
Total Long Outages		2	9
Total Short Outages (Blinks)		0	0
Total Customers Out (Long)		154	2053
Total Customers Affected (Short- Blinks)		0	0
Total Customer Minutes Out		10,839	64568
Total Outages Within City System		2	9
Total Outages in Supply to City		0	0

Number of Outages (by Cause)

Cause #	Description	Total This Month	This Month Last Year	Rolling AT
0	Supply to City	0	0	0
1	Overhead Equipment Failure	0	0	8
2	Underground Equipment Failure	1	7	77
3	Weather	0	0	5
4	Birds, Animals, Snakes, etc.	0	1	19
5	Trees	0	0	8
6	Foreign Interference	0	0	0
7	Human	0	1	6
8	Other	0	0	3
9	Unknown	0	0	11
10	Vehicle	1	0	8
	Total	2	9	145

12 Month Outage Statistics

Index	As of This Month	As of This Month Last Year
ASAI (%)	99.9958	99.9967
CAIDI (Long) (min)	51.38	53.33
SAIDI (Long) (min)	22.03	17.13
SAIFI (Long) (ints/tot cust)	0.43	0.32
SAIFI (Short) (ints/tot cust)	0.00	0.00

ASAI - Average Service Availability Index
    (customer minutes available/total customer minutes, as a %)
CAIDI - Customer Average Interruption Duration Index
    (average minutes interrupted per interrupted customer)
SAIDI - System Average Interruption Duration Index
    (average minutes interrupted per customer for all customers)
SAIFI (Long) - System Average Interruption Frequency Index
    (# of long interruptions per customer for all customers)
SAIFI (Short) - System Average Interruption Frequency Index
    (# of short interruptions per customer for all customers)

S/U - Scheduled or Unscheduled
Ints - # of Interruptions
Long - >1 min; Short - <1 min
Cause # - see table on page 3