

# 2018 Budget City of Naperville

WORKSHOP #1 - OCTOBER 30, 2017

### **Budget Schedule**

- October 30 Budget Workshop #1: Department presentations
- November 13 Budget Workshop #2: Department presentations
- November 27 Budget Workshop #3: Revenue discussions
- December 5 Budget approval
- December 19 Property Tax Levy approval

### Workshop #1 – Agenda

- CY2018 Budget Overview
  - Financial Principles
  - Financial Pressures
  - Budget Review Process
  - Proposal Summary

- Department Presentations
  - TED/Riverwalk
  - Fire
  - Police
  - Information Technology
  - City Clerk
  - Human Resources/BFPC
  - Finance
  - Mayor and City Council
  - Legal/CMO

# **Guiding Values**

### **City Mission Statement**

 To provide services that ensure a high quality of life for our residents and a dynamic environment for our business community through collaboration, innovation, and sound fiscal management

### **Ends Policies**

- **Public Safety** Naperville will deliver highly responsive emergency services to provide for a safe community.
- High Performing Government Naperville will provide reliable, efficient, and high-quality services.
- Economic Development Naperville will be the location of choice for businesses.
- Financial Stability Naperville will be financially stable and maintain a AAA bond rating.

### Citywide Financial Principles

- **Principle 1 –** The City will pass a structurally balanced operating budget annually.
  - 2018 budget proposal includes recommendation for additional revenues to be structurally balanced and meet Principle 1.
- Principle 2 The City commits to continuous improvement in the delivery of necessary and cost-effective services.
  - Departments will discuss during their budget presentations.
- **Principle 3 –** The City will actively seek to increase its reserves to 25 percent and reduce its debt by 25 percent in the next eight years.
  - Capital and vehicle replacement budget reduced to bring forward budget that meets Principle 3.

### Financial Pressures

### **Known Pressures**

#### **Public Safety Pensions**

Increased obligation of \$2M

#### **Maintenance Improvement Program**

Increased investment of \$2M

#### **Property Tax Abatement**

\$2M in CY2016 and CY2017

#### **State Actions**

- Reduction of LGDF by \$750K
- Administrative fee on HRST: \$175K

### **Projected Pressures**

#### **5-Year Capital Program**

Projected increase based on 5-year plan

#### **Operating Budget Increases**

- Personnel costs contractual obligations
- Healthcare costs
- Market-driven expenditures supplies and contracted services

#### **Potential State Actions**

- Property tax freeze
- Continuation of LGDF reductions

### Pensions

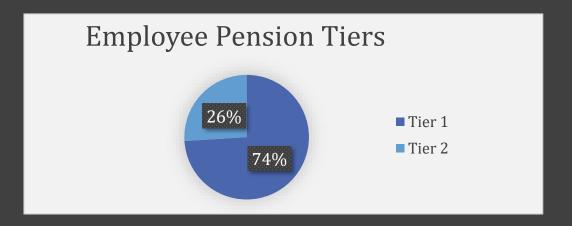
### Background

- Significant increase to the City's required Public Safety pension
  - Total of \$4.32M in 2 years
  - 37% since CY2016

#### •Cost Drivers

- Updated mortality tables and salary projections
- Impact of 2011 pension law changes
  - 15% differential in contributions for Tier 2 public safety
  - Anticipate 50% of employees will be Tier 2 in 2025

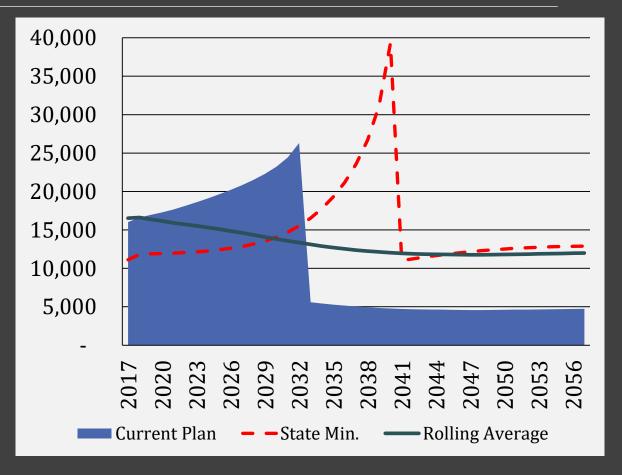
	Funding Percentage	CY2018 Change
Fire Pension	72.7%	\$ 1.65 M
Police Pension	75.2%	\$ 0.59 M
IMRF	88.5%	(\$ 0.11 M)



### **Public Safety Pension Contributions**

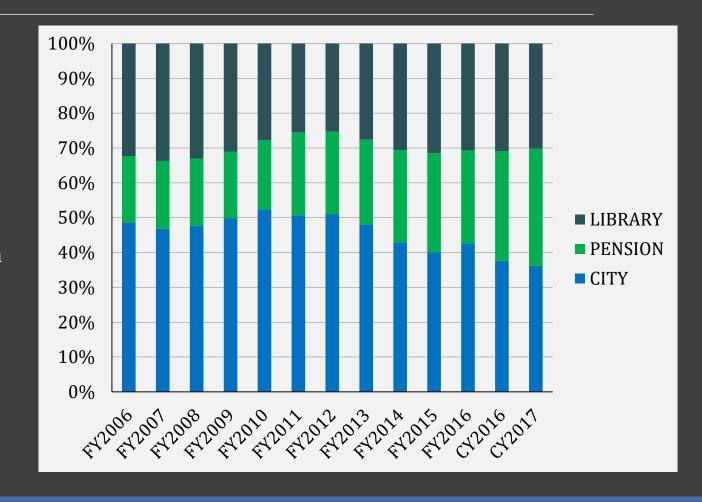
### Funding Methodology

- City uses closed method; requires 100% funding by 2033
- •Option to move to 15-year rolling open method
  - •Anticipate stable pension payments moving forward with gradual decline
  - •Decision point as part of this year's budget discussions to move to open method



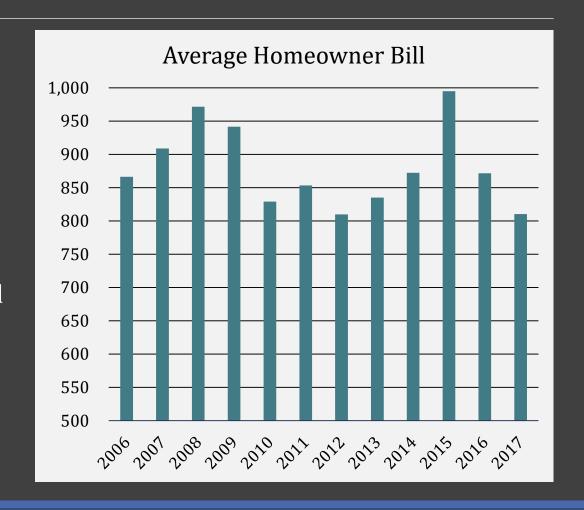
### **Property Taxes**

- 2016 extension was \$46.8M
  - Includes \$2 million abatement
- Component supporting operations declines annually
  - 13% reduction in City portion since FY2006, 20% increase in pension portion during same timeframe
- Average of 4% EAV growth over last 5 years
  - Flat levy doesn't pick up incremental growth



## **Property Taxes**

- City EAV: \$6.67B
  - Extension was \$46.8M
  - Tax rate of 0.7004
- Average home: \$380K
  - Paid \$802 in City property taxes
- •4% average EAV growth over 5 years
  - Flat levy used to reduce av. homeowner bill
  - Flat rate captures incremental growth
    - Rate in CY2015 = 0.8081
    - EAV growth at CY2015 rate = incremental \$7.18 million



### **State Actions**

- Reduction of LGDF by \$750K
  - 10% reduction through June 30
  - Accelerated disbursements in CY2017
    - 2 "additional" payments
- 2% administrative fee for Home Rule Sales Tax
  - Projected to cost City \$175K at 0.50% rate

### **Budget Review Process**

#### Level One

 Internal discussion with Finance and department to analyze trends, spend patterns and contract/commodity prices

#### Level Two

Multi-departmental meeting to discuss department cooperation and cost-saving ideas

### Personnel Review Committee (PRC)

- Reviews personnel requests, vacant position hiring and re-classifications
- No new personnel in CY2018

### Fleet Economics Committee (FEC)

- Reviews vehicle replacement list, vehicle upgrades and new vehicles
- 47 unit replacements in CY2018

### Budget Review - Level One

### **TOTAL REDUCTIONS = \$883K**

#### Personnel reductions: \$275K

- Re-classify vacant Engineering Manager to Project Engineer
- Eliminate new Procurement Officer position request
- Appropriately adjust salaries and benefits

### •Building improvements: \$160K

- Office reconfigurations
- Furniture upgrades
- Flooring upgrades

#### Contracted services: \$100K

- Diseased tree treatments
- Spoils disposal
- Pavement marking

### Budget Review - Level One

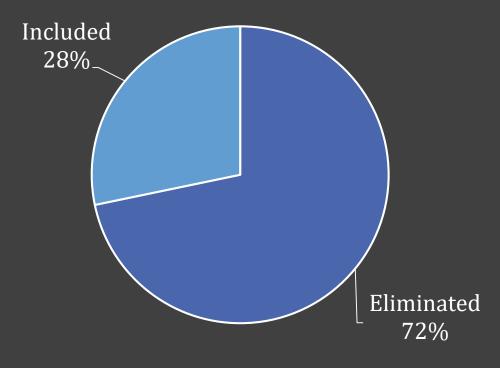
**TOTAL REDUCTIONS = \$883K** 

- Automotive and equipment purchases: \$115K
  - Vehicle accessories.
  - Equipment rental
- Operating supplies: \$100K
  - Incident command equipment
  - SRT training equipment
  - SCBA equipment
  - Salt purchases
- Technology purchases: \$90K
  - Network plotters
  - Servers and computers
- Conferences and dues: \$43K

### Budget Review - Level Two

- Delineate between service enhancements and baseline operations
  - Baseline provide same level of service as we do currently
  - *Enhancement* new program or initiatives for CY2018
- \$2.24M in service enhancements initially recommended
  - \$633K included
  - \$1.61M eliminated

#### **Service Enhancements**



## Budget Review - Level Two

### **TOTAL REDUCTIONS = \$1.61M**

- Personnel reductions: \$762K
  - 4 new Police Officers
  - Radio Network Engineer
  - Business Analyst
  - PC Technician
  - Upgrade of PT to FT GIS Technician
- •IT Initiatives: \$475K
  - Strategic partnership consulting
  - Enterprise print management system
  - Business process automation software

### Budget Review – Level Two

### **TOTAL REDUCTIONS = \$1.61M**

- Consultant services: \$162K
  - Economic development initiatives
  - Housing guideline services
  - Procurement card policy analysis
  - 457 vendor analysis
- Contracted streetlight maintenance: \$75K
  - Streetlight pole painting and parking lot lighting
- Operating Supplies: \$75K
  - Fire CPR device, surface air system, extrication tool, foam
  - DPW Heavy duty tire changer
  - TED Replacement traffic count machines
- Building Improvements: \$65K
  - Office renovations; ceiling tile replacement

# Personnel Review Committee (PRC)

#### Headcount reduction

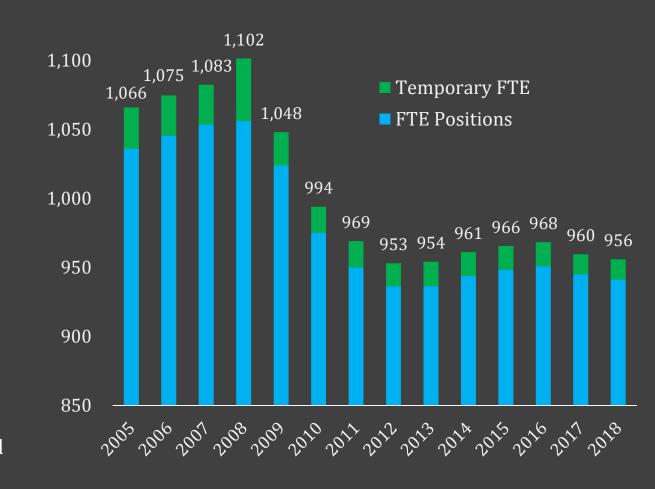
- Reduced by 110 since 2005
- 4.63 reduction from CY17 to CY18

### Payroll assumptions

- Collective bargaining increases between 2 & 2.5%
- Non-union employee increases of 2.25%

### Budgetary Increases - Payroll

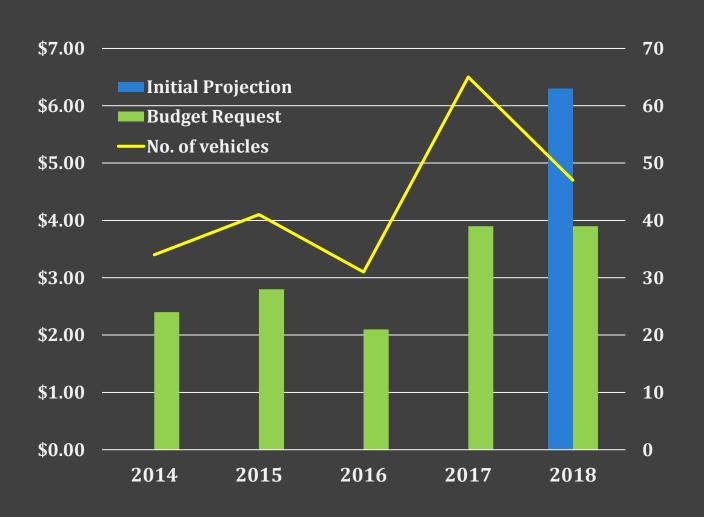
- CY2016 to CY2017: 2.66% increase
  - Several union contracts negotiated; retroactive payments required
- CY2017 to CY2018: 0.10% increase
  - Reduced headcount
  - Several Public safety retirements; new employees hired in at lower salaries



### **Healthcare Changes**

- \$1.65M in sustainable healthcare savings in CY16 and CY17
  - Retiree Supplemental Plan developed (\$600K annual savings)
  - CVS/Caremark Pharmacy Benefits Manager (\$250K annual savings in 2017/2018)
- Further pharmaceutical management in 2018 and 2019
- Projected 8% overall increase in medical insurance
  - Increase in premiums reflects national trend of increasing healthcare costs in public/private organizations

# Fleet Economics Committee (FEC)



 626 vehicles/pieces of equipment with overall value of \$42M

- Initial 2018 Proposal
  - 83 Units, \$6.31M

- •2018 Proposal after review
  - 47 units, \$3.9M
  - \$650K reimbursement from Fire Protection District for one vehicle
  - \$655K funded through utilities

The City will pass a structurally balanced operating budget annually.

• 2018 budget proposal includes recommendation for additional revenues to be structurally balanced and meet Principle 1.

	Revenues	Expenditures
Maintenance & Operating Funds	381.65	372.12
Capital & Debt Service Funds	41.39	40.51
Special Funds	31.29	32.79
TOTALS	\$454.32	\$ 445.42

Revenues exceed expenses due to rebuilding of cash for enterprise funds.

The City commits to continuous improvement in the delivery of necessary and cost-effective services.

Departments will discuss during their budget presentations.

#### **CY2018 Service Enhancements**

- Development of administrative hearing system for ordinance violations
- Further investment in Connect For Life
- Build single sign-on capabilities for public in association with new ERP
- Assessment and evaluation of wireless network, high-speed internet
- Conduct special census
- Investment in technology, including mobile devices for Fire, Police and Public Works staff
- Enhanced training programs, including Emerging Leaders Program
- Security upgrades at City facilities
- Resources for Public Safety to manage increased number of mental health service calls

### **Multi-Year Service Enhancements**

- Implement new ERP system
- Expand and enhance Cityworks for citywide asset tracking, work orders
- Provide energy efficiency grant opportunities to Electric customers
- Finalize development of the YourEnergy dashboard
- Continue benefit education for employees
- Create a total compensation program
- Utilize Crisis Intervention Team trained officers in daily patrols
- Pursue alternates to vehicle replacement through sharing, leasing and other options
- Pursue initiatives for City economic development, including Ogden Ave. enhancements

#### **Personnel Modifications**

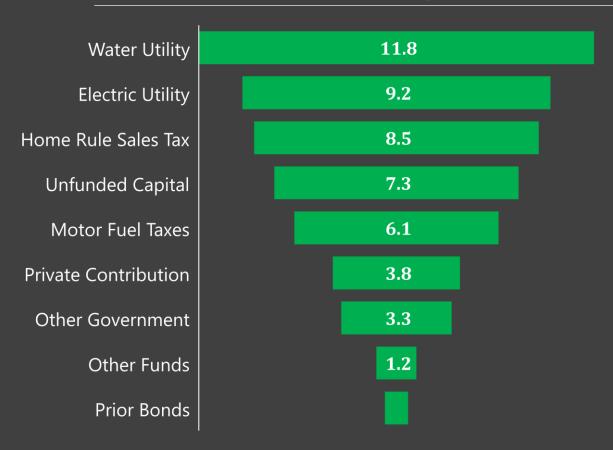
- Implement an apprenticeship program in the Electric Utility
- Examine relationships with technical institutes to create apprenticeship program in fleet
- Shift management of landscape, concrete restoration from Water Utility to Public Works
- Performed in-depth analysis of Legal and City Manager's Office
- Performed internal review of Water Utility to look at operations and service levels
- Police structural changes

## Capital Program

- Total 5-year Capital Program: \$311.4M
  - Includes capital maintenance & upgrades, vehicles and MIP
- CY2018 request: \$51.9M
  - 9.6% reduction from CY2017
- Unfunded portion capped at \$16M to meet Principle 3
  - Capital and vehicles deferred



# **Capital Program Funding**



- 86% of capital projects have identified funding source:
  - 40%: Utility Rates
  - 14%: Private Contributions/Other Government
  - \$15.8M with no dedicated funding source
    - Allocate \$8.5 million of HRST to projects
    - Remaining \$7.3 million issued as debt
    - Aligns with debt reduction goal

### **Unfunded Capital Projects**

- •\$26.2M: original request without dedicated funding sources
  - \$16.0M cap for unfunded projects meets Principle 3
  - \$10.1M of reductions identified through review process
    - MIP increase phase-in: \$1.5M
      - Consistent with Utilities capital maintenance
    - Streetlight conversion phase-in: \$2.0M
      - Based upon payback period of lighting conversion
    - Defer NextGen E-911 Services: \$1.9M
      - Required to be completed by state by 2020, begin planning process in 2018
    - Delay North Aurora Underpass: \$1.2M
      - Timing and project coordination delayed start until 2019

### **Unfunded Capital Projects**

- Defer Naper Boulevard retaining wall renovation: \$555K
- Defer roadway engineering and construction projects: \$796K
  - Engineering: 87<sup>th</sup> Street Bridge, 248<sup>th</sup> Avenue, Columbia Street
  - Construction: 91st Street
- Defer Settlement Welcome Center/Entryway improvements: \$250K
- Delay building/grounds upgrades: \$718K
- Delay Ogden Ave. corridor enhancements: \$175K
- Defer stormwater projects: \$425K
- Defer vehicle replacements: \$190K
- Delay downtown streetscape enhancements: \$150K
- Defer technology upgrades (GIS; fiber cabling): \$182K
- Delay streetlight system upgrades: \$125K

The City will actively seek to increase its reserves to 25 percent and reduce its debt by 25 percent in the next eight years.

Capital and vehicle replacement budget reduced to meets Principle 3.



### **Debt Position**

- 2014 = \$121.3M
- 15.8% reduction at end of 2017
- 8-Year target of \$90.9M

#### Cash Reserves

- 2014 = \$28.8M
- 21% reserves at end of 2016
- 8-Year target of \$33.2M

# CY2018 Proposal Summary

#### Principle #1

### Pass a structurally balanced operating budget

- Proposed budgets are balanced
- Projected positive margin across operating funds of \$9.53M

CY2016 - Achieved

CY2017 - Achieved

CY2018 Proposed - Achieved

#### Principle #2

# Continuous improvement in the delivery of necessary and cost-effective services

- Development of cost saving initiatives & revenue generators
- Operational efficiencies

CY2016 - Achieved

CY2017 – In Progress

CY2018 Proposal – On Target

#### Principle #3

Increase reserves to 25% and reduce debt by 25% in next 8 years

- 15.8% debt reduction end of 2017
- \$25.6M reserves (21%) end of 2016

CY2016 - On Target

CY2017 – On Target

CY2018 Proposal – Monitoring



# Department Review

# T.E.D. & Riverwalk

CY2018 BUDGET REQUEST



# T.E.D. & RIVERWALK

### CY2018 Initiatives

### **Operating**

- Pursue initiatives to advance the City's Economic Development Ends Policy.
- Facilitate the construction and occupancy process for Patel Brothers, the remainder of the Water Street District and other developments.
- Go live in EnerGov module as part of overall citywide ERP implementation.
- Participate in community engagement relative to the 5<sup>th</sup>
  Avenue Project area.
- Review and update the Municipal Code in accordance with the International Code Council's 2018 update.



# T.E.D. & RIVERWALK

### **Prior Reductions**

\$173K of budget requests removed through review process

#### **Reductions Prior to CMO Review**

- Replace Engineering Manager Position with Project Engineer
  - \$55K savings in salary and benefits
- Reduce Riverwalk architecture services and professional services by \$4K

#### **Service Enhancements Removed**

- Economic development initiatives: \$50K
  - Ogden Ave. façade improvement program
- Planning consulting services: \$30K
- Outsourced document scanning: \$10K
- MicroStation license: \$14K
- Traffic count machines: \$10K

### CY18 T.E.D. & Riverwalk Submission

	CY2018 Change	Baseline Operations	Service Enhancement
Salaries & Wages	28,019	28,019	-
Benefits & Related	39,192	39,192	-
Contracted Services	17,650	17,650	-
Supplies	(15,775)	(27,775)	12,000
Internal Services	16,610	16,610	-
Grants & Contributions	9,000	9,000	_
Operating Subtotal	\$94,696	\$82,696	\$ 12,000

# T.E.D. & RIVERWALK

### Baseline Operations

\$82,696 increase

#### **Salaries and Wages**

- Regular Pay: \$13K increase, or 0.3%
  - Temporary plan review
- Temporary Pay: \$17,355 increase, or 15.0%
  - Bridge Program Manager
  - Intern pay

#### **Benefits and Related**

• Health Insurance: \$39K increase, or 2.4%

#### **Contracted Services**

- Elevator inspections: \$18,050
  - Offset in revenue
- Traffic signal maintenance: \$11,825

### **Supplies**

- Code Books: \$7K
- Traffic signal electricity: \$5,700



# T.E.D. & RIVERWALK

### Service Enhancements

\$12K increase

### **Technology Initiatives: \$12K**

 Services and hardware identified through the EnerGov implementation

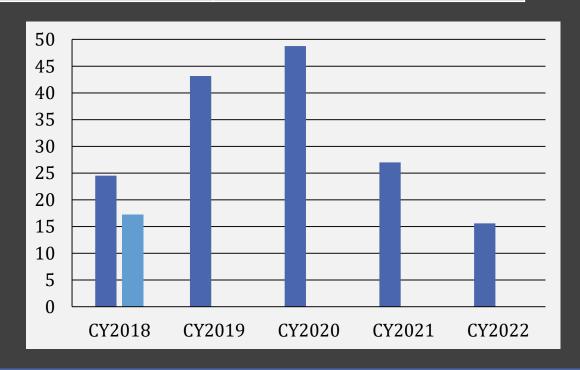


# T.E.D. & Riverwalk Capital Summary

Initial Submission	CY2018 Proposed CIP	Unfunded CIP
\$ 24.53M	\$ 17.28M	\$ 2.75M

### Highlights

- Initiate detailed design engineering for the downtown Washington Street Bridge
- Continue land acquisition and design for the North Aurora Road underpass and for North Aurora Road between Frontenac Road and Weston Ridge Drive



# T.E.D. & RIVERWALK

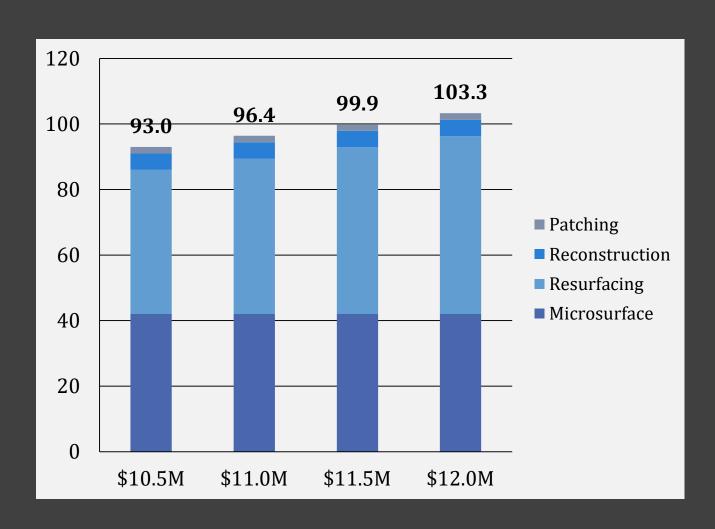
### CY2018 Initiatives

### **Capital**

- •Improve pedestrian connection through Van Buren surface parking lot.
- •Support the state's construction of intersection improvements at Ogden Avenue and Columbia Street.
- Coordinate with DuPage County to implement traffic signal management system expansion to other signal systems.
- Coordinate with DuPage County for construction of a traffic signal at Mill Street and Commons Road and with Will County for construction of a traffic signal at 95th Street and Knoch Knolls Road.
- Construct park improvements at 430 S. Washington if state funding is received.
- Continue the structural assessment of the Carillon.



# MIP Funding Level



#### Phase in over 4 years

- \$10.5M in CY2018
  - Increase \$0.5M annually
- Maintains roadways in current condition, sustainable program
- Avg. annual reconstruct/resurface
  - 1,235 lane miles
  - 54.1 miles 4.3% of road network
- Allows more proactive (less costly) work to occur
- Creates saving opportunities long-term
- Extends roadway life span at lower cost

# T.E.D. & RIVERWALK

# Deferred Capital Projects

Total deferrals: \$4.16M

Unfunded deferrals: \$186K

### Roadway Engineering and Construction Projects

- •87<sup>th</sup> Street Bridge over Springbrook Creek: \$160K
- Columbia St. / Monticello Dr. to Fifth Ave. / Plank Rd: \$100K
- •248th Avenue: 95th Street to 115th Street: \$350K
- •91st Street 250th to Schoger
  - \$186K unfunded and \$1.2M other funding

### **Stormwater Improvement Projects**

- 8<sup>th</sup>, Ellsworth, Main stormwater improvements: \$75K
- Clow Creek Farm drainage improvements: \$150K

### **Other Capital Projects**

- Naper Boulevard retaining wall renovation: \$555K
- Guardrail upgrade: \$60K



# T.E.D. & RIVERWALK

# Delayed Capital Projects

\$2.93M total

- •Downtown Streetscape: \$150K
- Ogden Ave. Corridor Enhancement Initiative: \$175K
- North Aurora Rd. Underpass at CN Railroad
  - \$1.2M unfunded
  - \$1.4M other funding



# CY2018 T.E.D/Riverwalk Budget Overview

	CY2016 Actuals	CY2017 Budget	CY2018 Submittal	Change (\$)	Change (%)
Salaries & Wages	4.45	4.73	4.75	0.03	0.6%
Benefits & Related	1.62	1.64	1.68	0.04	2.4%
Contracted Services	1.17	0.78	0.80	0.02	2.3%
Supplies	0.23	0.27	0.26	(0.02)	-5.8%
Internal Services	0.04	0.04	0.06	0.02	37.7%
Grants & Contributions	0.27	0.64	0.65	0.01	1.4%
Operating Total	\$7.78	\$8.10	\$8.20	\$0.09	1.2%
Capital Total	\$16.58	\$22.38	\$16.97	(\$5.41)	-24.2%

# Fire

CY2018 BUDGET REQUEST



## FIRE

### CY2018 Initiatives

 Collaborate with Police to establish a Crisis Intervention Team (CIT) to address the rising number of mental health calls within the community.

• Complete installation of new technology for replacement of the fire station alerting system.

 Receive \$1.3 million FEMA grant in partnership with the City of Aurora for emergency preparedness training under the Continuity of Operations Plan (COOP).

Explore the consolidation of fire stations.



### FIRE

### **Prior Reductions**

\$109,500 of budget requests removed through review process

### **Removed Prior to CMO Review**

- Reduced annual physicals: \$20K
- Removed vehicle upgrade items: \$30K
- Elimination of vehicle lease program: \$77K
- •Reduced conferences and training: \$11K

### **Service Enhancements Removed**

- •EMS manual CPR device to improve blood flow: \$21K
- Administrative office furniture: \$8,500
- •WRT surface air system: \$12K
- •Extrication tool: \$9K
- •Hazardous material foam: \$5K
- •Wellness supplies: \$4K



# CY2018 Fire Submission

	CY2018 Change	Baseline Operations	Service Enhancement
Salaries & Wages	(286,762)	(309,762)	23,000
Benefits & Related	1,960,057	1,960,057	-
Contracted Services	(106,110)	(109,110)	3,000
Supplies	27,218	14,718	12,500
Internal Services	9,790	9,790	-
Operating Subtotal	\$1,604,193	\$ 1,565,693	\$38,500

## FIRE

# Baseline Operations

\$1.57M increase

### **Salaries and Wages**

- Regular pay: \$392K decrease, or -1.9%
  - Driven by retirements and new hires
- Overtime: \$86K increase, or 11.3%
  - Primarily driven by minimum staffing overtime
  - Additional OT for staff project paid under 7(g) pay rate

#### **Benefits and Related**

- Health insurance: \$268K increase, or 10.3%
  - Driven by retirements and new hires
- Pensions: \$1.6M increase, or 24.2%
  - Per actuarial study

### **Supplies**

- Uniform and gear supplies: \$42K (per contract)
- CBRN canisters: \$22K
- Special events transporter cart: \$5K
  - Purchased in 1998 and needs to be replaced
- SCBA face pieces for new hires: \$5K



### FIRE

## Service Enhancements

\$38,500 increase



Enhances skill set

#### •FIT Testing Computer and Printer: \$1,500

 Current system runs at slower speed (45 minutes per person), new system allows greater efficiency

#### •iPads for inspectors and medic units: \$4K

 Allow teams to split and increase efficiency when completing annual fire inspections at businesses

#### •Unmanned Aircraft System (UAS) training: \$3K

 Training to assist personnel with searching for missing persons, water rescuers, highway incidents remote locations

#### •ILEAS TEMS training: \$15K

Cost is reimbursable by the State (ITTF)

#### •EMS report quality control checks: \$8K

Recommended as an area to improve upon during the 2016
 Accreditation cycle review



# Fire Capital Summary

Initial Submission	CY2018 Proposed CIP	<b>Unfunded CIP</b>
\$ 2.27M	\$ 2.03M	\$ 0.35M

### Highlights

- Fire Station Alerting System
  - Approved in CY17
- Two engine replacements
  - Unit funded by Fire Protection District
  - Unit approved in CY17

### FIRE

### Capital Project Deferrals

Total deferrals: \$238K

### **Building Modification: \$48K**

- Vacant HHW facility
  - Transition for use for training academy
    - Use for storage of equipment, classroom and fire apparatus storage

### Vehicle Replacement: \$190K

 Off-road brush truck / EMS utility transport vehicle replacement



# CY2018 Fire Budget Overview

	CY16 Actuals	CY17 Budget	CY2018 Submittal	Change (\$)	Change (%)
Salaries & Wages	20.60	22.22	21.93	(0.29)	-1.3%
Benefits & Related	9.94	10.88	12.84	1.96	18.0%
Contracted Services	0.82	1.07	0.96	(0.11)	-9.9%
Supplies	1.17	0.92	0.94	0.03	3.0%
Internal Services	0.04	0.04	0.05	0.01	22.1%
<b>Operating Total</b>	\$32.57	\$35.13	\$36.74	\$1.60	4.6%
Capital Total	\$0.33	\$1.43	\$2.03	\$0.61	42.5%

# Police

CY2018 BUDGET REQUEST



### CY2018 Initiatives

### Community Outreach

- Prescription Drug Take Back Program re-launch
- Suicide stakeholder partnerships
- ALICE program
- Lock It or Lose It

### **Connect for Life**

• Expand the Connect for Life Program with funding from the Response to Drugs grant that will facilitate an immediate connection to treatment for those seeking help for their addiction.



### CY2018 Initiatives

### **Victims Advocate Position Upgrade**

• Upgrade a vacant Records Technician to a Victim Advocate to aid the department in providing assistance, triage counseling and aid to victims of crimes such as, but not limited to, domestic violence, sexual assault, and human trafficking.

### **Crisis Intervention Team (CIT) Training**

 Train additional CIT members and utilize the team in day-to-day patrol operations to effectively respond to mental health and crisis situations.

### **Workload Analysis Implementation**

Implement recommendations from the investigations workload analysis.

#### **Peer Support Training**

Provide wellness support to all staff.



### **Prior Reductions**

\$502,435 of budget requests removed through review process



#### **Baseline Reductions**

- Adjusted personnel expense: \$26,057
  - Reimbursable Special Event OT
    - Reclassified to F&B removed \$41,512
  - Workers Compensation
    - Increase of \$15,455 per Legal
- Reduced operating supplies: \$49,346
  - Operating supplies: \$46,426
  - Technology: \$2,920
- Reduced Contracted Services: \$5K
  - Medical and Legal services

#### **Service Enhancements**

- 4 additional officers
  - Expand Traffic Section by two officers: \$198,620
  - Expand Impact Team by two officers: \$198,412
- •Recruitment video and supplies: \$25K

# CY18 Police Submission

	CY2018 Change	Baseline Increase	Service Enhancement
Salaries & Wages	0.40	0.37	0.03
Benefits & Related	0.67	0.67	_
Contracted Services	0.21	0.09	0.12
Supplies	-	(0.02)	0.02
Internal Services	0.36	0.36	_
Operating Subtotal	\$1.64	\$1.47	\$0.17

# Baseline Operations

\$1.47M increase



- Salaries
  - Regular Pay: \$207K increase, or 0.8%
  - Overtime Pay: \$189K increase, or 5.7%
    - Due to contractual increases and special event staffing
- Benefits
  - Pensions: \$566K increase, or 9.4%
    - Per actuarial study
  - Medical insurance: \$102K increase, or 1.7%

#### Contracted Services: \$93,332, or 6.0%

- Communications, logging recorder equipment
- Incremental offset due to increase in E911 revenues

#### •Supplies: -\$28,883, or -0.04%

Miscellaneous reductions

#### •Internal Services: \$366,436, or 18.7%

- Net increase in General & Auto insurance: \$42K, or 40.6%
- Overhead charges: \$324K, or 17.8%



# Service Enhancements

\$172,055 increase

### **Increase Social Services: \$28,060**

- Upgrade to existing position
- Aids the department in providing alternatives to arrest and detention when dealing with drug abuse, mental health and suicide prevention.

# **Connect for Life Response to Drugs Grant:** \$74,400

- This program facilitates an immediate connection to treatment for those seeking help for their addiction.
- Grant has been award to city, expense has \$0 budget impact in Year 1.

# **Peer Support Wellness Conference:** \$69,595

- Program is contingent on grant funds. Intended to provide training and assist departments in the creation and maintenance of peer support programs.
- No grant has been awarded to date, expense has \$0 budget impact in Year 1.



# Police Capital Requests

Initial Submission	CY2018 Proposed CIP	Unfunded CIP
\$2.53M	\$0.46M	\$0.43M

### Highlights

- •12 replacement vehicles
  - Multi-stage review
  - Internal review process prior to Fleet Economics Committee
- •1 new vehicle: K9 unit

# Capital Deferrals

\$2.07M

#### **Next Generation 9-1-1 Service: \$1.9M**

- State mandated to be completed by July 1, 2020
- Replace decade-old equipment to meet i3 standards for delivery of Next Generation 9-1-1 services (e.g., IP compatible, receiving emergency notification by text and multi-media files)
- Project will start in CY2018
- Funding is deferred to CY2019

### •Rollcall room upgrade: \$170K

- Room was designed in the 1990s; upgrades are needed to effectively use current technology
- Deferred to CY2019



# CY18 Police Budget Overview

	CY2016 Actual	CY2017 Budget	CY2018 Submittal	Change (\$)	Change (%)
Salaries & Wages	25.64	27.47	27.87	0.40	1.4%
Benefits & Related	11.57	11.93	12.60	0.67	5.6%
Contracted Services	1.30	1.56	1.77	0.21	13.7%
Supplies	0.76	0.73	0.73	-	-
Internal Services	2.03	1.96	2.32	0.36	18.7%
Grants & Contributions	0.01	0.01	0.01	-	-
Operating Total	\$41.31	\$43.66	\$45.30	\$1.64	3.8%
Capital Total	\$1.04	\$0.04	\$0.02	(\$0.02)	(50.5%)

# Information Technology

CY2018 BUDGET REQUEST



CY2018 Initiatives

### **Operational**

- Citywide
  - Continue to support ERP system implementation.
    - Financials are slated for deployment in January 2018
  - Begin Cityworks implementation.
  - Improve on open data delivery, processes and visualizations.
  - Deploy Skype for Business.
  - Migrate to SharePoint Online.

### Public Safety

- Implement electronic citation module.
- Implement software and processes to support hosting administrative hearings at the Municipal Center.



### **Prior Reductions**

\$899,937 of budget requests removed through review process

### **Reductions Prior to CMO Review**

- Contracted Services
  - Support Services: \$88K
    - Removed plotter replacement and added plotter maintenance
  - Conferences & Training: \$30K
    - Reduced based on historical spending



### **Prior Reductions**

\$899,937 of budget requests removed through review process

### **Service Enhancements Removed**

#### Personnel

- Radio Network Engineer: \$121,244
- Business Analyst: \$113,113
- PC Technician: \$76,080

#### Contracted Services

- Strategic partnership: \$100K
- SalesForce 311 portal: \$60K reduction
- Business process automation software: \$37,500
- Temporary staffing services: \$35K
- Enterprise print management: \$22K
- SharePoint data migration and admin: \$20K

#### Supplies

- Building alert notification: \$42K
- Furnishings: \$5K



# CY2018 IT Submission

	Change (\$)	Baseline Change	Service Enhancement
Salaries & Wages	134,167	134,167	- -
Benefits & Related	105,307	105,307	-
Contracted Services	410,294	196,294	214,000
Supplies	(77,857)	(77,857)	-
Internal Services	(132,462)	(132,462)	-
Operating Subtotal	\$ 439,449	\$ 225,449	\$ 214,000

# Baseline Operations

\$ 225,449 increase

### Salaries and Wages

Regular Pay: \$134,167 increase

### Benefit and Related

• Health Insurance: \$110,323 increase

### Contracted Services

- Microsoft enterprise agreement: \$120K increase
- Building camera maintenance: \$50K increase
- Network penetration testing: \$28K increase
- Netmotion: \$12K increase
- Socrata: \$46K increase
- GovQA CRM software: \$40K decrease
- Microsoft Premier: \$25K decrease
- High speed scanner maintenance: \$17K increase
- Gartner consulting services: \$10,300 decrease
- Citywide mobile data charges: \$10K decrease



# Baseline Operations

\$ 225,449 increase

### Supplies

- Operating Supplies: \$1,800 increase
- Technology: \$80K decrease

### Internal Services

- Copying & binding services: \$38K decrease
- IT services: \$55K decrease
- IT replacement cost: \$41K decrease



### Service Enhancements

\$ 214,000 increase

### Support Services

- SalesForce 311 Portal: \$60K
  - Provide SSO for citizens for multiple systems including ERP, YourEnergy, 311 services
  - Well-positioned for 311 services with Cityworks completion
- Dark Fiber Consulting: \$75K
  - Expected continuation of Magellan contract

### Other Purchased Services

- Cell Phone Charges: \$79K
  - Recent contract approval; addition of Police Officers (\$65K) and TED conversion from flip to iPhone



# Information Technology Capital Summary

Initial Submission	CY2018 Proposed CIP	Unfunded CIP
\$ 3.58M	\$ 3.35M	\$ 1.71M

### Highlights:

- Enterprise Resource Planning (ERP) Software Migration: \$2M
- Fiber Cabling for the Police Department and Naper Settlement: \$235K
  - For the redundant connection to Aurora; improved cabling between PD and FD; and Naper Settlement improvements

### CY2018 Initiatives

### **Capital**

- Expand City's footprint in Microsoft Azure for backups, redundancy and disaster recovery.
- Continue working with departments to align computing devices and job functions.
- Upgrade content management solution
  OnBase to support the new ERP.
- Upgrade on premises server and storage where necessary.



## INFORMATION TECHNOLOGY

#### Capital Project Deferrals

Total Deferrals: \$390K

- •Geographic Information System (GIS) Land base additions: \$100K
- Replacement datacenter switches: \$150K
- •Conference room upgrades: \$240K



## INFORMATION TECHNOLOGY

# Capital Projects to be Phased

Total Phasing Reductions: \$182K

- •Fiber Cabling for the Police Department and Naper Settlement (\$417,000 → \$235,000)
  - Connection to Aurora reduced by \$175K
  - Police Fire connection kept at \$40K



# CY2018 IT Budget Overview

	CY2016 Actuals	CY2017 Budget	CY2018 Submittal	Change (\$)	Change (%)
Salaries & Wages	1.77	2.00	2.13	0.13	6.7%
Benefits & Related	0.69	0.68	0.79	0.11	15.4%
Contracted Services	2.96	2.91	3.32	0.41	14.1%
Supplies	0.27	0.65	0.57	(80.0)	-12.1%
Internal Services	(0.74)	(0.80)	(0.94)	(0.13)	16.5%
Operating Total	\$ 4.95	\$ 5.44	\$ 5.87	\$ 0.44	8.1%
Capital Total	\$ 0.86	\$ 4.21	\$ 3.58	(\$ 0.63)	-14.9%

# City Clerk's Office

CY2018 BUDGET REQUEST



#### **CITY CLERK**

#### CY2018 Initiatives

#### Department Reorganization

- 75% turnover in front office since March
- Learn front counter duties, evaluate procedures and reassign responsibilities

#### Taxi Text Amendment

Reduce counter traffic by 97%

#### Agenda administration

Reduce minutes prep and completion by 50%

#### • B.A.S.S.E.T.

Reduced CCO support by three hours per class

#### Discontinued Temporary Messenger Employee

- Realized six hours per week through service changes
- Expanded grant management software to other grant programs
- Lead on the EnerGov licensing portion of ERP
- Evaluate liquor licensing renewal and solicitor processes

#### **CITY CLERK**

#### Prior Reductions

\$32,625 of budget requests removed through review process

#### **Baseline Operations**

- Temporary Pay: \$5K
- Other Purchased Services: \$10,950
  - Advertising & marketing, copy & binding and postage & delivery

#### **Service Enhancements**

- Furnishings/Renovations: \$13,795
  - Work being completed in CY2017
- High School Interns: \$2,880



# CY18 City Clerk Submission

	Change (\$)	Baseline Increase	Service Enhancement
Salaries & Wages	7,941	7,941	<del>-</del>
Benefits & Related	913	913	-
Contracted Services	(7,850)	(7,850)	-
Supplies	(300)	(300)	_
Internal Services	1,840	1,840	_
Grants & Contrib.	(9,468)	(9,468)	_
Operating Subtotal	(\$6,924)	(\$6,924)	\$ -

#### CITY CLERK

# Baseline Operations

\$6,924 decrease

#### Personnel Increase: \$8,854, or 1.0%

- Wage adjustments to salaries and benefits
- Two new employees hired in 2017

#### •Contracted Services: \$3K

 Taxes and other services related to recording fees with Will and DuPage County



# CY18 City Clerk Budget Overview

	CY2016 Actual	CY2017 Budget	CY18 Submittal	Change (\$)	Change (%)
Salaries & Wages	488.2	576.9	584.8	7.94	1.4%
Benefits & Related	168.6	186.9	187.9	0.91	0.5%
Contracted Services	27.1	111.1	103.3	(7.85)	-7.1%
Supplies	4.7	4.5	4.2	(0.30)	-6.7%
Internal Services	-	1.2	3.1	1.84	150.4%
Grants & Contrib.	543.4	459.5	450.0	(9.47)	-2.1%
Operating Total	\$1,232.1	\$1,340.2	\$1,333.2	(\$6.92)	-0.5%

# Human Resources & Board of Fire and Police

CY2018 BUDGET REQUEST



#### HR

- Continue Emerging Leaders Program
- Synchronize plan design and contributions for all health care participants
- Rollout a revised employee policy manual
- Continue benefit education for employees through benefit education forums
- Provide wellness initiatives and engage employees to encourage healthy behaviors and manage costs
- Further enhance employee data transparency within open data portal



# Board of Fire and Police

- Initiated writing assessments as part of testing process of police officer candidates to better assess abilities of candidates
- Implemented enhanced feedback to internal candidates when testing for promotional opportunities
- Completed a two-year contract with an option for additional years on legal services



#### HR

#### Prior Reductions

\$34,750 of budget requests removed through review process

#### **Baseline Operations**

- Tuition Reimbursement: \$5K
  - Reduced to match projected spend in CY2017
- Dues & Subscriptions: \$862
- Postage & Delivery: \$200
- Receptions & Entertainment: \$1,375
- Supplies: \$2,313

#### **Proposed Service Enhancements**

• 457 Plan Vendor: \$25,000



#### **BOFP**

#### Prior Reductions

\$12,700 of budget requests removed through review process

#### **Baseline Operations**

- Contracted Services
  - Psychological Services: \$12,150
  - Conferences & Training: \$500
  - Mileage Reimbursement: \$50
    - Adding two new commissioners, who are required to attend conferences within next year



# CY18 HR & BOFP Submission

	Change (\$)	Baseline Change	Service Enhancement
Salaries & Wages	12,851	12,851	-
Benefits & Related	(852)	(852)	-
Contracted Services	25,127	20,127	5,000
Supplies	(1,913)	(1,913)	-
Internal Services	659	659	-
Operating Subtotal	\$35,872	\$30,872	\$5,000

#### HR

# Baseline Operations

\$21,745 increase

#### Personnel

- Increasing \$11,012, or 1.5%
  - One vacant FTE

#### Contracted Services

- Medical services: \$5,554
- Psychological services: \$6,182
  - Both increasing due to higher turnover

#### Supplies

- Technology increasing by \$2,880
  - Additional license needed for BlueBeam (Replacing Adobe Pro)
  - License fee for NEOGov increasing \$500



#### **BOFP**

# Baseline Operations

\$14,127 increase

#### Contracted Services

- Recruitment \$18,100
  - Increase tied to City's two-year hiring cycle
- Medical Services \$5,679
  - Increase in candidate testing



#### HR

#### Service Enhancements

#### **Human Resources**

- Increase conferences & training by \$5,000
- Continue Emerging Leader Program
- Cover costs of venue, supplies and instructors



# CY18 HR Budget Overview

	CY2016 Actual	CY2017 Budget	CY18 Submittal	Change (\$)	Change (%)
Salaries & Wages	709.1	724.4	735.4	11.0	1.5%
Benefits & Related	279.5	298.3	296.8	(1.5)	-0.5%
Contracted Services	111.3	203.2	217.1	13.9	6.8%
Supplies	22.3	23.6	21.3	(2.3)	-9.8%
Internal Services	1.8	1.2	1.8	0.7	55.8%
Total	\$1,123.8	\$1,250.6	\$1,272.4	\$21.7	1.7%

# CY18 BOFP Budget Overview

	CY2016 Actual	CY2017 Budget	CY18 Submittal	Change (\$)	Change (%)
Salaries & Wages	62.5	61.5	63.4	1.8	3.0%
Benefits & Related	25.6	25.7	26.3	0.6	2.4%
Contracted Services	84.6	104.5	115.8	11.3	10.8%
Supplies	1.6	1.7	2.1	0.4	23.5%
Total	\$174.3	\$193.5	\$207.6	\$14.1	7.3%

# Finance

CY2018 BUDGET REQUEST



#### **FINANCE**

- Monitor the status of the City's three financial principles.
- Maintain the City's AAA bond rating.
- Launch the first component of the citywide ERP upgrade in January 2018, which includes financial reporting and procurement management.
- Continue implementation of advanced scheduling and timekeeping.
- Implement recommendations from the What Works Cities Initiative to move to performancebased procurement and contracting.



#### **FINANCE**

#### **Prior Reductions**

\$111,644 of budget requests removed through review process

#### **Service Enhancements**

- Addition of Procurement Officer II
  - \$66,644
- Upgrade of department furniture
  - \$20,000
- P-Card policy consultant analysis
  - \$25,000



# **CY18** Finance Submission

	CY2018 Changes	Baseline Operations	Service Enhancement
Salaries & Wages	146,016	32,149	113,867
Benefits & Related	9,938	9,938	-
Contracted Services	50,915	50,915	_
Supplies	(13,820)	(13,820)	-
Internal Services	5,661	5,661	-
Operating Subtotal	\$ 198,710	\$ 84,843	\$ 113,867

#### **FINANCE**

## Baseline Operations

\$84,843 increase

- Personnel increase: \$42K, or 1.6%
  - Regular pay increase of 1.6%
  - Benefit increase of 1.4%
- Contracted financial services: \$36K, or 2.4%
  - Annual contract adjustments in accounting services, actuarial services, audit services and recording fees
- Credit card fees: \$15K, or 20.4%
  - Increasing as more customers pay bills using credit cards
- Supplies: \$-14K, or -35.7%
  - Removal of one-time technology upgrade in CY17



#### **FINANCE**

#### Service Enhancements

\$113,867 increase

#### Special Census Workers

- <u>•\$113,8</u>67
- Approved by City Council on August 15
- Naperville's growth projected at 4,650 new residents
- Potential to earn an estimated \$1.67M in additional revenues through May 2021



# CY18 Finance Budget Overview

	CY2016 Actual	CY2017 Budget	CY2018 Submittal	Change (\$)	Change (%)
Salaries & Wages	1.66	2.00	2.15	0.15	7.3%
Benefits & Related	0.64	0.71	0.72	0.01	1.4%
Contracted Services	1.36	1.52	1.57	0.05	3.4%
Supplies	0.02	0.04	0.02	(0.01)	-35.7%
Internal Services	0.01	0.01	0.01	0.01	78.2%
Operating Total	\$ 3.83	\$ 4.28	\$ 4.48	\$ 0.20	4.6%

# Mayor & City Council

CY2018 BUDGET REQUEST



## CY18 Mayor & City Council Budget Overview

	CY2016 Actual	CY2017 Budget	CY18 Submittal	Change (\$)	Change (%)
Salaries & Wages	179.8	276.7	278.7	2.0	0.7%
Benefits & Related	77.2	78.7	76.9	(1.9)	-2.4%
Contracted Services	30.5	43.4	22.9	(20.5)	-47.3%
Supplies	5.6	20.7	20.7	-	0.0%
Internal Services	1.4	1.4	2.3	0.9	59.3%
Total	\$294.4	\$420.9	\$401.4	(\$19.6)	-4.6%

# CY18 Mayor & City Council Budget Overview

	CY2016 Actual	CY2017 Budget	CY18 Submittal	Change (\$)	Change (%)
Administration	285.7	394.3	373.0	(21.4)	-5.4%
Alcohol/Tobacco	6.3	23.3	25.1	1.8	7.8%
Sister Cities	2.4	3.4	3.4	-	0.0%
Total	\$294.4	\$420.9	\$401.4	(\$19.6)	-4.6%

## **Mayor-Council**

#### Reductions

\$24,000 of budget requests removed through review process

#### Personnel

Reduced benefits \$3,500

#### Contracted Services

- Reduced dues and subscriptions: \$20,500
  - Shifted DMMC dues expenses to CMO
  - Previously split the costs between two departments



# CY18 Mayor & City Council Administration

	CY2016 Actual	CY2017 Budget	CY18 Submittal	Change (\$)	Change (%)
Salaries & Wages	179.8	276.7	278.7	2.0	0.7%
Benefits & Related	77.2	78.7	75.0	(3.7)	-4.7%
Contracted Services	26.6	35.0	14.5	(20.5)	-58.6%
Supplies	0.7	2.5	2.5	-	0.0%
Internal Services	1.4	1.4	2.3	0.9	59.3%
Total	\$285.7	\$394.3	\$373.0	(\$21.4)	-5.4%

## CY18 Mayor & City Council Alcohol & Tobacco Commission

	CY2016	CY2017	CY18	Change	Change
	Actual	Budget	Submittal	(\$)	(%)
Benefits & Related	-	-	1,806	1,806	-
Contracted Services	1,455	5,000	5,000	-	0.0%
Supplies	4,871	18,250	18,250	-	0.0%
Total	\$6,326	\$23,250	\$25,056	\$1,806	7.7%

## CY18 Mayor & City Council Sister Cities Commission

	CY2016	CY2017	CY18	Change	Change
	Actual	Budget	Submittal	(\$)	(%)
Contracted Services	2,419	3,350	3,350	-	0.0%
Supplies	26	-	-	-	0.0%
Total	\$2,445	\$3,350	\$3,350		0.0%

# City Manager's Office & Legal

CY2018 BUDGET REQUEST



# Safety Shift from Legal to CMO

- Legal reorganization resulted in Safety Division being moved from Legal to City Manager's Office
  - Move reduced staffing needs in Legal
- Safety division includes 2.5 FTEs
  - Currently two vacancies
  - Operating expenses remained flat from CY2017
- Safety Budget: \$280,000
  - All expenses now included in CMO

#### CMO/ Communications

- Continue ERP implementation
- Expand electronic meeting management system to boards and commissions
- Launch online board and commission application system
- Continue working with Police Department to grow and enhance public outreach
- Continue open data portal and performance management initiatives
- Increase and refine engagement opportunities with employees and the City Manager



# Legal

- Update municipal code concerning telecommunications
- Assist Electric with negotiating co-generation agreements
- Assist in the development of an administrative hearing system
- Assist DPW with negotiating successor agreements with State of Illinois (HHW)
- Assist with 5th Avenue redevelopment
- Evolve Police training, collaboration to reduce risk and liability



# Legal

- Negotiate with multiple bargaining units for successor CBAs
- Assist HR with drafting revisions to employee policy manual
- Draft ordinance creating an administrative hearing process for claims related to PSEBA
- Develop, implement strategies to reduce costs associated with work-related injuries
- Develop opioid prescription protocol for work-related injuries to prevent possible opioid addiction



#### CMO / Communications

#### Prior Reductions

\$35,715 of budget requests removed through review process

- Personnel: \$15,611
  - Eliminated 0.5 FTE through department reorganization
- Conferences & Training: \$8,500
  - Matching historical spending
- Supplies: \$2,000
  - General office supplies reduced
  - Does not include request for Safety Division
- Technical Services: \$8,264
  - eAgenda agreement reduced
  - Updated WSOL expense to match contract price
- •Professional Services: \$800
  - Matching historic spend



#### LEGAL

#### Prior Reductions

\$136,400 of budget requests removed through review process

Excludes removal of Safety employees and related expenses

#### • Personnel: \$134K

- Reduced 2 FTE from department through reorganization
- Contract Services: \$2,400
  - Eliminated previously unused budget for repair & maintenance service/machine



# CY18 CMO & Legal Submission

	Change (\$)	Baseline Increase	Service Enhancement
Salaries & Wages	(116,892)	-	-
Benefits & Related	51,603	51,603	-
Contracted Services	(5,878)	-	-
Supplies	(300)	-	-
Internal Services	698	698	-
Operating Subtotal	(\$70,769)	52,301	-

#### **CMO**

#### Baseline Operations

\$321,178 increase

Excluding Safety: \$40,751 increase

#### Shift of Safety from Legal to CMO

- Increased department budget by \$259,700
  - Adjusted PT Training Assistant: \$61,000

#### Without Safety addition

Department increasing \$40,751, or 2.8%

#### DMMC Payment

- Increasing \$18,500
- CMO covering full cost, previously split with Mayor/Council

#### Communications

- Upgraded 1 FTE to Communications Specialist in CY2017
- Increase of \$9,800 in salary and \$13,550 in benefits



## Legal

Baseline Operations

\$391,947 decrease

Excluding Safety: \$131,336 decrease

#### Outside Counsel

- Increased \$12K
- Related to prosecution conflicts and telecommunication matters

#### Graduate Intern

- Increased \$15K to temporary pay
- Part of department reorganization
- Assisting Legal team with police matters



# CY18 CMO & Legal Budget Overview

	CY2016 Actual	CY2017 Budget	CY18 Submittal	Change (\$)	Change (%)
Salaries & Wages	2,030.8	2,203.4	2086.5	(116.9)	-5.3%
Benefits & Related	646.7	651.5	703.1	51.6	7.9%
Contracted Services	243.6	345.6	339.8	(5.9)	-1.7%
Supplies	28.9	5.3	6.0	0.7	13.2%
Internal Services	5.3	54.0	53.7	(0.3)	-0.6%
Total	\$2,955.3	\$3,259.8	\$3,189.0	(\$70.8)	-2.2%

# Wrap Up & Reminders

- Next workshop is November 13
  - Remaining departments will present budgets
  - Feedback presented this evening will be incorporated
- Third workshop on November 27 will focus on revenues
- December 5 Budget approval
- December 19 Property Tax Levy approval