Accessibility Audit of Naperville Train Station

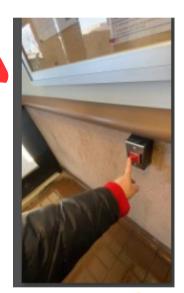
AREAS TO MAKE THIS BUILDING MORE ACCESSIBLE FOR ALL!

WHO WE ARE

This accessibility audit was completed with the North Central College OTD class of 2026 and their professor Dr. Maud Makoni. This was completed in collaboration with ACTF as well. OTD students: Grace Flanagan, Jess Pearson, Hailey Staunton, and Sarah Saeed.



- Uneven Pathway: The route to the accessible entrance large cracks, or uneven pavement.
- Suggestion: Repair and maintain a smooth, stable, and slip-resistant path.
- Automatic Door Button Malfunctioning: The control button for the automatic door does not work, requiring manual operation.
- Suggestion: Repair or replace the automatic door button to ensure independent access.







- Merchandise Accessibility: The vending machine card payment option is too high (58inches), exceeding accessibility reach standards.
- Suggestion: Lower payment systems to a maximum of 48 inches for easy reach.
- No Staff Assistance: No staff available to provide guidance on accessibility needs.
- Suggestion: Train staff in accessibility assistance and ensure at least one team member is available or provide clear accessibility signs for more independence.





NORTH CENTRAL COLLEGE

Occupational Therapy

HELP OTHERS AT THE TRAIN STATION

TO ENSURE SAFETY AND ACCESSIBILITY TO ALL PASSENGERS, PLEASE HELP OTHERS NAVIGATE THE TRAIN STATION