







RYAN Community Engagement Plan













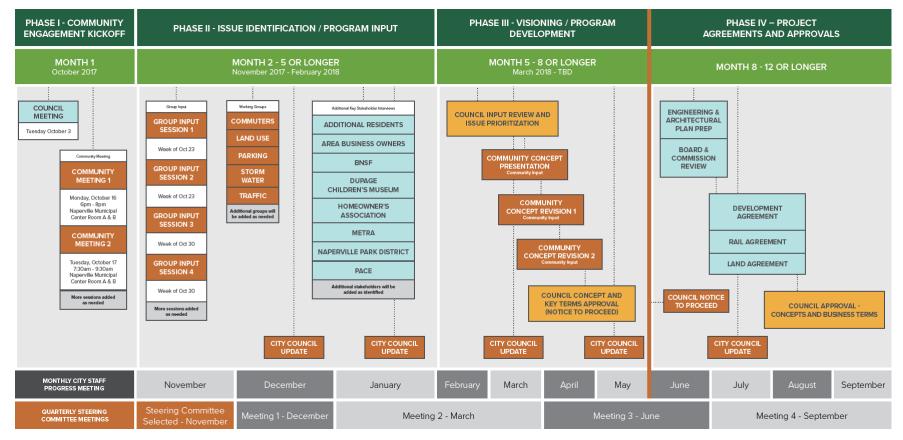
Ryan's Perspective

- The community wants to be engaged!
- There is excitement about the potential and concerns regarding the "what-ifs".
- Folks are eager to get into the working groups and concept phase.



RYAN Community Engagement Plan









COMMUNITY ENGAGEMENT SINCE OCT 3 COUNCIL MEETING

OUTREACH

ENEWSLETTERS SENT

SIGNS NEAR THE **TRAIN STATION** **POSTCARDS SENT**

COMMUNITY **SPONSORSHIPS**

INPUT OPPORTUNITIES

GROUP MEETINGS $\begin{bmatrix} 0 \\ 0 \end{bmatrix}$

1:1 MEETINGS

331 **EMAILS RECEIVED AND RESPONDED TO**

40,000 **UTILITY BILL INSERTS**

CITY SOCIAL **MEDIA**

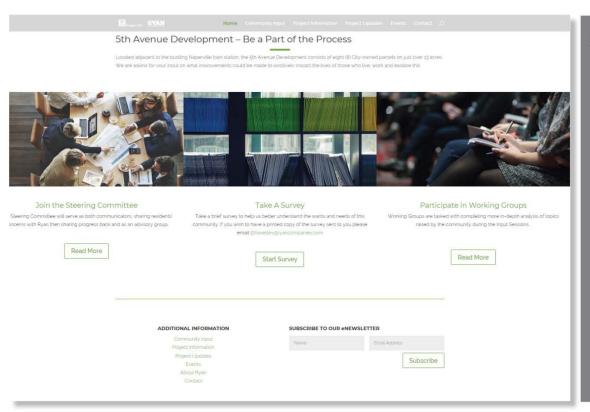
550 SURVEY RESPONSES CITY SOCIAL

City Staff Meetings



TYAN 5th Avenue Development Website





FIFTHAVENUEDEVELOPMENT.COM

To be used as a platform for Ryan to keep residents up to date on the project, share upcoming events and discover the many ways to stay engaged throughout the process.

- Sign up for the enewsletter
- Take a survey
- View/join upoming events
- · Review project information and updates





SURVEY CONTENT

26 Questions

77% Completion Rate SURVEYS COMPLETED

INITIAL SURVEY INTENT

AN OPPORTUNITY TO PROVIDE INPUT FOR THOSE WHO COULD NOT ATTEND A COMMUNITY MEETING

COLLECT INPUT ON SPECIFIC ELEMENTS OF THE DEVELOPMENT

BEGIN TO FRAME THE KEY ISSUES AT HAND ADDITIONAL SURVEY(S) WILL FOLLOW





SURVEY RESULTS TO DATE*

"RANK YOUR PRIORITIES FOR THE AREA"

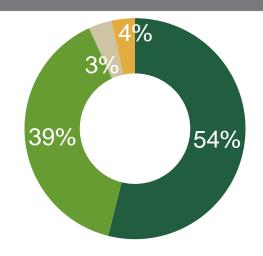






- 1. TRAFFIC
- 2. PARKING
- 3. COMMUTER EXPERIENCE
- 4. DESIGN
- 5. PED/BICYCLE AMENITIES
- **6.GREENSPACE**
- 7. FLOOD WATER
- 8. ENVIRONMENT
- 9. NOISE

"TELL US A LITTLE BIT ABOUT YOURSELF"



- Naperville Resident
- Commuter & Naperville Resident
- Commuter Only
- Other

^{*}Questions taken directly from the survey.



COMMUNITY OPEN HOUSE HELD OCT 16 & 17

COMMUNITY MEETING RECAP

- Community notified via city newsletters, social media and electronic road signs
- Attendees registered with option to provide written comments
- The Open House format consisted of three stations:
 - The Engagement Process
 - The Ryan Team
 - We Need Your Input

199

PEOPLE ATTENDED THE COMMUNITY ENGAGEMENT MEETINGS



10

REPRESENTATIVES
FROM RYAN COMPANIES

14

REPRESENTATIVES FROM THE CITY

401

COMMENTS COLLECTED

19

TOPICS IDENTIFIED



COMMUNITY OPEN HOUSE HELD OCT 16 & 17

KEY AREAS OF INTEREST

TRAFFIC/PEDESTRIAN SAFETY

LAND USE

PARKING

DESIGN

STORM WATER



"I can't close without letting you know how favorably impressed we are with the obvious total receptiveness to community input."

"I remain very disappointed in how well you are 'listening' to the community. The Open House the other day was completely structureless."



KEY TAKEAWAYS

IDENTIFIED AREAS OF INTEREST TO PROVIDE THE BASIS FOR THE INPUT SESSIONS

CREATED AN OPEN DIALOG
BETWEEN RYAN AND THE
COMMUNITY

THE COMMUNITY HAS A VARIETY OF WANTS AND CONCERNS FOR THIS DEVELOPMENT



GROUP INPUT SESSIONS

INPUT MEETING RECAP

- Attendees registered upon arrival and identified their top two priorities
- Two hours of open dialog with detailed notes taken
- Notes were distributed to attendees for review/input then posted on the development website.

Oct 27

9 GROUP INPUT SESSIONS

169

RESIDENTS,
COMMUTERS AND
BUSINESS OWNERS
ATTENDED AN
INPUT SESSION

"Seems by this summary that Ryan wishes to mold the summary from the input session to fit their perconceived notion of what should be developed on the land rather than listen to the residents."





"I want to thank Ryan Companies as a whole for establishing a very open, freindly, respectful forum in which people could express their points of view freely and honestly."

0	0+	20
U	CL	20

23 | 20

Nov 1

| 18

Nov 3

Nov 8

19

25

Nov 9

25

Nov 15

Nov 18

Nov 21

13

6





GROUP INPUT SESSIONS

KEY AREAS OF INTEREST

PARKING · TRAFFIC · LAND USE · GREENSPACE · PEDESTRIAN/BICYCLE ROUTE · COMMUTER EXPERIENCE · ENVIRONMENT · DESIGN · STORM WATER

MOST TALKED ABOUT AREAS OF INTEREST







TRAFFIC/PEDESTRIAN SAFETY

KEY TAKEAWAYS

TRAFFIC IS A KEY CONCERN AS IT EFFECTS BOTH COMMUTERS AND PEDESTRIANS

THE MAJORITY OF THE DISCUSSION TIME WAS SPENT ON THE NEEDS/ DESIRES TO IMPROVE THE AREA

GROUP DEMOGRAPHICS VARIED
GREATLY CREATING A WELLROUNDED DISCUSSION

RYAN Input Session Comments – Land Use





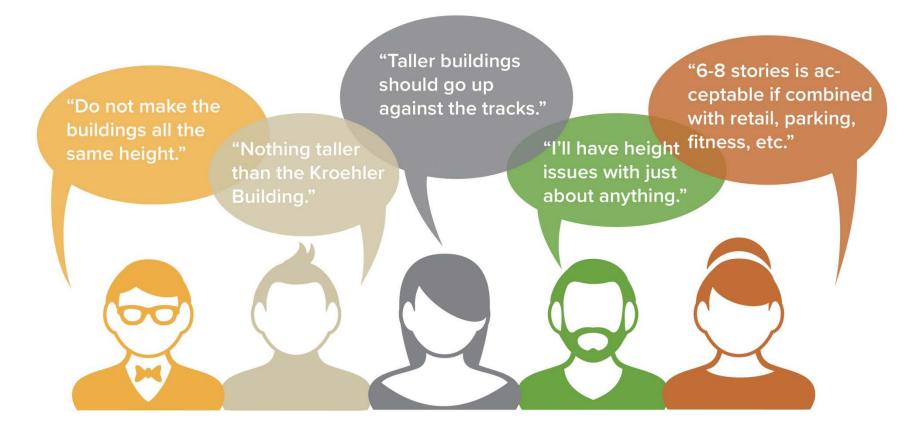
RYAN Input Session Comments – Traffic/Pedestrian Safety













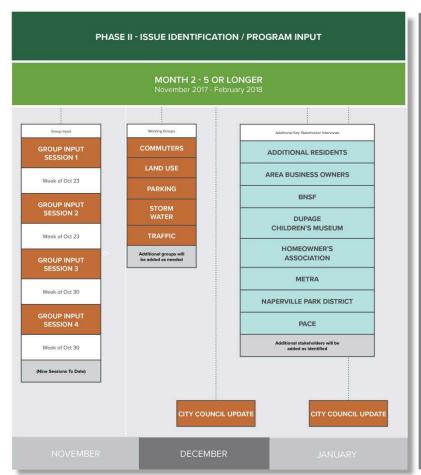


Why the Group Input Process?









NEXT STEPS

- Stakeholder meetings ramp up (January)
- · Steering Committee finalized (January)
 - Applications are due 12/22
 - Commuter selection meeting 1/9
 - Pilgrim Add. selection meeting 1/15
 - Park Add. selection meeting 1/17
 - WHOA, ECHO and NAHC Boards will select members
 - Senior Task Force has selected its member
 - Additional Steering Committee members include:
 - Coucilwomen Obarski & Brodhead
 - Marcie Schatz & Allison Laff from city staff
 - 2 Ryan representatives
 - Mayor Emeritus Pradel
- Establish Working Groups (February)
- · Land use and height survey issued

Goal by March 2018:

- Council input review and issue prioritization
- · Begin concept development



PYAN December 19, 2017 | City Council Workshop



