

Total Customers this Month		59,390	Days of Month
Total Customer Minutes this Month		2,394,604,800	28
Outage Totals			
		This Month	This Month Last Year
Unscheduled Outages			
Long	# Outages	7	2
	# Customers Out	8,058	354
	# Minutes Out	1,085	1990
	# Customer Minutes Out	128,692	41852
	# Within City System	7	2
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Scheduled Outages			
Long	# Outages	0	0
	# Customers Out	0	0
	# Minutes Out	0	0
	# Customer Minutes Out	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Totals			
Total Long Outages		7	2
Total Short Outages (Blinks)		0	0
Total Customers Out (Long)		8,058	354
Total Customers Affected (Short- Blinks)		0	0
Total Customer Minutes Out		128,692	41852
Total Outages Within City System		7	2
Total Outages in Supply to City		0	0

Number of Outages (by Cause)					
Cause	Description	Total This	This Month	Rolling	%
#		Month	Last Year	AT	AT
0	Supply to City	0	0	0	0%
1	Overhead Equipment Failure	0	0	8	5%
2	Underground Equipment Failure	0	2	87	55%
3	Weather	1	0	5	3%
4	Birds, Animals, Snakes, etc.	1	0	20	13%
5	Trees	0	0	10	6%
6	Foreign Interference	0	0	0	0%
7	Human	0	0	7	4%
8	Other	1	0	3	2%
9	Unknown	3	0	11	7%
10	Vehicle	1	0	7	4%
	Total	7	2	158	

12 Month Outage Statistics		
Index	As of This Month	As of This Month Last Year
ASAI (%)	99.9956	99.9963
CAIDI (Long) (min)	49.91	57.55
SAIDI (Long) (min)	23.02	19.23
SAIFI (Long) (ints/tot cust)	0.46	0.33
SAIFI (Short) (ints/tot cust)	0.00	0.00

- ASAI - Average Service Availability Index  
(customer minutes available/total customer minutes, as a %)
- CAIDI - Customer Average Interruption Duration Index  
(average minutes interrupted per interrupted customer)
- SAIDI - System Average Interruption Duration Index  
(average minutes interrupted per customer for all customers)
- SAIFI (Long) - System Average Interruption Frequency Index  
(# of long interruptions per customer for all customers)
- SAIFI (Short) - System Average Interruption Frequency Index  
(# of short interruptions per customer for all customers)

S/U - Scheduled or Unscheduled  
Ints - # of Interruptions  
Long - >1 min; Short - <1 min  
Cause # - see table on page 3