

<b>Total Customers this Month</b>	61,405	<b>Days of Month</b>	30
<b>Total Customer Minutes this Month</b>	2,652,696,000		

Outage Totals		This Month	This Month Last Year
<b>Unscheduled Outages</b>			
Long	# Outages	15	15
	# Customers Out	1,826	997
	# Minutes Out	3,638	1518
	# Customer Minutes Out	404,673	71355
	# Within City System	15	15
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
<b>Scheduled Outages</b>			
Long	# Outages	0	0
	# Customers Out	0	0
	# Minutes Out	0	0
	# Customer Minutes Out	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
<b>Totals</b>			
	Total Long Outages	15	15
	Total Short Outages (Blinks)	0	0
	Total Customers Out (Long)	1,826	997
	Total Customers Affected (Short- Blinks)	0	0
	Total Customer Minutes Out	404,673	71355
	Total Outages Within City System	15	15
	Total Outages in Supply to City	0	0

Number of Outages (by Cause)				
Cause #	Description	Total This Month	This Month Last Year	Rolling AT
0	Supply to City	0	0	1
1	Overhead Equipment Failure	0	0	8
2	Underground Equipment Failure	6	3	76
3	Weather	2	0	6
4	Birds, Animals, Snakes, etc.	7	5	19
5	Trees	0	2	3
6	Foreign Interference	0	0	0
7	Human	0	1	4
8	Other	0	0	0
9	Unknown	0	4	13
10	Vehicle	0	0	2
	<b>Total</b>	15	15	132

12 Month Outage Statistics		
Index	As of This Month	As of This Month Last Year
ASAI (%)	99.9965	99.9969
CAIDI (Long) (min)	62.72	39.48
SAIDI (Long) (min)	18.40	16.16
SAIFI (Long) (ints/tot cust)	0.29	0.41
SAIFI (Short) (ints/tot cust)	0.00	0.00

ASAI - Average Service Availability Index  
(customer minutes available/total customer minutes, as a %)

CAIDI - Customer Average Interruption Duration Index  
(average minutes interrupted per interrupted customer)

SAIDI - System Average Interruption Duration Index  
(average minutes interrupted per customer for all customers)

SAIFI (Long) - System Average Interruption Frequency Index  
(# of long interruptions per customer for all customers)

SAIFI (Short) - System Average Interruption Frequency Index  
(# of short interruptions per customer for all customers)

S/U - Scheduled or Unscheduled  
Ints - # of interruptions  
Long - > 1 min; Short - < 1 min  
Cause # - see table on page 3