

The **System Average Interruption Duration Index (SAIDI)** is the number of minutes the average customer can expect to be without water service during a 12-month period.

Except where noted, SAIDI is calculated for the 12 months prior to the calculation date.

Abnormally high monthly values are in the top 5% of expected values for that particular month.

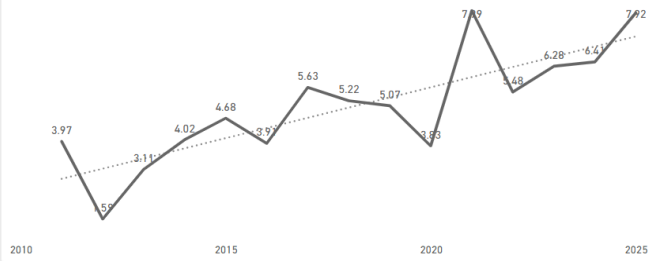
SAIDI

7.92!

1 Year Ago: 6.41 (+23.6%)

The 12-month average SAIDI was 7.92 minutes per customer as of March 2025. This is a change of 24% from 6.41 minutes per customer in March 2024.

SAIDI for 12 Month Period Ending March 31



Historical SAIDI

● Monthly SAIDI — 12 Month Average SAIDI

