

Property Owner Response to Staff Request for Information

A description of how the UHaul business works?

Uhaul works with customers by assisting in picking up and dropping off rental vans and trucks. We are assisting moving needs within the community of Naperville and surrounding areas. Scheduling is done online or walk-ins and customers pick up and drop off after confirmation with one of our associates. We ask the customers to park their car in the spot where they took the UHaul from and when they return their truck, they put the UHaul back in the same spot. This doesn't always happen, so sometimes the employees move the trucks. We also move trucks based upon which trucks will be renting out that day or week, in order to assist the customer for an easier entry/exit. On average, 20-25 trucks are rented per week.

How long has the UHaul business been operating from the site?

Uhaul has been operating out of this site since 2019. Since then, we have grown to become a reputable dealer in the area. Customer aggregation consistently ranks us within the top 10 in the western suburbs. The number of trucks steadily increased the first year, and now has stabilized the past 3 years.

Why are you proposing an expansion of the UHaul business at this time?

We are proposing expanding the area of where UHauls park because egress becomes difficult, especially during rush hour traffic. Allowing trucks to be parked in the new pavement area will allow for more driving visibility. Since UHaul trucks can be large, it would assist us in lessening the amount of incidents with trucks. We currently have 740 square feet of crumbling asphalt that will be replaced and adding 2448 sq feet of asphalt that help us and the customers park and move trucks more freely. We will be better accommodating the trucks that we have on site.

How many UHaul trucks will be parked on site?

We are proposing we will park approximately 9 trucks in the new asphalt area along with 6 additional existing spots at the site. In the attachment, Dan the architect has shown a sketch of the parking configuration for trucks in the new asphalt area.

-Amar Patel