

Investing in Our Community

Priorities Plan Update

October 2025





Tonight's Discussion

1

History and evolution of Priorities Plan

2

Overview of five priority areas

3

In-depth focus: Public Safety (Emergency Management Plan), Utilities, and Natural Environment/Community Design

4

Next steps

History and Background

- Bridge to 2023 Priorities Plan created in 2021 to ensure organizational focus alignment with community priorities.
- Priorities served as foundation for annual budget discussions.
- Much was accomplished during this three-year period, and the stage set for ongoing and long-term progress.
- Same vision and values continue to guide the organization. However, 2023 community survey provided an updated look at sentiment about valued services and community amenities.
- City has redefined its goals toward areas of highest value and importance to residents.
- Goals to be accomplished over a two- to five-year time frame.

Priorities Overview



Utilities

Provide infrastructure, electric service, and water/wastewater services that are reliable and safe.



Economy

Promote development of the local economy and be a good steward of City tax revenues.



Mobility

Residents can move about the community with ease in a variety of modes.



Natural Environment/ Community Design

Ensure a well-designed community that values the natural environment.



Safety

Provide a safe and secure community for all Naperville residents and businesses.

Priority Goal — Utilities

Status

Update

In order to ensure the reliable delivery of power beyond 2035, the Electric Utility will publicly evaluate the City's option to procure energy and associated services.



- **Contract status:** Council declined to sign IMEA contract for 2035-2055 as drafted.
- Directed Naperville staff to negotiate on nine points with IMEA staff. Bring back the best work product that can be agreed upon by IMEA staff and the IMEA board of directors.
- Various meetings held with stakeholders throughout the process. Meetings helped identify nine points to be negotiated.
- Aug. 19: Council directed staff to draft and release RFP for renewable energy. Council approved RFP on Sept. 16.
- Pre-bid meeting held on Sept. 30. Proposals due Oct. 29.
- Modeling group convened to develop financial and carbon emissions models as directed.



Not started



Ongoing



Complete - part of operating procedures

Priority Goal — Public Safety

In order to maintain the highest quality public safety departments while in a nationwide hiring shortage, the City will identify opportunities to expand the recruitment pool and enhance the flexibility in the Police and Fire hiring process.

Status



Update

- FD: Partnered with NCTV on a professional recruitment video aimed at increasing interest in the fire service.
- FD: Allowing pre-hospital registered nurses to test and be hired has started to yield success: Three RNs included in the spring 2025 academy class (50% of participants).
- PD: Opened lateral transfer process to officers certified outside state.
- PD: Word-of-mouth recruitment by those noting culture and quality of the department has led to an increase in qualified lateral transfer applicants.
- PD: Innovative recruitment strategy targeting college athletes has led to recruiting at new colleges, including some designated as Historically Black Colleges and Universities.
- Continual review to increase efficiency and improve processes of the Board of Fire and Police Commissioners.



Not started



Ongoing



Complete - part of operating procedures

Priority Goal — Public Safety

In order to increase community involvement, partnership and awareness in crime prevention and overall public safety, the City will provide at least eight public safety education and community engagement opportunities annually.

Status



Update

- **Engagement opportunities completed to date:** Webinars covering scam awareness, traffic safety, and safety on college campuses; a May fire prevention presentation; and a spring Citizen Police Academy and fall Citizen Fire Academy.
- **National Night Out (Aug. 4 & 5)** — 39 neighborhoods participated with block parties, cookouts and other events. Police and fire personnel, as well as other City employees, took part with visits and demonstrations.
- **Public Safety Open House (Sept. 27)** — Well-attended event (estimated 1,500+ attendance) included police and fire demonstrations and safety information, as well as opportunities for residents to interact with police and fire personnel and get a close look at vehicles and equipment.
- From January through mid-September, NPD received 48 requests for presentations/trainings/community event attendance via its website form. Includes active shooter drills, open houses/fairs, presentations, and officer friendly visits.



Not started



Ongoing



Complete - part of operating procedures

Priority Goal — Economy

In order to maintain financial resilience and sustainability, the City will evaluate overall revenue diversification by Dec. 31, 2026.

Status



Update

- Evaluate electric, water and wastewater utility rates and recommend rates to support operating and capital needs. (Completed)
 - 2025-27 rate studies
- Assess impact of grocery tax repeal and evaluate revenue replacement options. (Completed)
 - City Council voted to adopt a local replacement for the grocery tax on Sept. 16.
- Evaluate general fund revenues and establish guidelines to ensure long-term diversification of revenues.
 - Ongoing as part of the 2026 budget process. Staff has analyzed several revenue sources and identified issues that are being addressed or need to be addressed. Includes an evaluation of certain fees that have not been re-evaluated in several years or more.
- Assess impact of motor fuel tax decline and evaluate revenue replacement options in coordination with IDOT.
 - Pending action at the state level.



Not started



Ongoing



Complete - part of operating procedures

Priority Goal — Economy

Status

Update



In order to facilitate the development of the I-88 Corridor to best meet the needs of current and future Naperville residents, the City will provide support to I-88 corporate representatives, real estate development professionals, and the Naperville Development Partnership (NDP) in the creation and implementation of an I-88 Tollway Study.

- AECOM study completed/released in May. Six strategies identified (focus on strategic partnerships, workforce development, entrepreneurship, placemaking, marketing and capacity building).
 - Study also identifies five target industry clusters to increase future job creation & capital investment.
- NDP shared study with City Council and will implement recommendations.
- Marketing initiatives around site selection, attraction, business retention/expansion and target industries have begun.
 - Includes completion of several existing business visits, advertisements in commercial real estate and site selection journals, and attendance at four site selection conferences to connect with global site selectors and introduce them to the City of Naperville.



Not started



Ongoing



Complete - part of operating procedures

Priority Goal — Mobility

In order to improve traffic flow on major streets, the City will complete an update to the Road Improvement Plan by Dec. 31, 2025.

Status



Update

- Approximately 500 comments received through the interactive webpage map and January public meeting.
- Draft plan includes 15 intersection improvements and five road widening/extension/modifications.
- The Transportation Advisory Board recommended plan approval at its Sept. 4 meeting.
- Will be presented for City Council approval at an upcoming meeting in November.



Not started



Ongoing



Complete - part of operating procedures

Priority Goal — Mobility

Status

Update

In order to improve the ease of walking and travel by bicycle, the City will complete an update to the Bicycle and Pedestrian Plan by Dec. 31, 2026.



Schedule

- Contract awarded
- Data collection and public input in fall/winter 2025
- Public involvement process has started
 - Interactive map for public comment currently available on the City's project webpage
 - Booths at pop-up events (Public Safety Open House on 9/26 and Halloween Hop on 10/26)
 - Public input meeting will be held at a date to be determined
- Final approval in 2026



Not started



Ongoing



Complete - part of operating procedures



Safety

Safety Priority Goals - Overview



Priority Goal

In order to maintain the highest quality public safety departments while in a nationwide hiring shortage, the city will identify opportunities to expand the recruitment pool and enhance the flexibility in the Police and Fire hiring process.

In order to improve disaster mitigation, preparedness, response and recovery, the City will create a multi-year Emergency Management and implementation plan by June 30, 2025.

In order to increase community involvement, partnership and awareness in crime prevention and overall public safety, the City will provide at least eight public safety education and community engagement opportunities annually.

Emergency Management Plan

- Currently finalizing hiring process for new Emergency Manager.
- Working with Water Utility to share the South Water Facility space for EMA storage, deployment and training.
- Emergency Management training sessions and tabletop exercises held for Directors and Deputy Directors.
- Developing a new logo and title for Naperville EMA to be called Naperville Office of Emergency Management.
- Strengthening post-emergency planning and recovery efforts.





Utilities

Utilities Priority Goals - Overview



Priority Goal

In order to ensure the reliable delivery of power beyond 2035, the Electric Utility will publicly evaluate the City's option to procure energy and associated services.

In order to protect the health and welfare of our customers and meet regulatory requirements, the Water Utilities will complete upgrades and expansion of the Springbrook Water Reclamation Center and lead service line removals by 2030.

In order to preserve water resources and mitigate unnecessary rate increases, the Water Utilities will work to reduce non-revenue water by 2.5% of purchased water by December 2027.

Springbrook Upgrades: Regulatory Compliance & Needed Capacity Improvements

- UV disinfection (2024)
- Influent pump station and South Plant forcemain (2025)
- South Plant return activated sludge and grit removal system improvements (under construction — estimated 2026)
- South Plant capacity upgrades (under construction — estimated 2027)
- Nutrient removal and north plant aeration improvements (2026)
- Cloth media disc filters (engineering design in 2026)



South Plant grit/RAS base slab pour

REVITALIZING SPRINGBROOK

UV Disinfection - \$8.3M



Influent Pump Stations - \$7.3M est.



South Plant Grit and RAS - \$14.1M est.



South Plant Capacity Upgrades - \$59.3M est.



Nutrient Removal & North Plant Aeration - \$66.4M est.



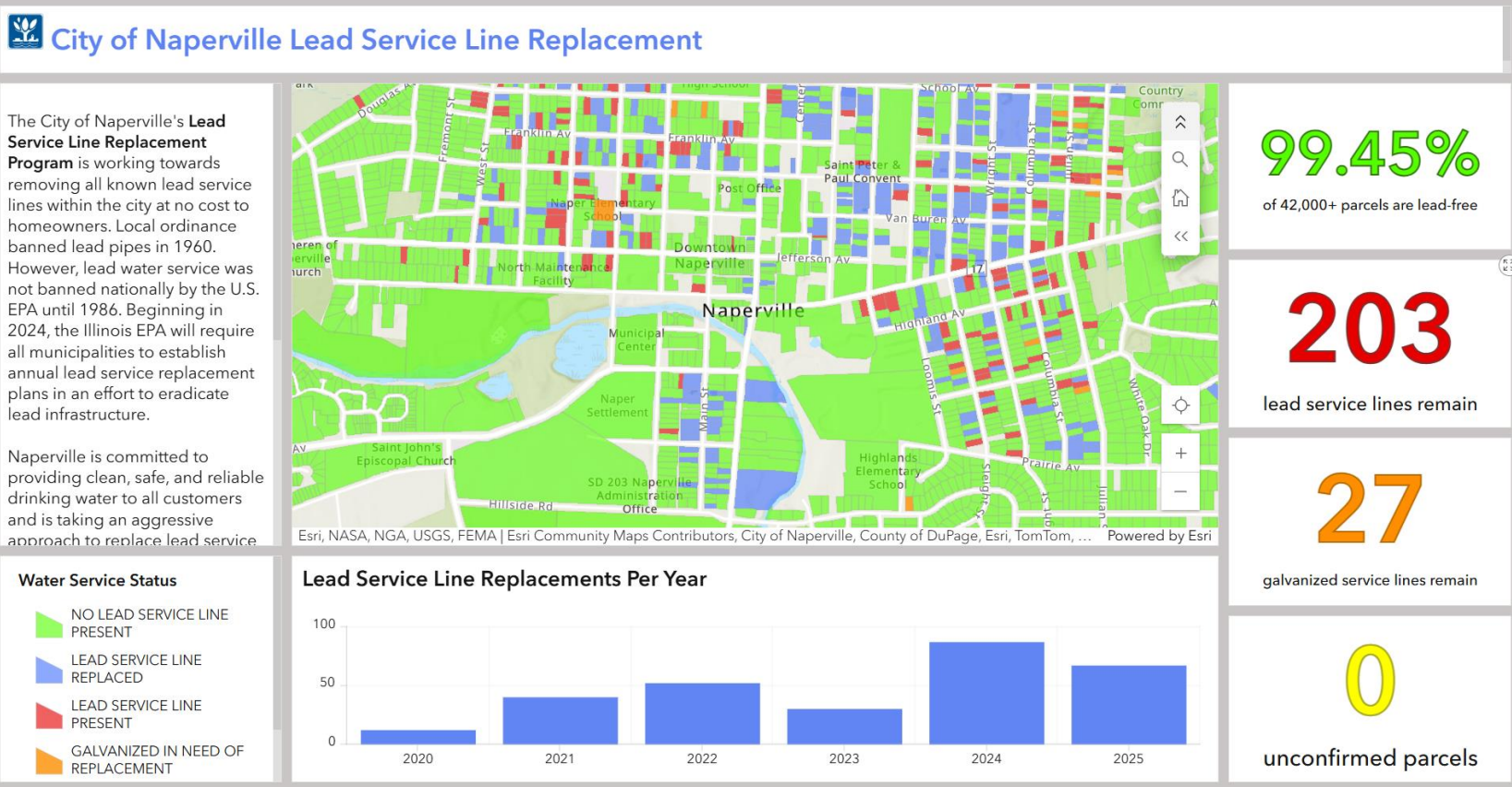
Cloth Media Disc Filters - \$36.0M est.



Spent: **\$15.5M**
Est. Total: **\$191.4M**



Lead Service Line Removals



- 63 lead services replaced to date in 2025
- 203 lead services remaining

Utilities Priority Goals - Overview



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Non-Revenue Water: Key Performance Indicators

Non-revenue water = difference between water purchased from DuPage Water Commission vs. water billed to customers.

- Includes real losses (system leaks, water main breaks, fire hydrant use) and apparent losses (metering inaccuracies & billing errors).

Infrastructure Leakage Index = key performance indicator used to assess water distribution system performance.

- Helps utilities benchmark losses against industry standards.

Non-Revenue Water: Key Performance Indicators

<u>Water Year</u>	<u>5 Year Rolling Average (NRW)</u>	<u>5 Year Rolling Average (ILI)</u>
2018-2019	10.40%	-
2019-2020	11.70%	-
2020-2021	12.30%	-
2021-2022	13.10%	1.65
2022-2023	13.70%	1.52
2023-2024	12.20%	1.28

Illinois Department of Natural Resources: Has goal for communities to be <10%.

International Water Association:

< 1.5 = excellent

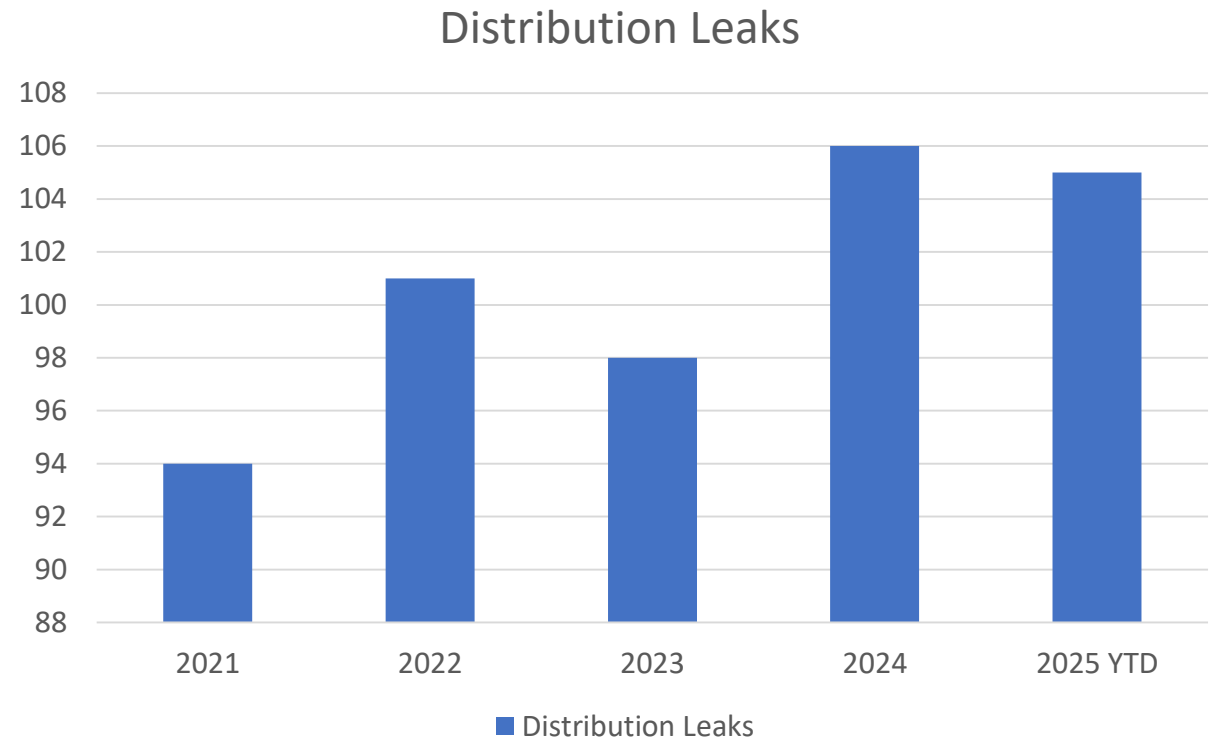
1.5 to 3.0 = good

3.1 to 5.0 = average/fair

5.01+ = poor

Non-Revenue Water: Actions Taken

- Water meter replacements:
1,945 to date (2025)
- Water main replacements:
 - 4.1 miles scheduled (2025)
 - 7.03 miles scheduled (2026)
- Leak detection survey results (spring 2025)
 - Leaks found = 22
 - Water loss (gallons) = 42,147,360
 - Water loss wholesale costs = \$235,182.27
 - ROI days = 69.65



— Target = <15 breaks/100 miles. (From American Water Works Association)

— Average break rate for U.S. and Canadian watermains = 11.1 breaks/100 miles per year (2023)

— Naperville's average break rate = 15.14 breaks/100 miles (2024).



Natural Environment/ Community Design

Natural Environment/Community Design Priority Goals - Overview



Priority Goal

In order to maintain the Riverwalk's cultural, environmental and economic impact, the City and its community partners will implement the Riverwalk 2031 Master Plan.

In order to improve water quality and develop sustainable green infrastructure, the City will establish and measure the impacts of the Native Vegetation Management Program through 2028.

In order to further engage the community in preserving the environment, the City will increase the marketing of opportunities for residents and businesses to actively participate in conservation and environmental sustainability initiatives.

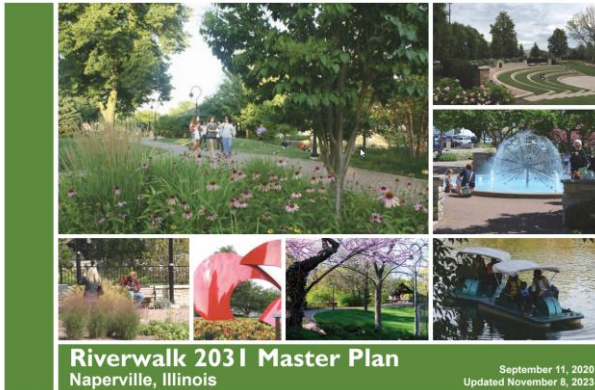
Riverwalk 2031 Master Plan

- Eagle Street Gateway Project — Construction nearing completion (October 2025).
- Provides an accessible ramp to the low flow walk.
- Seating areas with native and ornamental landscaping surrounding the existing “Landforms” sculpture.



Riverwalk 2031 Master Plan

- Riverbank stabilization/native planting projects completed by the Naperville Park District.
- Riverwalk Commission currently updating the 2031 Master Plan document.



Riverwalk 2031 Master Plan: Future Projects

- **430 S. Washington Street Park** — This project will improve North Central College's property with an extension of the low-flow walk east of the bridge and provide pedestrian access to Washington Street. Design updates are currently in progress. Construction is scheduled for 2026.



- **South Extension of the Riverwalk from Hillside Road to Martin Avenue** — This project is currently in the design and permitting phase. Construction moved to 2027.



Natural Environment/Community Design Priority Goals - Overview



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Native Vegetation Management Program

- 2023 — City began working with consultant on development of a native vegetation management program.
- Program began by evaluating and developing management program for six City-owned stormwater management areas with existing native vegetation.
- Sites received clearing, weed control, native planting installation, native seed installation, and controlled burning (2024 & 2025).
- Sites:
 - Lake Osborne (1.4 acres)
 - Old Plank Park (9.9 acres)
 - Country Commons (7.4 acres)
 - Public Works (1.5 acres)
 - Auto Test Track (2.0 acres)
 - Washington Street Signage (0.8 acres)



Native Vegetation Management Program

- 13 additional sites evaluated.
- Naper Boulevard (from Plank Road to Chicago Avenue) added in 2025. Five-year program developed for area.
- Two basins off Oswego Road will be added to the program (2026).
- 3-5 years to get sites in healthy condition. Long-term maintenance programs and costs developed and budgeted so sites stay in optimal condition.
- Educational signage to raise awareness about ecological importance of areas & to engage community.



Natural Environment/Community Design Priority Goals - Overview



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Environmental Sustainability Initiatives

Through partnerships with organizations, residents and businesses, the City incorporates innovative environmental practices into internal operations and community-wide services.

- **Renewable Energy Program** — 162 total awards, \$252,176
- **IMEA Energy Efficiency**
 - Residential — 341 awards, \$99,013
 - Commercial — 26 awards, \$218,702
- **Electric Lawn Equipment Incentive Program** — 200 of 200 incentives approved to date



Environmental Sustainability Initiatives

Conservation@Home Program

- 2024: 22 certifications, 57 site assessments
- 2025: 19 certifications, 75 site assessments as of September

Food Scrap Composting

- June 2 to Sept. 5: 342 65-gallon carts picked up by Groot
- Program extended to end of organics season (12/12/2025)

Clothing and Textile Recycling programs

- June 2 to Sept. 30: 12-15 cars/day visited; collected more than 17,341 pounds of material
- Now a permanent offering at Environmental Collection Campus



Next Steps

1 Public webpage updated

2 Spring 2026: Update #4

- Focus on Economy, Mobility and Public Safety



A photograph of a modern building with a large glass facade and a circular fountain in the foreground. The fountain has two jets of water spraying upwards. The building has a dark, textured facade and a series of steps leading up to the entrance. A blue rectangular overlay is positioned on the right side of the image, containing the text "Questions and Discussion" in white. A thin white horizontal line is located below the word "Discussion".

Questions and Discussion
