

<b>Total Customers this Month</b>	<b>62,212</b>	<b>Days of Month</b>
<b>Total Customer Minutes this Month</b>	<b>2,777,143,680</b>	<b>31</b>

Outage Totals			
	This Month	This Month	Last Year
<b>Unscheduled Outages</b>			
Long			
# Outages	5		13
# Customers Out	196		1143
# Minutes Out	342		4054
# Customer Minutes Out	11,261		138775
# Within City System	5		13
# Supply to City Minutes	0		0
Short			
# Outages (Blinks)	0		0
# Customers Affected	0		0
# Within City System	0		0
# Supply to City Minutes	0		0
<b>Scheduled Outages</b>			
Long			
# Outages	0		0
# Customers Out	0		0
# Minutes Out	0		0
# Customer Minutes Out	0		0
# Within City System	0		0
# Supply to City Minutes	0		0
Short			
# Outages (Blinks)	0		0
# Customers Affected	0		0
# Within City System	0		0
# Supply to City Minutes	0		0
<b>Totals</b>			
Total Long Outages	5		13
Total Short Outages (Blinks)	0		0
Total Customers Out (Long)	196		1143
Total Customers Affected (Short- Blinks)	0		0
Total Customer Minutes Out	11,261		138775
Total Outages Within City System	5		13
Total Outages in Supply to City	0		0

Number of Outages (by Cause)				
Cause	Description	Total This Month	This Month Last Year	Rolling AT
0	Supply to City	0	0	0
1	Overhead Equipment Failure	1	0	11
2	Underground Equipment Failure	1	5	73
3	Weather	0	7	7
4	Birds, Animals, Snakes, etc.	1	4	20
5	Trees	1	1	9
6	Foreign Interference	0	0	3
7	Human	0	0	2
8	Other	0	0	0
9	Unknown	0	0	8
10	Vehicle	1	2	7
	<b>Total</b>	<b>5</b>	<b>19</b>	<b>140</b>

12 Month Outage Statistics			
Index	As of This Month	As of This Month Last Year	
ASAI (%)	99.9968	99.9961	
CAIDI (Long) (min)	55.34	66.99	
SAIDI (Long) (min)	16.58	20.25	
SAIFI (Long) (ints/tot cust)	0.30	0.30	
SAIFI (Short) (ints/tot cust)	0.00	0.00	

ASAI - Average Service Availability Index

(customer minutes available/total customer minutes, as a %)

CAIDI - Customer Average Interruption Duration Index

(average minutes interrupted per interrupted customer)

SAIDI - System Average Interruption Duration Index

(average minutes interrupted per customer for all customers)

SAIFI (Long) - System Average Interruption Frequency Index

(# of long interruptions per customer for all customers)

SAIFI (Short) - System Average Interruption Frequency Index

(# of short interruptions per customer for all customers)

S/U - Scheduled or Unscheduled

Ints - # of Interruptions

Long - &gt;1 min, Short - &lt;1 min

Cause # - see table on page 3