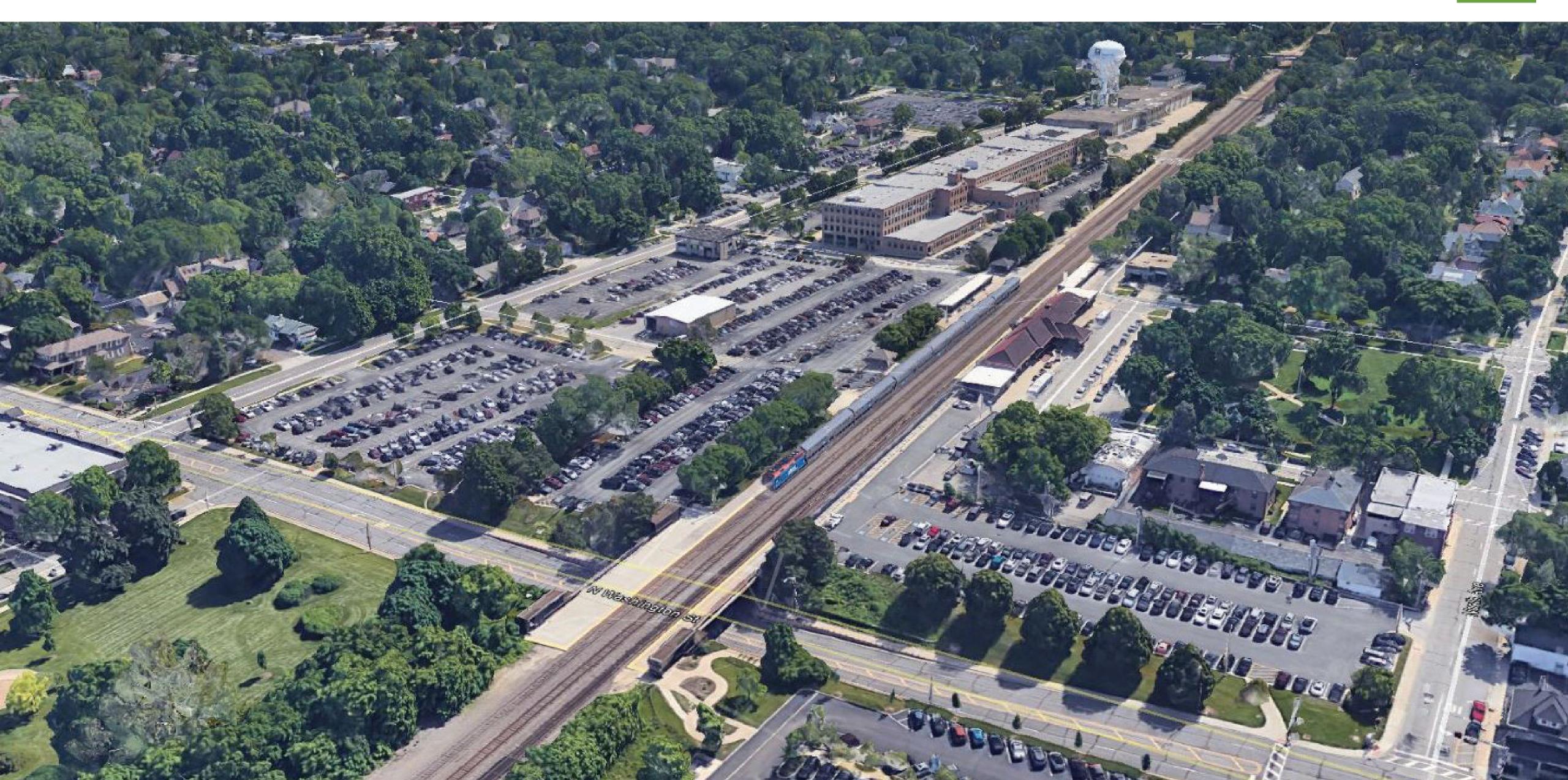


April 17, 2018 | City Council Workshop







Community Engagement Plan



5TH AVENUE DEVELOPMENT COMMUNITY ENGAGEMENT UPDATE

OUTREACH & INPUT OPPORTUNITIES AS OF 12/19

254

ENEWSLETTERS SENT



CITY STAFF MEETINGS

EMAILS RECEIVED AND RESPONDED TO

2 COMMUNITY SPONSORSHIPS

550 SURVEY RESPONSES

1,708 WEBSITE VISITORS 1:1
MEETINGS

OUTREACH & INPUT OPPORTUNITIES AS OF 4/17

431

ENEWSLETTERS SENT



CITY STAFF MEETINGS

599
EMAILS RECEIVED AND RESPONDED TO

COMMUNITY
SPONSORSHIPS

WORKING GROUP MEETINGS

STEERING COMMITTEE MEETINGS

3

2,851 WEBSITE VISITORS STAKEHOLDER MEETINGS

30



Key Stakeholders



KEY STAKEHOLDER MEETINGS

	Meeting				
Meeting Description	<u>Date</u>	<u>Attendees</u>	<u>Key Takeaways</u>	Additional Action Required	
Naperville Homeowners Confederation	 				
1 Presentation @ Municipal Bldg	21-Oct-17	NHC: Various members Ryan: Jim Mc.	1 Generally focused on better understanding of the community engagement process	Potential future presentation to update the group o our progress	
2 Meeting with Dr. Bob Buckman (steering committee rep)	TBD		Will work with Dr. Bob to coordinate future meeting		
Homeowner's Associations					
• ECHO					
Meeting with Marybeth Box (steering committee rep)	TBD		Will work with Marybeth to coordinate future meeting		
• WHOA	· I				
Meeting with Jim Ruhl (steering committee rep)	2-Feb-18	Jim Ruhl Ryan: Jim McDonald	General introduction and discussion about Ryan, current status and the steering committee	Follow up meeting with larger representation from WHOA to discuss the development	
Park Addition					
Meeting with Thom Higgins & Laura Zeman (steering committee reps)	6-Apr-18	Laura Zeman, Thom Higgins Ryan: Curt Pascoe Jim McDonald Kyle Schott	Discuss traffic and pedestrian safety concerns relevant to Park Addition		
Pilgrim Addition		,			
Meeting Patrick Kelly (steering committee rep) 8:30am - Craftsman Napr	23-Jan-18	Patrick Kelly Ryan: Jim McDonald	General introduction to each other. Discussed coordinating a meeting between Ryan and Pilgrim Addition residents to discuss progress.	Coordinate "townhall" mtg with Pilgrim Addition residents	
2 Meeting with residents to dicuss storm water/flooding7:30pm Lyzun home	8-Feb-18	Pilgrim Addition residents Ryan: Curt Pascoe	Pilgrim Addition residents want to see a comprehensive solution to storm water in 2018, which they recognize is both outside the timing and scope of the 5th Ave redevelopment. 2 Pedestrian & vehicluar connectivity remain a top priority	Residents will decide if they want to share storm wa flooding details with Ryan.	
3 Meeting with Patrick Kelly 8:00am - Ryan offices	7-Mar-18	Patrick Kelly Ryan: Curt Pascoe Jim McDonald Kyle Schott	Discuss traffic concerns relevant to Pilgrim Addition		
4 Meeting with Residents and City Staff 8:00am - Municipal center	8-Mar-18	Jessica Lyzun Dominic Nugent City Staff Ryan: Curt Pascoe	Discuss storm water concerns & ideas with City Staff		
Naperville Station	i 				
Meeting with Ray Janicek & Patrick Kelly 3:00pm - Quigleys	<u> </u> 	Ray Janicek Patrick Kelly Ryan: Jim McDonald	 Residents are concerned about current pedestrian connectivity issues We discussed Ryan's approach to evaluating potential pedestrian improvements. Specifically, Ryan will evaluate the options and provide the information for City Council's consideration without favoring one option over the other. 	As we complete this evaluation within the WG, we verthe provide updates to both Patrick and Ray for them to share with their respective neighborhood groups.	
NDP Board of Directors	ii				
Presentation @ NCC Science Bldg	26-Oct-17	NDP: Various members Ryan: Jim Mc., Clare S, Curt P, Kyle S.	1 Generally focused on better understanding of the community engagement process2 Answered questions about potential uses, market demand, etc.	Potential future presentation to update the group of our progress	
DuPage Children's Museum	ii II				
1 Building Strategy Committee Mtg @ Museum	6-Nov-17	DCM: Sarah Orleans & Committee Ryan: Jim Mc. & Kyle S.	 Prefer to stay in current location Would consider moving within the development if a new location provides similar visibility and access to Washington and offers the opportunity to improve other functional aspects 	Future meetings to work through program options location, etc.	
2 Progress meeting with Sarah Orleans 8am - The Craftsman	15-Feb-18	DCM: Sarah Orleans Ryan: Jim McDonald	1 Provide an update and discuss both Ryan and DCM progress	Another follow up meeting in 60 days	
3 Progress meeting with Sarah Orleans TBD	TBD	DCM: Sarah Orleans Ryan: Jim McDonald	1 Provide an update and discuss both Ryan and DCM progress		

Since the Last Workshop:

- Edward Elmhurst Hospital March 5
- YMCA March 6
- Metra/BNSF March 6
- Patrick Kelly March 7
- Storm Water Mtg March 8
- PACE March 8
- Ray Janicek & Patrick Kelly March 14
- Residents April 2 & 13
- Dupage Pads April 9
- Thom Higgins & Laura Zeman -Apr 10

Upcoming Meetings:

 Sarah Orleans (Dupage Children's Museum - Week of April 16



Steering Committee



STEERING COMMITTEE MEETING UPDATE

STEERING COMMITTEE MEMBERS

Council Members - Rebecca Boyd-Obarski and Judith Brodhead

City Staff - Marcie Schatz and Allison Laff

Ryan Companies - Jim McDonald and Clare Scott

At-Large Representative - Mayor Emeritus A. George Pradel

Commuters - Katie Sowa

Pilgrim Edition - Patrick Kelly

Park Edition - Thom Higgins and Laura Zeman

WHOA - Jim Ruhl

ECHO - Marybeth Box

Senior Task Force - Jim Hill

Naperville Area Homeowners Confederation - Dr. Bob Buckman

MEETING HIGHLIGHTS

MEETING #1

Reviewed and discussed the Working Group composition as well as the survey content and distribution plan

MEETING #2

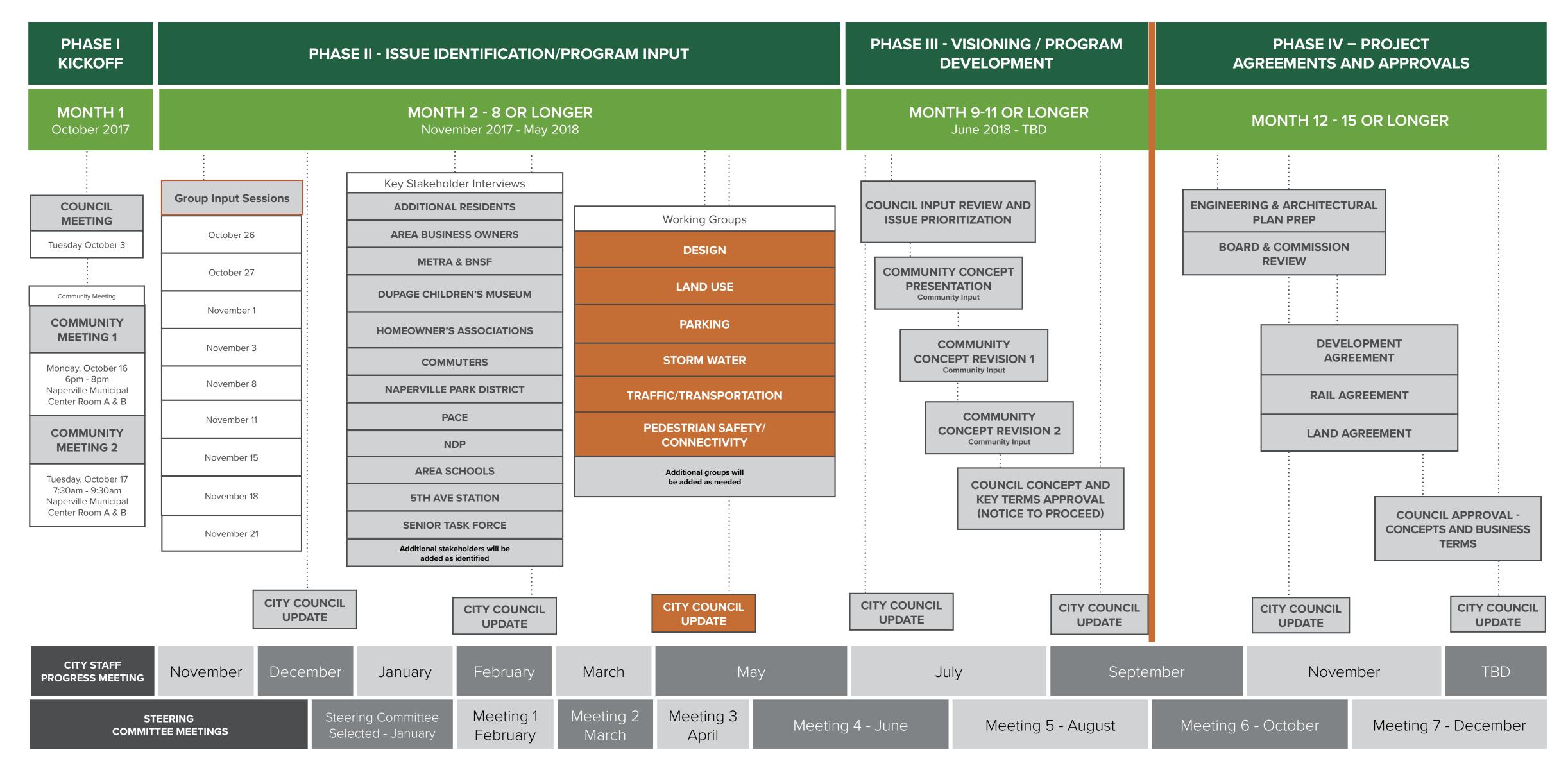
Deliberated on the Working Group applications and selected members for each group

MEETING #3

Provided an update on Working Group progress and discussed the survey process and response to date







Working Groups



WORKING GROUP APPLICATION PROCESS

59 TOTAL APPLICATIONS

LAND USE

18

STORM WATER

6

DESIGN

9

PARKING

4

TRAFFIC/
TRANSPORTATION

9

PEDESTRIAN SAFETY/
CONNECTIVITY

12

WORKING GROUP - LAND USE.

Description - This group will for

II III IV

Notes:

Description - This group will focus on intended uses for the 5th Avenue development that reflect the community's input, align with the intent of the initial RFQ 17-036 dated February 22, 2017 and are financially feasible.



Ryan's opinion of relevant experience for Land Use:

An individual with a professional background in (1) land planning, (2) real estate, (3) architecture, and (4) civil engineering

Neighborhoods considered immediately adjacent:

Park Addition
Pilgrim Addition
Naperville Station



- Selections were made at the March 8 Steering Committee Meeting.
- All groups have four community representatives, with the exception of Land Use, which has five.



Working Groups



STORM WATER ACTION PLAN

OBJECTIVE.

Complete an analysis and engineering concept for the 5th Avenue development, addressing compliance with local ordinances for the new development and options to solve / positively impact existing storm water conditions within the identified area.

GUIDELINES.

- This group will be focus on completing relevant due diligence.
- Third party consultants will be engaged, as needed.
- This group will not select which infrastructure improvements will be implemented.
- Deliverable will be included in key findings presented to City Council.

PARTICIPANTS.

• Community: Russ Alber, Christopher Drew Dominic Nugent, Greg Scalia

• City Staff: Bill Novak, Ray Fano, Andy Hynes

• **Ryan:** Curt Pascoe, Kyle Schott

• City Council Liaison: Councilman Coyne

POTENTIAL ENGAGED PARTIES.

- Civil engineer
- Site utility subcontractor
- Other

AREAS OF STUDY.

Existing Conditions

Objective: Compare known areas of concern to existing infrastructure.

<u>Tasks</u>

- Review group input information
- II Review map of resident complaints regarding storm water
- III Review 2016 drainage area analysis
- IV Review existing storm water infrastructure

Deliverable(s)

Storm water map

WORKING GROUP MEETINGS TO DATE	Ξ
PARKING	APR 2
STORM WATER	APR 2
DESIGN	APR 3
TRAFFIC/TRANSPORTATION	APR 5
LAND USE	APR 9
PEDESTRIAN SAFETY/CONNECTIVITY	APR 12

Working Groups

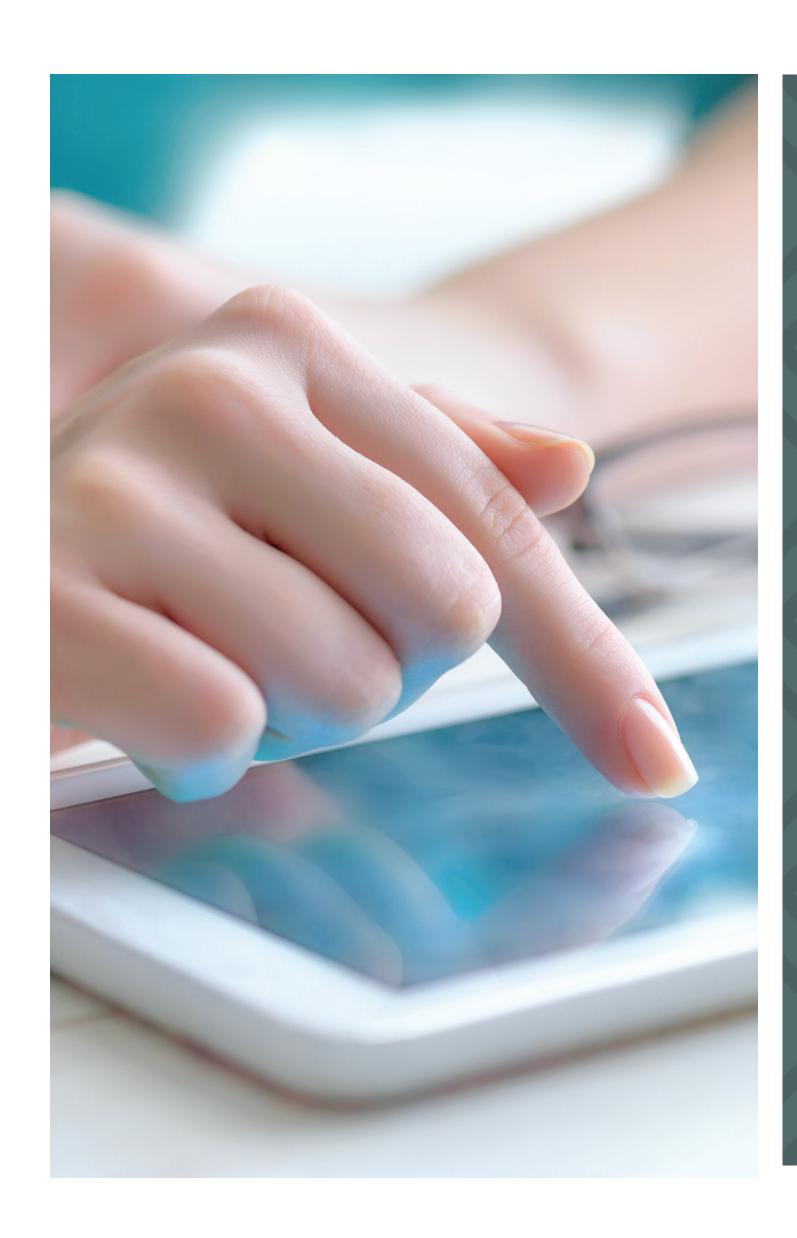


WORKING GROUP MILESTONES

DESCRIPTION	MARCH	APRIL	MAY	JUNE	JULY	
REQUIRED INPUT	STEERING CON SELECTED WO GROUP MEMBI	RKING COMMITT	SURVEY RESUL			
WORKING GROUPS		CITY COU WORKSHO	INCIL WORKING GRO	OUNCIL MEETING OUP PRODUCT UPDATE		
Land Use				ALL WORKING PRESENTATIO		
Storm Water Pedestrian Safety/Connectivity				CITY COUNCI WORKING GR		
Traffic and Transportation				PRODUCT 1ST REVIEW	• • • • • • • • • • • • • • • • • • •	
Parking					PRIORITIZATION	
Design Working Group						







SURVEY GOALS AND OBJECTIVES

- Get <u>quantitative</u> feedback from residents and commuters about their preferences
- Collect additional information which will be evaluated along with the data and views collected during the Group Input Sessions and Working Groups to form a starting point for concept development
- Obtain feedback from separate sample groups: Commuters, Engaged residents (those who provided their email address to receive communications) and a random sampling of Naperville residents
- Ensure ability to analyze the feedback by the three individual groups
- Develop techniques to reduce or eliminate, wherever possible, the ability to "game" the system (unique PINs)





SURVEY COMMUNICATION SCHEDULE

March 13	Survey went liv	e and PINs were	sent out to Ci	ity Engaged list a	ind City	Commuter list
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March 15 Survey PINs were sent to Ryan Engaged list

March 28 PINs were resent to all email lists

March 29 Survey reminder included in the Ryan 5th Avenue eNewsletter

March 30 Survey reminder was included in Commuter Connect and the City's 5th Avenue eNewsletter

<u>Upcoming Communications</u>

April 27

April 12	Pass out flyers at the train station (additional days TBD)
April 13	Post signage at the train station (through April 30)
April 13	Survey reminder included in Commuter Connect and the City's 5th Avenue eNewsletter
April 18	PINs resent
April 20	Survey reminder included in Commuter Connect and the City's 5th Avenue eNewsletter
April 26	Survey reminder included in the Ryan 5th Avenue eNewsletter

Survey reminder was included in Commuter Connect and the City's 5th Avenue eNewsletter





GROUP	ENGAGED ONLY		COMMUTERS ONLY		CROSSOVER		RESIDENT SAMPLE	OPT-IN
METHOD	EMAIL		EMAIL		EMAIL		MAIL POSTCARD	WEBSITE
SENT	MARCH 13 & 28		MARCH 13 & 28		MARCH 13 & 28		MARCH 19	MARCH 19
COUNT	722		3,700		700		5,018	N/A
BOUNCE	15%	111	11%	409	16%	112	N/A	N/A
OPEN	50%	306	25%	818	27%	160	N/A	N/A
RESPONSE	181		228		73		78	267
RATE	30%		7%		12%		2%	N/A

^{*} Response rates are determed by removing the bounced emails from the total sent.





ADDITIONAL STEPS TO IMPROVE ENGAGEMENT

REMINDER EMAILS

COMMUTER FLYER &

STATION SIGNAGE



ANALYSIS PROCESS

RESULTS ARE REVIEWED

SEPARATELY BUT

EQUALLY





SURVEY CLOSES

REASONABLE RESPONSE RATES DATE TBD



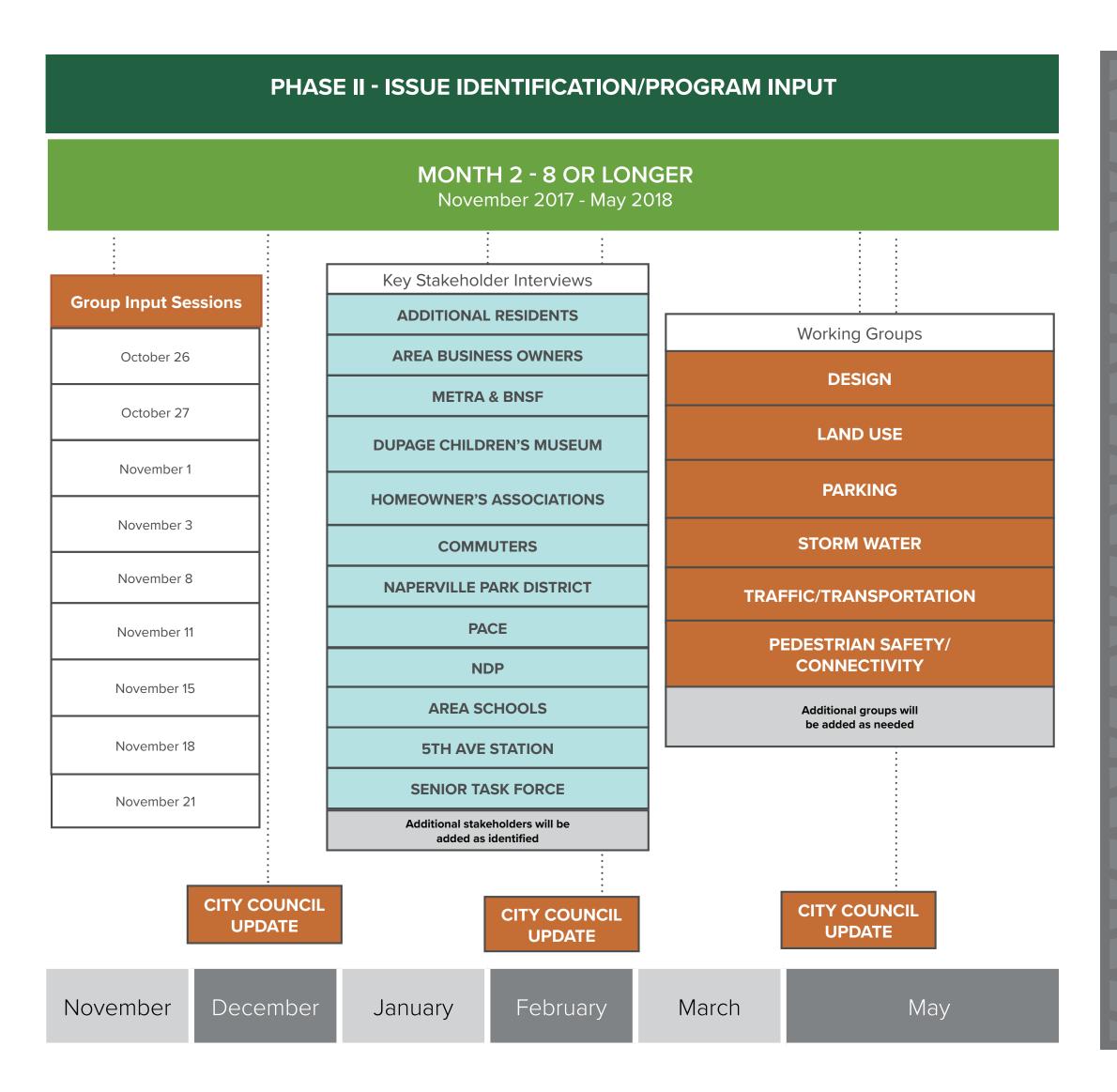
SHARE THE RESULTS WITH CITY COUNCIL

JUNE 19



Next Steps





Immediate Actions

•Continue to engage community in the Land Use & Height Survey

60-Day Snapshot

- Land Use & Height Survey complete
- •Working Groups are active and engaged
- Continue Key Stakeholder meetings
- Prepare key findings for City Council