



EU-3498-21375430

May 5, 2020

City of Naperville  
400 S. Eagle Street  
Naperville, Illinois 60566

RE: Sole Source Letter relating to Renewal of Maintenance and Support and purchase of Software and Services

To Whom It May Concern:

This letter confirms that Hyland Software, Inc. and its affiliates (“Hyland”) are the sole manufacturer of the OnBase software (the “OnBase Software”). The OnBase Software suite consists of proprietary programs designed and developed exclusively by Hyland. While Hyland has numerous authorized resellers of the OnBase Software, under Hyland’s commercial policies, Requordit Inc., who is the authorized reseller to the City of Naperville, is the sole authorized source to provide maintenance and support to City of Naperville.

If you have any questions please feel free to call the undersigned.

**HYLAND SOFTWARE, INC.**

DocuSigned by:  
By: *Nancy Person*  
Print Name: 7FE85A62E9AE43C...

Title:

Date:

Hyland Legal  
Approved By: *ML*

Date: