

#### **Riverwalk Grand Pavilion Questionnaire**

Prepared by the City of Naperville and Naperville Park
District

#### **Background**

With this questionnaire, we sought to better understand how the community currently uses the space to help identify challenges and gather the community's vision for future improvements.

#### Methodology

Self-administered online survey

#### Responses

653

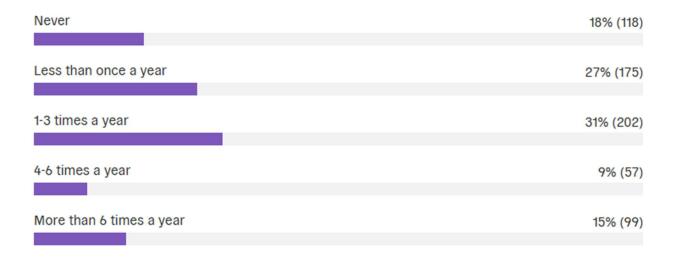
#### Fielding dates

Sept. 25 - Oct. 9, 2025

#### Notes

Word cloud results do not include responses containing more than one word or stop words (such as articles, prepositions, and conjunctions).

#### How often do you currently visit the Grand Pavilion Plaza?

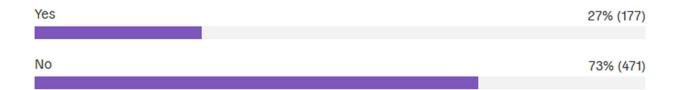


### When you visit the Riverwalk Grand Pavilion, for what purposes do you or your group most frequently use the space? (Select all that apply)

Number of votes per option:

Attending a private event (e.g., wedding, family reunion, graduation party)  9%	(123)
Attending a public event (e.g., concert, festival, fundraiser) 13%	(194)
Relaxing / Enjoying the scenery 17%	(04.0)
Relaxing / Enjoying the scenery 17%	(240)
Walking / Strolling along the Riverwalk 29%	(424)
Picnicking / Casual dining 7%	(97)
Using the open grassy areas for informal recreation (e.g., playing games, soccer)  6%	(86)
Taking photos 5%	(74)
Accessing other parts of the Riverwalk 14%	(196)

### Have you ever used or considered using the Riverwalk Grand Pavilion for a planned event?



# What type of planned event or special occasion event did you host or consider hosting at the Riverwalk Grand Pavilion? (Select all that apply)

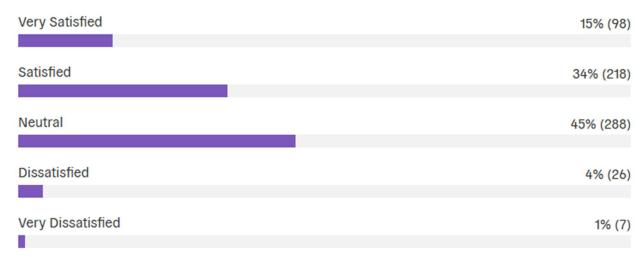
Birthday, retirement, or other family celebration	36% (80)
Wedding-related event (e.g., ceremony, reception)	4% (9)
Company picnic/outing or team-building event	25% (55)
Fundraising walk, run, or similar event	16% (36)
Graduation party	6% (14)
Other	13% (30)

# What challenges, if any, did you encounter or anticipate when using or considering the Riverwalk Grand Pavilion for an event? (Select all that apply)

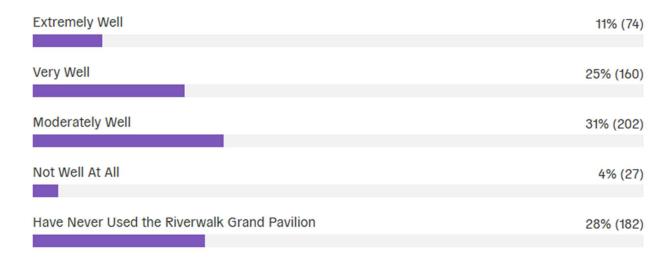
Inadequate space for attendees or necessary equipment	5% (15)
Insufficient power supply or electrical outlets	11% (32)
Lack of suitable catering or food preparation areas	10% (29)
Limited privacy or noise control	10% (30)
Difficulty with accessibility or logistics for equipment/vendors	5% (15)
Not enough suitable seating or tables	7% (20)
Lack of professional amenities (e.g., projection screens, sound system)	11% (34)
Parking limitations for large groups	7% (21)
Cost of rental/permits	9% (26)
Nothing significant / Met my needs well	26% (77)

#### Overall, how satisfied are you with the Riverwalk Grand Pavilion as a public space?

Number of votes per option:



### Considering your experiences, how well does the current Riverwalk Grand Pavilion function to meet your needs?



# What, if any, are the most significant challenges or frustrations you encounter when using or trying to use the Riverwalk Grand Pavilion? (Select all that apply)

Limited space for activities or events	4% (54)
Inadequate parking nearby	10% (123)
Difficulty booking or finding availability for private events	3% (39)
Concerns about drainage or wet areas	5% (62)
Lack of amenities (e.g., limited seating, inadequate food preparation areas, grills)	15% (181)
Wear and tear on the current facilities/lawn	6% (81)
Challenges with setting up/managing events (e.g., staging, vendor tents)	2% (27)
Crowding during peak times	9% (113)
Lack of comfortable spots for relaxation	11% (133)
Insufficient electricity access	6% (70)
Lack of handwashing utilities	14% (178)
Nothing significant / Meets my needs well	15% (186)

# How important is it to you that the City of Naperville makes improvements to the Riverwalk Grand Pavilion?

Essential (Improvements are urgently needed)	5% (31)
Important (Improvements would be beneficial)	26% (167)
Neutral (No strong opinion either way)	34% (222)
Not very important (Minor issues, but generally acceptable)	18% (114)
Unnecessary (No changes or improvements are needed)	18% (115)
What is your primary connection to Naperville?	
Number of votes per option:	
I reside in Naperville	94% (610)
I work in Naperville	2% (10)
I own a business in Naperville	0% (1)
I am a frequent visitor to Naperville	5% (30)

#### How often do you currently visit the Grand Pavilion Plaza?

Number of votes per option:

Never	18% (118)
Less than once a year	27% (175)
1-3 times a year	31% (202)
4-6 times a year	9% (57)
More than 6 times a year	15% (99)

# When you visit the Riverwalk Grand Pavilion, for what purposes do you or your group most frequently use the space? (Select all that apply)

Attending a private event (e.g., wedding, family reunion, graduation party)	9% (123)
Attending a public event (e.g., concert, festival, fundraiser)	13% (194)
Relaxing / Enjoying the scenery	17% (248)
Walking / Strolling along the Riverwalk	29% (424)
Picnicking / Casual dining	7% (97)
Using the open grassy areas for informal recreation (e.g., playing games, soccer)	6% (86)
Taking photos	5% (74)
Accessing other parts of the Riverwalk	14% (196)

### Have you ever used or considered using the Riverwalk Grand Pavilion for a planned event?

Number of votes per option:

Yes	27% (177)
No	73% (471)

### What type of planned event or special occasion event did you host or consider hosting at the Riverwalk Grand Pavilion? (Select all that apply)

Birthday, retirement, or other family celebration	36% (80)
Wedding-related event (e.g., ceremony, reception)	4% (9)
Company picnic/outing or team-building event	25% (55)
Fundraising walk, run, or similar event	16% (36)
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#### **OPEN COMMENT SUMMARY WORD CLOUD**

