

Total Customers this Month		63,857	Days of Month
Total Customer Minutes this Month		2,850,576,480	31
Outage Totals			
Unscheduled Outages			
Long			
# Outages	18	23	
# Customers Out	1,870	3067	
# Minutes Out	3,800	8370	
# Customer Minutes Out	248,053	521,724	
# Within City System	18	23	
# Supply to City Minutes	0	0	
Short			
# Outages (Blinks)	0	1	
# Customers Affected	0	204	
# Within City System	0	0	
# Supply to City Minutes	0	0	
Scheduled Outages			
Long			
# Outages	0	0	
# Customers Out	0	0	
# Minutes Out	0	0	
# Customer Minutes Out	0	0	
# Within City System	0	0	
# Supply to City Minutes	0	0	
Short			
# Outages (Blinks)	0	0	
# Customers Affected	0	0	
# Within City System	0	0	
# Supply to City Minutes	0	0	
Totals			
Total Long Outages	18	23	
Total Short Outages (Blinks)	0	1	
Total Customers Out (Long)	1,870	3067	
Total Customers Affected (Short- Blinks)	0	204	
Total Customer Minutes Out	248,053	521,724	
Total Outages Within City System	18	23	
Total Outages in Supply to City	0	0	

Number of Outages (by Cause)				
Cause #	Description	Total This Month	This Month Last Year	Rolling AT
0	Supply to City	0	0	0
1	Overhead Equipment Failure	0	2	11
2	Underground Equipment Failure	8	10	100
3	Weather	12	7	19
4	Birds, Animals, Snakes, etc.	2	2	17
5	Trees	0	1	7
6	Foreign Interference	0	0	9
7	Human	0	0	2
8	Other	0	0	1
9	Unknown	0	1	6
10	Vehicle	0	0	2
Total		22	23	174

12 Month Outage Statistics		
Index	As of This Month	As of This Month Last Year
ASAI (%)	99.9971	99.9951
CAIDI (Long) (min)	73.95	111.47
SAIDI (Long) (min)	15.46	25.81
SAIFI (Long) (ints/tot cust)	0.21	0.23
SAIFI (Short) (ints/tot cust)	0.16	0.36
MAIFI (Momentary)	0.0000	0.0033

ASAI - Average Service Availability Index

(customer minutes available/total customer minutes, as a %)

CAIDI - Customer Average Interruption Duration Index

(average minutes interrupted per interrupted customer)

SAIDI - System Average Interruption Duration Index

(average minutes interrupted per customer for all customers)

SAIFI (Long) - System Average Interruption Frequency Index

(# of long interruptions per customer for all customers)