

Downtown Parking Survey Results

Background

The majority of on-street parking within the Central Business District is limited to two-hours by the Naperville Municipal Code. The two-hour limitation is in effect between 6 a.m. and 6 p.m., Monday through Saturday. Short-term loading zones are also present in a limited number of on-street spaces.

Executive Order 2020-09 was issued on May 5, 2020 to temporarily change the on-street parking limitations from two-hours to 30-minutes from 6 a.m. to 9 p.m., seven days per week. This change was made to help ease hardships on downtown businesses that had to modify operations due to the COVID-19 pandemic. By modifying the on-street parking regulations to 30-minutes, the executive order intended to increase the ability to efficiently fulfill curbside pick-up orders. Longer-term parking within the downtown remained available within the parking lots and garages. On June 15, 2021, the City Council passed Ordinance 21-063 extending the 30-minute regulations until January 1, 2022. The extension was made to provide time to consider whether the 30-minute limitation improved the downtown parking experience, and should be retained, or if the two-hour parking limitation should be restored.

The Downtown Parking Survey was issued to gain insight into whether the parking needs of downtown visitors has changed and to obtain opinions on the 30-minute parking limitation. The survey was available on the City of Naperville website from July 15 through September 8, 2021.

Survey Results

The Downtown Parking Survey received 2,170 responses.

Question 1: How often do you come to downtown Naperville?

Of the 2,170 respondents, 97.3% indicated that they visit at least once per month, with the majority (72.7%) responding that they visit at least once a week.

	Percent	Number
At least once a week	72.7%	1,577
At least once a month	24.6%	534
At least once a year	2.2%	49
Less than once a year (infrequently)	0.5%	10



Question 2: On a typical trip to downtown Naperville, what is the primary purpose for your visit?

The majority of respondents (84.4%) indicated that shopping and dining/drinks were their primary purpose on a typical visit to downtown Naperville. Respondents who selected 'Other' were asked to specify. Common responses included the Riverwalk, Nichols Library, services (e.g. banking, doctors and salons), exercise classes and combination trips, such as shopping and dining.

	Percent	Number
Shopping	30.6%	664
Dining/Drinks	53.8%	1,168
Work	5.6%	122
Special Event	0.8%	17
Other	9.2%	199

Question 3: On a typical trip to downtown Naperville, how long do you spend in downtown?

The majority of respondents (43.8%) spend from 1 to 2 hours in the downtown, with visitors spending between 2 to 3 hours comprising 36.8% of the responses. Less than 9% of respondents indicated they spend less than 1 hour on a typical trip to downtown.

	Percent	Number
Less than 1 hour	8.6%	186
1 to 2 hours	43.8%	951
2 to 3 hours	36.8%	799
More than 3 hours	10.8%	234

Question 4: On a typical trip to downtown Naperville, how many different places do you visit (example: restaurant, retail store, Riverwalk, Centennial Beach)?

90.1% of respondents visit 2 or more different places during a typical trip to downtown.

	Percent	Number
1	9.9%	214
2	44.3%	962
3 or more	45.8%	994



Question 5: Besides your personal vehicle, what other forms of transportation do you use to travel to and from downtown Naperville?

The majority of respondents (57.5%) do not use any other forms of transportation to travel to and from downtown Naperville. Over 30% of respondents indicated that they walk (20.6%) or bike (9.7%) to and from downtown Naperville. Rideshares and taxis are used by 9.6% of respondents. Tuk Tuk was a common response for those who selected 'Other'.

	Percent	Number
Walking	20.6%	447
Biking	9.7%	211
Taxi	0.3%	7
Rideshare (e.g. Uber, Lyft)	9.3%	202
None	57.5%	1,247
Other	2.6%	56

Question 6: During the pandemic, approximately 240 on-street spaces, out of over 4,000 total spaces, were temporarily converted from 2-hour spaces to 30-minute spaces to help with curbside pick-up and quick visits to local businesses. Would maintaining the 30-minute spaces improve your parking experience?

The majority of respondents (45.7%) indicated that they would like to see the temporary 30-minute spaces return to 2-hour parking. This is consistent with the amount of time respondents indicated they spend on a typical trip to downtown. An additional 35.2% of respondents indicated that they would prefer that some 30-minute spaces remain and some return to 2-hour parking.

Comments provided under 'Other' include removing parking from Washington Street, closing streets to vehicular traffic to create pedestrian-only zones and making on-street parking 1-hour instead of 30-minutes or 2-hours.

	Percent	Number
I would like the 30-minute spaces to remain.	14.6%	316
I would prefer that some 30-minute spaces remain, and some return to 2-hour parking.	35.2%	764
I would like to see the temporary 30-minute spaces return to 2-hour.	45.7%	992
Other	4.5%	98



Question 7: Please tell us about yourself.

Respondents were able to select all applicable descriptions. Most of the survey respondents (84.8%) indicated they are a Naperville resident. Over half of the survey respondents (54.3%) are downtown patrons.

	Percent	Number
Downtown Patron	54.3%	1,179
Downtown Business Owner	3.0%	66
Downtown Employee	6.7%	145
Downtown Property Owner	2.7%	58
Naperville Resident	84.8%	1,841
Other	2.4%	51

Question 8: What is your zip code?

The majority of respondents (90.4%) indicated their zip code was one of the four Naperville area zip codes.

	Percent	Number
60540	36.4%	790
60563	15.5%	336
60564	12.3%	266
60565	26.3%	570
Other	9.5%	208

Question 9: Please share any comments regarding parking in downtown Naperville.

The final question was open-ended to allow respondents to submit any comments they had about downtown parking. There were 964 comments submitted. Common comments provided include removing parking from Washington Street, closing streets to vehicular traffic to create pedestrian-only zones, providing more parking throughout the downtown and reserving the Nichols Lot for library patrons or adding parking at that location.

Conclusion

Two-hour parking remains the appropriate time limitation for the majority of on-street spaces based on the typical trip duration and number of places visited. This is further supported by the survey responses regarding whether the 30-minute spaces improved the parking experience (Question 6). More short-term loading zones, in addition to those in place prior to the pandemic, would be beneficial to support quick visits to the downtown.



Appendix

Write-in responses to Questions 2, 5, 6, 7 and 9

Question 2: On a typical trip to downtown Naperville, what is the primary purpose of your visit?

'Other' Responses

- Haircut and dental
- Hair appt
- Parks
- Library and walks
- Dining, really riverwalk, and playgrounds
- Appointments
- Meetings
- Walking running etc
- Walk
- Library
- We like to walk in the riverwalk and downtown, get snacks for the boys
- Shopping and Dining
- Dr, dentist, nail and yoga
- Banking
- Doctor
- Walgreens
- Library and River walk
- Coffee or library
- library
- All of the above, as well as yoga
- Walking along the river walk with a secondary purpose of dining.
- Service oriented
- My salon is downtown.
- Shopping and dining
- Grab food for lunch to go or go to park with kids
- Pretty much all of these the same except work, and the Riverwalk, Centennial beach, night life/the bars
- I come down for all sorts of reasons!
- Library
- Dentist, appointments
- Pick up food
- Library
- Walking and eat ice cream
- Take out pick up
- Banking and exercise on riverwalk library
- Shopping, dining, banking, special events
- Shopping, Eating, Taking dog to Riverwalk and dog store, concerts and events
- Dining and Salon Services
- Uber Eats

- Combo shop + dine
- going to the library
- PO , library, bank, coffee
- Nothing special
- Shopping; Haircuts; Dining
- Library
- Library and river walk.
- Walking my dog on the Riverwalk. I never patron any downtown businesses.
- walking and strolling
- Work
- Dining and Shopping
- Dr appt
- Library
- Pick up carryout food
- people watching
- Library
- This survey question implies one should need a "primary reason to be in one's own downtown. This suggests a limited perspective in our community.
- Walking, library, photography
- Attend a Pure Barre class
- library
- library, sometimes coffee at Starbucks
- Running, Library
- Enjoying the town
- Appointment
- Shopping, dining, and walking along the Riverwalk
- Medical dental
- Dentist
- Walk river walk
- All of the above, and working out
- shopping and dining/drinks - I usually do both LOL!
- Eat, shop and hit the Riverwalk
- Library
- Kid playtime (downtown park, amphitheater, library)
- 1) drop off / pick up son for work in local restaurant. 2) walk around and enjoy a coffee somewhere.
- Uber
- Pilates class
- River walk
- Work, shopping and dining
- Library
- Library
- Library

- Exercise class
- Parks with kids, ice cream treat, browse the library and bookstores
- Exercising
- Centennial beach swimming
- shopping & haircuts
- Walking dogs and shopping. Special events as well.
- Library
- Appointments
- Workout at a barre studio
- Take out
- River walk
- Carry Out
- Walking
- Both work and shopping.
- Personal meetings
- Municipal band concerts in summer. Walking Riverwalk early AM. Farmers Market
- Walk about
- Shopping, Dining/Drinks and Work
- Riverwalk
- Library
- Library
- Drinks
- Haircut
- Hair cut
- Walk the River walk and shop
- Pick-up
- nichols ilbrary
- Centennial Beach
- walking
- Social meetings
- Centennial Beach, Barnes and Noble, Sparrow
- dropping off items/returns
- Library
- ALL THE ABOVE, BUT EATING AND SHOPPING-DON'T LIMIT TO ONLY ONE OPTION
- Dining, shopping and special events and to walk riverwalk
- Professional services appointments
- River walk
- River walk path usage and trip to 2 Boston's & Andersen's Books
- Meeting
- Haircuts
- Banking

- A trip downtown usually includes both shopping and dining.
- Make a day of shopping, lunch and sitting to enjoy Downtown. Not anymore, too much trouble.
- library, meetings
- Park district/library/Riverwalk/shopping/dining/art
- Fitness class
- visit friends who live in the downtown core
- Walking, enjoying the scenery
- socializing with friends
- Leisure
- Going for a walk
- Pilates class
- It's hard to say what is a typical trip, whether it is shopping or dining/drinks or just walking around enjoying the scenery and doing whatever suits our fancy. Whether it's grabbing a coffee, popping into a bookstore or other shop, or just walking.
- Probably 1/2 and 1/2 shopping and dining
- Doctor appts, shopping, food, special events.
- dining, shopping or band shell
- Workout
- Multipurpose trip, usually combining shopping and dining
- Run in to grab food
- Library
- multiple reasons. Walk the riverwalk, shop, pick up pizza, library.
- Library
- All of the above.
- Haircut
- Combination of above plus meeting up with friends
- spend time with friends, enjoy the riverwalk/outdoors. will dine/shop, etc as part of that time.
- Walking around
- I live here... I walk my dog all over everyday!
- Library
- Yoga, library
- Shopping, Dining and Drinks
- Library
- Community events
- All of the above!
- Relaxation, socialization, shopping, dining/drinks—anything but work! Can't select one because its never for a single purpose.
- Delivery pickup
- Fitness classes.
- Pure Barre
- Riverwalk runs

- Walking, shopping
- Salon hair appointment
- Work related
- Shopping and dining
- Combo, errands, dentist, shopping, restaurant
- My library branch is there.
- Shopping AND food or multiple store shopping
- Walking
- River walk
- Library, Riverwalk, Meeting Friends
- Salon
- Workout shop eat
- Recreation
- Shopping and dining
- Haircut
- Hair salon that can be a two hour visit. I don't want a ticket, warning or not, on my car.
- Work, shopping, and dining
- Library or walking around exercise
- Hair salon, library
- River walk, library, park, ice cream, shopping
- Walking
- Working out
- Walking the riverwalk
- Library
- Stupid that you can't select more than 1 option. All of the above.
- Salon and Dinning
- carryout food
- Yoga class, a meal, shopping, coffee
- Child's music lesson
- Hair
- Barre class
- Haircut
- Hanging out with friends and family. Lunch, dinner, walking around, icecream, playing along the River walk
- Shopping, dining, or library
- Walking around and dining
- Recreation
- Walks
- exercise classes
- Library
- Library

Question 5: Besides your personal vehicle, what other forms of transportation do you use to travel to and from downtown Naperville?

'Other' Responses

- Rideshare, rollerblades
- Tuk Tuk and previously Za Car
- Tuk tuk
- Tuk Tuk
- Moped
- motorcycle
- None
- train
- Tuk tuk
- Tuk Tuk on occasion
- Friend driving car
- Tuk-tuk
- With friends in their car
- Motorcycling
- Bus,train
- Motorcycle
- Only my personal vehicle
- I drive to Centennial Beach on the weekend, park, walk the dog and then get the xxxx out.
- BNSF Train
- TukTuk
- Tuk Tuk
- TukTuk
- Tuk Tuk
- TukTuk
- Tuk tuk
- Tuk tuk
- Tuk tuk
- All of the above. I strive to avoid using a car whenever possible in downtown
- Very occasionally I will walk downtown but the majority of the time I do drive my personal vehicle.
- I would love to be able to use my bicycle, but I don't feel safe riding alongside the cars in the area, even on the streets that run E/W
- carpool with friends
- BIKE, WALK - DON'T LIMIT TO ONLY ONE OPTION
- family drop-off
- Tuk tuk
- Carpool
- Multiple: walking tuk tuk, bicycle

- Tuk Tuk
- Tuk Tuk
- Drive with friends
- Tuk-Tuk or Zcar
- All but Taxi
- Tuk tuk
- Electric scooter
- Tuktuk
- Tuk tuk!
- Scooter
- Car
- I only use my car
- Walking
- Meade truck
- Again, stupid. Maybe I walk and take uber frequently.
- Tuk Tuk

Question 6: During the pandemic, approximately 240 on-street spaces, out of over 4,000 total spaces, were temporarily converted from 2-hour spaces to 30-minute spaces to help with curbside pick-up and quick visits to local businesses. Would maintaining the 30-minute spaces improve your parking experience?

'Other' Responses

- No impact to me
- Not sure
- 60 minutes instead of 30 minutes or 2 hours
- 30 min is killing business. People don't have time to shop. Bring back all 2 hr parking.
- No preference
- I would like to see all parking spaces on Washington done away with. Traffic flows so smoothly when cars are not parked along Washington between Benton and Chicago Ave.
- There should be no, I repeat, No parking on Washington St. It's always a disaster. If there is, 30 minute times is better for my family.
- I never park in on street parking so I don't care either way. I don't like the hassle of figuring out if I can park there, fir how long, or worrying about having my car hit by passing vehicles.
- I think making them 1 hour spots makes more sense. Nothing can be accomplished in 30 minutes and 2 hours is too long.
- Convert to pedestrian/cycling space
- no park in the garage
- limited 30 minute and mostly 2 hour
- If it remains helpful to restaurants some species but not all should return to 2-hour. If not revert all to 2-hour.
- If Covid gets worse and we have to revert to mostly take-out, then keep the 30 minute spots. But if we stay like it is now, or gets better, then please go back to 2 hours.
- Keep half of the 30 minute spaces; return the others to 2 hours; and DO NOT convert current diagonal parking scheme to parallel parking spaces as was planned before the pandemic because that will greatly reduce the total number of parking spots available, and also result in more frustration as greater numbers of drivers demonstrate they have no clue how to do this maneuver.
- I would like to see two 30 minute spots on each street and the rest be 2-3 hour parking.
- do not like to see any curbside parking, to much dt conjection, that is what we have 3 parking garages and other smaller parking lots for
- Add blinking light parking zone for picking up restaurant food
- Doesn't matter...driving and parking in d/t Naperville is a mess.
- A variety of parking is helpful. 30 minutes, 1 hour, 2 hour.
- You have eliminated all of the convenience of being able to park close to the small bars and restaurants downtown. Now everyone jams into the library lot or they

have to walk the green mile from a parking garage. I'll just stop coming to Naperville and go to DOWNERS Grove instead.

- I would prefer to see most downtown parking removed and the downtown area converted into a more pedestrian friendly area.
- We don't need on street parking in main streets like Washington. No parking on Washington would improve traffic flow.
- Get rid of on street parking on Washington
- 1 hr parking would be best
- I would love to see the main downtown streets become pedestrian walkways with no parking or cars allowed on certain streets. For example, Jefferson closed from Washington to Webster. And Main Street closed from Jackson to Van Buren.
- 30 turned to 15 and enforced
- 60 minute time would allow for visiting more than one store.
- Remove traffic from major downtown streets. Customers and delivery/pick-up should be able to walk a block or two if it means our downtown is safe and not overrun with cars.
- I would prefer to see the 2 hour spaces return unless the pandemic disallows indoor dining again. Then I wholeheartedly support having 30 minute parking which would give restaurants the ability to have storefront pickup.
- I prefer the street parking be removed and pedestrian only blocks created
- Remove these spaces entirely and create more space for sidewalks and sidewalk cafes
- Take away on street parking on Washington from St please. Let traffic flow.
- Spots on Washington should be 30 only and a few on each street should be 30 minutes only
- I would like to see free parking be at least 3 hours or more. It has been a huge inconvenience to park at 30 min meter parking! Mayor should have changed the 30 minute spaces back to 2-hour or more!
- Does not affect my experience
- I would like spaces on Washington to be removed. It is a traffic headache every day when you have to merge to avoid parked cars
- I would prefer the majority of spots return to 2 hour parking and a few remain 30 minute spaces around shops like Two Boston's, Starbucks and Naperville Running Company.
- Close some streets for 'Pedestrian only' use.
- I would prefer to have Jefferson Avenue converted to a pedestrian walkway with cafe tables
- The only time the 30 minute is appropriate is if restaurants closed, otherwise many of us feel that 2 hours isn't enough either, with officers quickly ticketing those going over 2 hours. When dining out and shopping, or even just dining out...two hours is NOT enough. I feel the spots should at least be 3 hours. I know I am not alone with this request because all my friends and family say the same thing when we are together. 2 hours is NOT enough!
- I'd like all street parking abolished

- Some 30, some 1 hour and some 15 min for pick up at places like Girodanos and Lous
- I would like to see a few blocks of the downtown streets permanently closed and made into walkable space. It is highly congested with traffic and people. There are ample other places to park and turning the downtown area into a pedestrian only space would improve our downtown for its patrons.
- I use handicap parking spaces on,y
- No preference
- There shouldn't be a limit. We have plenty of parking garages as well to accommodate parking. Neighboring towns do not seem to do this.
- Close off some streets to favor Expanded dining... eliminate Washington on street parking to improve traffic flow
- Make the immediate downtown area a pedestrian only zone to reduce traffic.
- Keep Washington two lanes. Other street resume two hours
- 30 minutes is too short to do much of anything, so perhaps 60 minutes might be a nice middle ground. Also, I would like to see parking eliminated completely on Washington Ave. between Chicago and Jefferson - the bottleneck on northbound Washington at Chicago could be helped tremendously if this were to happen.
- Remove street parking, too congested
- I would like to see no street parking on Washington to improve traffic flow
- I would like to see some parts of downtown converted to pedestrians only in the warmer seasons; I believe this would be great for restaurants and other retail businesses.
- I would like the 30-minutes spaces to remain. If I am going to be in downtown longer than 30 minutes I parking in the Garages
- I would like to see the main street become a pedestrian only area so that restaurants could use it for dining space every summer
- Keep 30 min and maybe later add 1 hour instead of 2 hr. when situations gets better
- I would like to be able to park to go in the library. People park there to go to the restaurants...this should be a library parking lot.
- I would like to see some of the 30-minute spaces change to 1 hour spaces
- Remove the parking on Washington street
- 20%/80% 30-min/2-hour
- Remove 30 min parking restriction, reinstate 2 hr limit, AND reinstate after 6 PM rules with no time limits
- 30 MINUTES IS RIDICULOUS AND DOESN'T GIVE YOU ANY TIME GIVEN ABOVE QUESTION-MOVE BACK TO 2 HOURS
- 1 hour spots and 2 hour spots
- Maybe ticket all the restaurant employees who are parked in spot all day first.
- All on-street parking should be eliminated - turn the side streets into pedestrian-only streets.
- 30 minutes was too limiting in terms of shopping and dining and I am unable to walk very easily however have not pursued a handicapped sticker.

- I'd like all on street eliminated; except handicapped, else all on street at 30 minutes
- Open the parking decks back up. Absolutely ridiculous that's our answer to keep kids out of the parking decks. Maybe use the tax dollars that you take from downtown businesses for extra patrols in the parking decks. Or even better put a gate up and use for employee parking.
- Abolish street parking on Washington. Keep 30 minute limit elsewhere.
- No parking on Washington street. Redo the parking garage behind Barnes & Noble to be able to go from 1st floor to 2nd floor.
- I would prefer that all Washington St parking be removed due to traffic and safety issues (jaywalking).
- Remove all on street parking on Washington entirely. Some 30 min spots on other street should remain.
- Minimum should be at least 1 hr.
- Most should return to 2-hour spots, with some as 15 min for curbside pick up.
- I suggest no Washington street parking and some 30 minute moves to two hours.
- Leave it at 2 hours
- 30 minutes change to 1 hour
- Get rid of parking on Washington
- Don't care, exclusively use the garages
- I am 80 yrs old and bring my 45 yr old handicapped daughter who needs a wheelchair to walk even a small distance unless it's extremely close to the restaurant we would like to eat at. She has Sensory Intergration Dysfunction including gravitational insecurity which is. FEAR of falling. Please go back to the 2 hr parking!
- Shut down the streets and turn onto pedestrian areas with some vendors. Either Chicago or Jefferson.
- Prefer some to return back to 2 hours, but would like to see parking on Washington Ave forbidden 24 hours, 7 days per week.
- I would like the outdoor dining spaces to remain, which some were former parking spaces
- I think 45 minute spaces in an optimum timeframe.
- more handicapped parking would be helpful
- It would help even more if Washington street had no parking at all. Jefferson also,
- I would like 30 minute to begin at 9am
- I wouldn't convert them back to 2 hour, but I would actually consider removing some or all of them altogether. Even during non-commuter hours in the evening, it's really annoying to drive downtown and avoid cars pulling in and out of spots. Just extend the garage options.
- Retail some 30 minute spaces but eliminate all parking on Washington St.
- Convert the 2 blocks on Jefferson and 2 blocks on Main that are busiest to pedestrian only
- If the 30 minute limit remains, then some more of the spaces in the library lot should be shortened to 30 minutes as well. I don't think it's right that so many of the library lot spaces are 3 hour. The residents who use Naper Blvd. and 95th St.

branches have their own dedicated lots to park in. There are many times that I can't get a space within 2 blocks of the downtown library.

- Take out some spaces and make a pedestrian district.
- I would like to see more handicap spots
- Please consider making about 10 more spots in the library parking Lot 30 minutes or less. I frequent the library weekly to pick ups and returns and often can't find a spot. When I have my children with me it's extremely frustrating.
- I would like to see some streets closed off from vehicular traffic on popular nights/weekends to create a more pedestrian focused downtown
- I'd like to see traffic on some streets closed and make it a pedestrian plaza offering the Tuck Tucks or some other mode to help the elderly and disabled navigate

Question 7: Please tell us about yourself.

'Other' Responses

- Aurora resident
- Senior
- Aurora Resident
- I work in Naperville area.
- Lisle resident
- Former. Resident for 30 years. Still love downtown Naperville.
- Delivery driver for many downtown restaurants!
- Lisle Resident and former Naperville resident
- Aurora resident
- Former downtown owner gone online at home
- Works in Naperville
- We eat downtown often and love parking on the streets near at restrants we eat at, but my soul mate can't walk very far so we prefer street parking. If after driving through the streets near any restaurants & can't find longer parking we will finally move on else where parking is close by.
- 61 yr old female, 36 yr resident
- Lisle resident
- Less than 1 mile away
- family member and caregiver of naperville resident, am usually in dt naperville several times a month
- Unincorporated Naperville resident
- Former Naperville resident (visits parents who still live in Naperville frequently)
- Visitor
- Dating a Naperville resident
- Business Owner in Naperville, but not downtown. I do however conduct business meetings at downtown establishments.
- Aurora resident
- Uber Eats
- Technically Bolingbrook resident, attended Naperville schools, live on border of Naperville.
- Naperville Teacher
- Family residents.
- Other town residents
- volunteer at Downtown service agency
- Lisle resident
- Stonebridge, Aurora
- Naperville resident
- Aurora resident on border of Naperville
- naperville library user
- Bicycle food delivery guy
- Live in 204 school district by WVHS

- From a neighboring town
- City of Chicago resident that enjoys shopping in Downtown Naperville on the weekends
- Live nearby in Lisle.
- Lisle
- Former downtown employee.
- north central college student
- Live near downtown area
- Husband works in Naperville, Visit friends in Naperville
- Downtown delivery-pickup driver / UberEats/ DoorDash
- Lisle resident
- Senior citizen
- Bolingbrook resident
- Realtor in Naperville

Question 9: Please share any comments regarding parking in downtown Naperville.

- The parking situation is beyond BAD. I often do my best to avoid the entire downtown area because parking is a joke. We even switched our long time dentist due to lack of parking
- Vehicle parking is usually easy to find, but other times during a busy event day or weekend it can be harder to find. And I do not have a problem with going to the parking decks. In fact, I would be in favor of another parking deck.
- As long as ample parking in the garage and surface lots remains, it does not bother me if the spaces remain as 30-minute spaces
- I would love to see a couple streets in Downtown Naperville closed on weekend nights in the spring/summer/fall to allow for outdoor dining on the sidewalk/street. Outdoor dining is critical to restaurants, people love it, and it's much nicer if you aren't dining 5 feet from load cars and motorcycles. The impact to parking would be very minimal!
- I get why the city closed the tops of the Van Buren and Hotel parking garages, but how can this still be permanently closed? Holiday weekends, India fest, parades, etc and the tops are still closed? What's the point of even having the top floor if we can never use it ever?
- I can never find parking and with kids it's hard to park in the garages. I left last week after no parking and went to eat downtown lisle
- It is so hard to park. We got stuck in the new water front garage this summer behind a tow truck after going all the way to the top without finding a space (and the sign said they had a bunch) and then having to wait 20 more min for the tow truck to clear a car that was in a spot and not blocking anything. It was a busy Sat evening. We came out of the garage without a spot and went to Wheaton for dinner where we could easily park. No tow trucks on Sat evenings unless it is an emergency
- Very inconvenient especially for older people or special needs people to only be able to park for 30 minutes
- Way too many 30 minute spots hard to find parking for longer or not convenient.
- Please change those spots back to 2 hour parking. On weekends it's crazy how many of those 30 minutes spots are vacant which clearly shows the city it's time to change them back.
- There is so much parking but this leads to a lot of cars amongst the many pedestrians. Investigating turning certain streets in the summer to Pedestrian only would be great.
- We love Dt Naperville! Love the outdoor seating the restaurants have been able to add during the pandemic, sometimes on the street ... please keep that!!
- Sometimes it's terrible
- Downtown Naperville is simply lovely and very pleasant to walk around, shop and dine/drink.
- Do you actually enforce the 30 minute parking? I am not sure I ever seen anyone doing so. I have seen the same big pickup truck parked in front of MAC or Starbucks all day for a couple of years now. I generally shop anywhere but

downtown. The traffic is awful. The pedestrians are equally as rude as the drivers-stepping out in front of cars in the middle of turning, etc. Have we ever tried police to direct the traffic in key intersections? It could help during particularly busy times.

- There are also spaces lost due to the sidewalk tables. Parking has never been worse than now. Please, change this back immediately. I go downtown less because of the parking situation.
- I like that some parking spots were turned into outdoor seating for local restaurants. That is a HUGE plus, pandemic or not. More outdoor restaurant options and more seating for patrons at restaurants- a definite win-win!!
- Tried to go for lunch yesterday. Was very frustrated that every street was 30 minute parking. While it was useful last year I feel the time has come to move back to normal parking times
- 30 minute parking spots were a great way to help all during Covid. It was super helpful to grab carryout as well as pick up online goods from retailers. Now that we are resuming a more normal lifestyle, the majority of spots should be converted back to 2 hours. It is discouraging to diners to have virtually no street parking available. Two hour parking also allows diners to have some time to browse at retailers and, perhaps, make another stop for dessert. Thank you for conducting this survey!
- I just hate going downtown because of the lack of parking available. I avoid it if at all possible. What a shame! I've lived in Naperville for over 34 years.
- Please update the parking to 2 hours! I cannot even buy my kids shoes in 30 minutes at one store! It makes the experience stressful.
- The 30 minute parking is absurd. In addition, many on street parking spaces were lost due to the outdoor dining expansion. The 2 hour parking needs to be reinstated.
- There is not enough parking.
- Thanks for the free parking - in my Jim Carrey as Ace Ventura voice
- With new covid 19 wave i would like to see Jefferson and Main street converted to pedestrian zone on weekends. It would allow more social distance. Just execute traffic pattern that city does on Trick or treat day
- Parking counts are available only for the garages. They should also be made available for the surface lots and spots on the street. The technology is available
- Would love to see more electric car chargers. Currently only 1 charger in the entire downtown at water street lot for non-Tesla owners. Most of the time it's not even an electric car parked in that spot. Thank you.
- Pandemic my XXX!! The 30 minute limit is an extremely bad and short-sighted idea and should be discontinued immediately!!~ -It is hurting stores and other businesses - including dining establishments - since NO ONE spends 30 or fewer minutes shopping - especially for clothing! - or dining!! It only adds to everyone's anxiety level, cuts short their visits to stores and restaurants. Most people (*myself included) are of the belief that the imposition of a 30 minute limit is really a not-so-subtle attempt on the part of Naperville to raise revenue. Many individuals (especially somewhat older residents like myself) do not feel comfortable parking in the multi-story lots because of the high volume of cars zooming through and increasing the likelihood of an accident. The 30 minute limit has already caused

me to limit the number of times I will go downtown - and I'm sure the same is true for many others - especially seniors. Also the actual traffic flow is impeded since people find themselves having to parallel park (perhaps multiple times) - an increasingly rare driving skill for most drivers! In short it is a disaster that should be eliminated immediately.

- The 30 min parking its a horrible idea . It created more mess and traffic than before .
- Many elderly people can't utilize the garages. People not from around here don't plan ahead to see where they are. Our customers are a bit older and their husbands drive around the block so they can shop! No one can do any decent eating/shopping in 30 mins. Please rethink this, as I can see no upsides. Maybe a takeout restaurant could have a 30 min slot or two, but all the slots? You will literally drive business away from downtown.
- I feel the library parking lot should be at least two levels and reserve parking for library use, I go to the library often weekly and there is no parking available,so I have to go to one of the garages and walk back and when I go into the library no one is there.. ,also if I meet someone for lunch and find a parking spot it's 30 minutes, we stay longer than that so then we risk getting a ticket or have to go move the car..very annoying. I am amazed how even the garages I end up on the top floor, it's just a long walk for seniors.
- We need more parking
- I am handicapped and the dearth of easy handicapped parking is an issue. Nine times out of ten at least half of the handicapped parking spaces are taken by persons who do not display permanent plates or hanging placards. This does give me pause when I need to come downtown since parking is less than easy on the best days.
- Its very frustrating with the 30 min parking- we are usually downtown Naperville 2-3 hrs per visit. It would be great if we go back to 2 hr parking
- During the pandemic with the 30 minute restriction really heard businesses in the downtown retail businesses. I realize the 30 minute restriction was meant to help restaurants but as long as the restaurants are open a 30 minute parking spot would be of no use to those patrons.
- I wish Washington Street was a no parking zone . Plenty of parking in city garages, it just causes Chaos especially at 4:00pm , parking police going in and out of the stores looking for car owners before they tow. Waste of money.
- While the 30 minute spaces served a purpose during the pandemic, they are unnecessary now and deter people from patronizing downtown businesses.
- Please convert the 30-minute spaces back to 2+ hour. You're killing us! Thank you.
- Cars should not be allowed to park on Washington St with flashers on during evening commute 4-7pm.
- Few more handicap accessible parking would be appreciated
- I do not want to park in the multi level garage especially after dark & I don't want to drive around & around looking for a space, have not shopped or dined there as much as I want to

- I would fully support removing parking on Washington. I would also like to see the downtown area be more bike friendly.
- DT Naperville is wonderful but Parking is insanely difficult and frustrating in and is one of the reasons I avoid going to DT Naperville to be honest. It could also be made safer- tons of traffic and pedestrians going through without any control it seems. Takes me half an hour just to find parking
- 30 minute parking is a nuisance to literally everyone. It was a dumb idea to begin with.
- Would be cool to see Jefferson go to pedestrian only on weekend days or evenings. Would also be nice to have brightly painted cross walks at Washington and Jefferson and Washington and Chicago.
- Pedestrians need walk/do not walk, signs. Certain intersections they come in from every direction and it's impossible to make a turn.
- We need parking lots for the people who work closer to main and the library. Walking from Van Buren is not ideal!
- I love the thirty min parking spaces. They are great to be able to park quickly to pick something up that you either ordered or need to grab quickly. Instead of driving around for 20 minutes and your food or beverage gets cold.
- Possible bus transportation with DT stop on weekends, similar to used in previous special events. I have taken south Naperville weekday evening bus back to Metra DT station as not to have to drive to DT.
- The 30 minute parking idea was great during the pandemic but without the 2 hour spaces available finding a space while dining is often difficult.
- All of the on-street parking along Washington, between Chicago and Benton, should be gotten rid of. Traffic flows so smoothly during the early morning and early evening hours when parking on Washington is not allowed. There is PLENTY of other parking available.
- The streets are a disaster! In my opinion there should be no parking on the major streets. There is no need to have any on Washington St. It can literally take me 20 minutes to get though at times. My family has started to avoid the downtown area due to the streets and the parking allowed on them. The garages are wonderful and well maintained.
- PLEASE return to 2 hour parking! The garages are great, but still take a long time to negotiate, then walk from, I will probably NOT use downtown as much if all my visits require use of the garages!
- Please allow Fiamme to keep their outdoor dining. They shouldn't be required to offer parking spaces as a downtown restaurant with a free parking garage within a block. We are residents of Franklin Ave and would rather see a local business thrive than to take away options because of a few street parking spaces.
- Please change back to 2hr parking!
- We need more 3 hour+ parking. Thank you
- I think the on street parking on Washington Street through the Downtown should be eliminated, or if not eliminated, then increase the time it is prohibited.
- Please change the parking spaces back to 2 hours
- Hard to find parking at lunch time when garages are full.

- While the growth of Downtown Naperville is wonderful to see, the fact is that the downtown streets have become very crowded. In particular, the on-street parking on Washington Street between Chicago Ave and School Street makes matters significantly worse. Washington Street is a "through route" - it only has 2 lanes each way, and with one lane used for parking, that leaves only 1 lane for traffic. Further, if even one car waits at an intersection to make a left turn, the cars behind have nowhere to go and the traffic starts to back up. Accordingly, I suggest we remove the 30-40 on-street parking spots on Washington Street. There is plenty of other parking available for visitors.
- Thanks for asking us to respond to this.
- You failed to ask if the respondent would change their purchasing behavior to be one where take-out would be used more as a result of more 30-minute spots remaining. My answer may have been yes.
- Having all of the parking spots downtown only available for 30 minutes makes it very inconvenient when going downtown for dinner.
- Need longer time parking now that restaurants are open
- I would remove on-street parking from Jefferson and Main street so that walking is improved. Walking and safety is critical to me.
- A very few 30-minute spaces could remain but the majority should be two hours. Thank you.
- By keeping all those 30 minute parking spots, people will continue parking at the library to do their downtown business. Went to the library on Sunday (12:15) not remembering it didn't open until 1:00- the parking lot was full. Went back after 1 when it was open and the parking lot was still full. I had to drive around a few times to find a spot. How many drivers of those parked cars were in the library?
- I find myself avoiding downtown more because of the mandated garage parking. I would go more often if there were more street parking
- I realize 30 min parking is necessary for some curbside pickup, however, there are way too many. Some of the spaces are not even used when we circle & circle to find 2 hr parking. We need to bring back more parking for Naperville residents like me.
- Need to be able to park and eat in a restaurant and walk to a store.
- Parking along Washington should be eliminated because most drivers do not know how to parallel park.
- I will be going to other areas for shopping and meals instead of Downtown Naperville -- much too inconvenient. The downtown appeal has drastically diminished.
- 30 minute parking eliminates impulse shopping. 30 minute parking inhibits me from turning a repair customer into a buying customer. At least give us back some 2-3 hr parking. Out of towners don't always know the rules. I was appalled when out of towners were here for sidewalk sales and the parking police was handing out tickets. Some restaurants have plenty of outdoor dining space and yet they get more eliminating more parking, such as Lou malnatis. Retail also needs to survive in this downtown. a few 30 minute parking is okay but most needs to go back to 2-3 hours. Im so tired of hearing customers complaint about this issue . Almost

everyone does or says in the middle of a presentation OH I HAVE TO LEAVE IM IN A 30 MINUTE SPOT...

- It's my favorite place to be! Thank you for thinking of me and my family.
- It has become very difficult & time consuming to park downtown with so many 30 minute only slots. The parking garages have become quite full & too busy. I think it would be better to have a few 30 minute slots with the rest being 2 hour slots on each street.
- I would convert most parking to 2 hours. Perhaps have one or two 30 minute parking spaces on each block. Make the 30 minute clearly marked. Thank you
- 30 minute parking doesn't allow me to visit more than one store, Out of owners don't always know where all the garages are. on more than one occasion during a presentation to a customer they will say ' OH IM GOING TO GET A TICKET I HAVE TO LEAVE .
- I like that we have the options of on street parking, parking lots, or parking garages and I LOVE that parking is free.
- Why does the middle level of the Jefferson parking garage allow so many spots for US BANK ?
- Save 2 15 minute parking on each block.
- There is ample off-street parking. There should be NO PARKING/ NO STOPPING/ NO STANDING along Washington Ave from 7AM - 7PM, M-F.
- Get rid of parking on Washington
- You have a lovely city. I always enjoy my time working and relaxing there.
- Although there are potentially 4,000 parking spots, there has been construction or repaving of many of the covered lots and upper decks have been completely closed. There is still a need for some 30 minute spots but a return to 2hr spots would be ideal for perhaps 2/3's of temporary 30 min. spots.
- There is still not enough parking in downtown Naperville. I do not frequent DTN as much as I would like because parking is a huge headache so we usually find other places to go.
- More parking is desperately needed at the downtown library, or at the very least, designated for library patrons only. Maybe an electronic gate that opens with your library card?? Thank you.
- I think that having some 30 minute parking has got to be good for encouraging people to make a quick trip. This could be to pick up food or to shop for a limited amount of time. I think it's a great idea. Sometimes though when I'm driving around looking for parking it's not real clear that those are 30 minute spots until I have almost pulled in to the spot. Maybe there could be more clear signage, that's easy to see before I'm almost pulled in the spot.
- 30 min great to pick up ordered tennis shoes from Naperville running store. Please keep some. Or move to 1 hour spots as 30 is short.
- I may be the only person in Naperville that is 10)% happy with the parking. IT always works for me.
- While this will eliminate parking spots, parking on Washington Street needs to go. There is no reason to have it anymore as it causes more and more traffic

problems. Also eliminating all left turns in downtown at all times would help with traffic.

- Please do what will drive the most revenue for the businesses in downtown.
- Nearly impossible to find on street downtown parking any more :(
- All parking spots along Washington St. should be removed permanently. The no parking during rush hour is not enforced and ridiculous.
- More EV spots. Overnight parking should be allowed - people should be allowed and encouraged to take an Uber home and pick up their car the next day. Punishing them for that or convincing them to drive so they don't get a ticket is wrong and a horrible idea.
- I would like to see all curbside parking on Washington removed so there are always 2 lanes for cars in each direction like it is during rush hour. Washington is too congested in non rush hour times that it takes forever to get through town and I live in the downtown area
- Eliminating the street parking on Washington from Benton to Chicago should be something to consider. The traffic lights can be used to keep traffic slowed down.
- Have maybe 20 spots or so in the library lot just for library patrons. I know very hard to police but when I go to the library 3/4 of the spaces are taken at 9:15 am and very very few people actually in the library. It must be downtown employees.
- The Nichols library lot should be for library use only. Our family uses the library frequently, you can never find a parking spot.
- N/A
- Please eliminate all parking on Washington street in downtown area from 7:30 AM - 6:30 PM to facilitate through traffic.
- Occasionally frustrating
- I like the idea of 30 minute parking slots! I'm usually running downtown for an errand or two but hated to go downtown Naperville because there's no quick & easy parking to quickly pick up something. Those who want to stay longer can use the parking garages.
- just need 30 min spaces right in front of business doors to [pick up or drop off--the rest 2 hours or more
- The 30min parking is perfect for those that just need to make one stop and pick things up - curbside orders, a quick coffee, bulk orders from Molly's, etc. If people are staying downtown to visit several places, it makes sense to use the garage or surface lots and keep street side available for convenience trips. Alternatively, let's close main and Jefferson intersection and just make it a pedestrian corridor :)
- I would like to see on street parking permanently eliminated on Washington Street to allow the street to remain 4 lanes all day. I don't think the benefit of the additional street parking spaces outweighs the traffic issue when Washington Street becomes 2 lanes during busy daytime hours.
- Parking in downtown Naperville is so difficult that I need to plan to come early or avoid at all costs . There's never any parking and it's very difficult to get in and out of spaces. I understand the purpose of the 30 minute time window I don't know if I could park , walk to the destination I need to ,pick my items and return back to my car and that amount of time. It really would have to be reserved for picking up

already purchased items for this to work in any capacity for an any longer length of time.

- It is really difficult to find parking that is close to the riverwalk
- I personally almost never have trouble finding a parking spot in our downtown area. Sure, it might not be right outside the door of the establishment I'm visiting, but a little walk is good for all of us. I do think the 30 minute idea is great for curbside pickup, especially near restaurants. That said I also feel that maybe there are a few too many, especially on Jefferson St.
- 30 minutes is not enough time to shop at Talbots, purchase shoes or buy books in store. 30 minutes is not enough time to eat at a restaurant. 30 minute parking times decrease opportunities to shop in downtown Naperville and decrease business for most of the stores.
- 30 minute parking is really not long enough for a quick visit to a store. For example , select a birthday gift , make payment and return to the car . 30 minutes is only enough time to run into a store for order pick up. We don't need as many 30 minute spaces. If we want to encourage shopping in downtown, we need to increase longer parking limits.
- I question whether the parking should be changed while the restaurants still have seating in the street.
- I'm fine with retaining some 30 minute parking as long as it's enforced!!
- I think it is best if there are a lot of different options for different things. If some spaces remain 30-minute spaces in front of businesses, then it's good for quick things to just run in and out, and it's also good if some spaces go back to 2-hour for things like dining and not wanting to walk all the way from a garage space to the restaurant too. I usually park in a garage so I don't have to worry about how long I'm there and I walk, but sometimes it's nice to park close to a restaurant if I get more dressed up or if it's raining. I think a lot of options are best. And I think it might be nice to keep it like that even after the pandemic is over.
- I believe there are other parking spaces available at different times of the day and evenings. The city has its view of how traffic and parking controls need to be implemented better than the occasional visitor. The 30 minute parking will benefit the businesses more than the patrons. Naperville is a very well planned and inviting place to dine and shop. Thank you for making it the place that it is!
- These 30 minute parking spots are very, very frustrating -- and are a good reason for me NOT to go downtown. Please put them all back to 2 hours. You have made going downtown so much harder.
- I feel customers would be served better if some of the 30 min spaces were converted back to 2 hour time slots. It is very helpful for many to keep some 20 minute spaces for curbside pick up and quick errands. For example: running in to pick up an online order or picking up a food order.
- Thank you for allowing residents, business owners, and downtown shoppers this opportunity for feedback. I do think the reduced number of 2-hour parking spaces is now negatively affecting downtown business. I believe it was a good idea when conceived, but no longer necessary.
- Parking should also be enforced. A lot of cars should leave hazard lights on and stay for 15 or 30 minutes, and many cars just stay for longer, without the lights on,

blocking all temporal parking. I use both parking types, short term to pickup food or online purchases, but when I'm dining and shopping, I stay for longer time

- Stay free.
- Give the college employees a break. There is not enough parking around the college. The 4 hour limits are hard to manage when working.
- Can't shop in 30 min
- Get rid of parking on Washington.
- I like the curbside options but there are too many. On a recent visit to Egg Harbor Cafe I had to park a good distance away while several short term spots sat empty.
- Train station commuter parking is a fiasco.
- Remove the restaurant patios from the downtown parking spaces
- The parking is fine, I never have an issue finding parking.
- I think making them one hour parking spots would also be a good option
- I don't shop downtown often - but the last time was to visit Williams Sonoma. I had specific needs but browsed more than 30 minutes. I don't know if I would have stopped if street parking was not available. When visiting Schwab I am willing to walk from a garage since I may be there longer.
- Convert to more pedestrian/cycling space.
- Get rid of the 30 minute spots. They're a cash grab for the city. The garages are dirty, smell and are unsafe at night.
- I do not find 30 minute parking senior friendly or helpful if you have mobility issues. I cannot complete my shopping or dining in 30 minutes and have difficulty walking from the garage parking to my destination. Some 1 hour parking would be better than 30 minutes.
- Eliminate parking on Jefferson between Washington and Main St It's a cluster when delivery trucks are parked and cars are going both ways Make this a pedestrian street only. All deliveries can be made on the alleys to all those businesses.
- Due to the difficulty finding a space on the street or in a surface lot I often park in the garages, which I am OK with. I think it's great that Naperville allows free parking downtown and provides adequate spaces by virtue of having the garages.
- Would like a garage built behind the library
- I do not shop because I have to park far. I don't mind walking to go to dinner.
- No parking at all time of the day on Washington would limit traffic and hazards.
- I come to class at pure barre - need to park just about an hour - the change to 30 mins has been a pain - and normally there early morning when no one else is trying to park or get carry out- maybe 30 min could just be in the evening?
- The unruly behavior that goes on at night makes me feel unsafe.
- Need more longer hour parking
- Will not shop downtown if it remains 30 minutes
- I prefer the two hour timeframe, I never do curbside pickups nowadays, I come to downtown to enjoy it and walk around after I eat somewhere, always end up going into a store as well.
- The 30 minute spots need to go back to 2 hours +

- Would like to see Washington Street remain clear as possible with less parking/no parking on Washington St.
- Access to parking is always a negative to shop downtown. If you want to increase business you need to make it EASIER....not more restrictive
- It is generally easy to find parking in the public garages so we use them instead of looking for on-street parking or in the lots.
- I think on street parking should be 30 min and other non garage parking should be limited to 60 min
- I think it would be in the best interest of the restaurants and retail stores that the parking be extended back to the two hours. I personally don't want to have to rush through a meal because I'm worried that I'm going to get a ticket. If I want to shop downtown, I don't want to rush through my shopping experience. The beauty of Downtown Naperville is the diversity of retailers. If the parking is extended to the two hours again more shoppers would be able to browse more retail stores.
- I think we should keep all outdoor dining- even though they take up parking spaces--it adds more to our downtown area than taking away a couple of spaces. There are plenty of places to park.
- 30 min is not enough time as people visit multiple shops and locations and spend money at all.
- Too short. Don't even come more often because I can't park
- Given the paucity of parking in downtown Naperville, we can hardly give up spaces for curbside dining. I understand that it is a consequence of the pandemic but that has pretty much passed. In addition, there is nothing inviting - or safe about sitting on the street, out in traffic. Hope this helps. Thanks for asking.
- the design of water street garage is HORRIBLE Needs more mirrors S/ B NO TRUCK PARKING... use the Muni building !!!!!!!
- The change to 30-minute parking spaces was a HUGE INCONVENIENCE to me.
- Except for Washington Street I have not seen enforcement of limited time parking.
- Thirty minutes is not long enough some times to run into a shop to pick up food or merchandise. I always worry it will take longer than 30 minutes.
- The 30 minute parking spaces are a but inconvenient. However; during the pandemic I believe they are necessary to support the downtown businesses.
- Mgr at Evereve : Lots of customers complain about the 30 min parking...
- Need to enforce the parking times - tons of employees of businesses parking on these main streets vs in garages.
- Used the lots for years, main st jefferson and jackson have always been crowded for parking-think you could have saved businesses on jefferson by doing what wheaton did-close the busy streets turn them into tented canopies where eateries could do business spaced whole covid time-naperville failed miserably-shame to see bustling businesses closed and jefferson and main a shell of the heyday-you could have shut both streets down offered tents like wheaton-now i eat in wheaton go to the garage eat outside-there is a pizza place on washington that has kept bustling too bc it added a huge outdoor spsce-innovate-people are going elsewhere- there is still time you are losing your downtown-a sham

- I think you guys do an excellent job, the added walk ways have helped greatly in the rear parking lot off van Buren
- I never used the 30 minute spaces, not once. But I understand their use/need
- Suggest eliminating parking entirely on N. Washington Street in the downtown area to ease traffic congestion
- Eliminate 30 min parking- businesses losing business; not customer friendly. Parking was an issue before. 30 minute parking was for the pandemic not now.
- I have many cars parking in front of my house. I have no problem with it. however when I went to eat at Fiamme restaurant TWICE I was ticketed and paid a fine. The city allowed the restaurant to turn their pkg lot into extended eating place. Therefore causing parking on street. I haven't eaten there since. I am sure their business will suffer due to lack of parking. I am 87 yrs old and cannot walk from parking garage on Benton St. Do residents own the part of street their home is?
- Would like to see more use of parking garages and doing away with parking on Washington St. to help with traffic.
- Build taller parking garages
- It is hard for me to believe that so few of the spaces in town are on the street! Being a resident, these spots are my preference when my visits are shorter than a whole dinner experience, but I'm not doing curbside pickup, so 30 minutes seems prohibitive for a casual visit.
- I use curbside pickup whenever it's available.
- What do the restaurant owners have to say about these modifications?
- Since the street parking has gone to 30 minutes there have been a few times I could NOT find an available spot in the parking decks so I went home.
- It's great - so happy for all the free parking! :-)
- We live less than 10 minutes away and love to come often because there is so much to do. I have never seen anyone use curbside pickup. People like to park on the street rather than garage because usually people aren't there more than 2 -3 hours. 30 minutes should be removed. I doubt people abide by it.
- The 30 minute spots make it difficult to park near where I want to shop and have caused me to go elsewhere. Everyone complains about them and thinks it should go back to how it was. The retail stores in Naperville would benefit if their customers could park nearby long enough to shop at more than one store. This is a frequent issue people complain about on Nextdoor.
- We would like to see Washington Street be open for 4 lanes of travel all the time. It is way too congested. People wait until the last second to cut in which really jams up the traffic even more.
- Add a deck or two to the parking decks currently accessible off of Jefferson Avenue.
- It's a lot easier to find parking on Jefferson if the parking stays at 30 minutes!
- I have been extremely unhappy with the parking situation. 30 minutes is not long enough for me to even visit a single shop let alone go out for lunch or dinner. Because of the lack of parking I find myself shopping and dining in my own town less and less. It's hard to even visit the library because everyone is parking there

rather than on the street. PLEASE get rid of 30 minute parking. Thank you for creating this survey. I didn't think anyone in City management cared!

- Even before Covid, finding parking was a challenge - making going downtown an unpleasant experience. If you want us to come, it shouldn't be a challenge.
- Please extend parking to two hours.
- I would prefer 2 hour parking to return.
- I feel bad having to park in front of a resident's home because I cannot park in the 15 or 30 minutes spots, which a lot of the time are empty. Please reduce those spots!
- Parking spots are SCARCE, especially on weekends and in summer... On weekend days, if weather is good, the Van Buren Garage is the only place there will be space, and sometimes that is nearly full. Driving around for long periods wastes fuel, generates pollution, and deteriorates cars...
- I appreciate the free parking and would like more spaces 30 minutes
- Handicapped and 30 minutes parking near businesses makes for an unpleasant, rushed shopping experience. We have given up dining downtown for now because of the parking limits. Parking in the lots or parking structures involves too much walking for the handicapped member of the family.
- A parking garage by/at the library would seem like a good addition.
- There is not enough parking for bikes, and Naperville would benefit from bike lanes. We have a lot of bikers.
- It is difficult to complete shopping or dining in under 30 minutes. 2 hours is more realistic. Please support the city, businesses & patrons by allowing us enough time to spend our money in our own town.
- good idea to move the parking to 30 minutes in the pandemic, now strongly suggest 2 hour return please.
- We never use 30 min parking cause when we eat in a restaurant in town, that way bartenders, servers, and busboys/girls make money along with the Cooks & owners.
- Please refer to my answer on question 6. Been a Naperville resident since 1986 and due to heavy traffic, loss of the independent shops, I choose to only visit the library and Caseys grocery store. My business and money go to another town because I'm tired of fighting the heavy traffic on Washington St. with all the cars parked and seem to no longer being ticketed and/or towed.
- Most trips to spend money in DT Naperville require more than 30 minutes. Maybe some 30 minute spots would be good along Jackson and Chicago by the Riverwalk, but I'd like to see the rest converted to 1-2 hour spaces
- I would prefer all of the 30 spaces return to 2-hour parking. 30-minute parking is severely hurting businesses. I can't shop at all in 30 min. Very frustrating.
- I love that Washington street seems to be easier to get through - and less hazardous- this past year- and even now as things have opened somewhat.
- I really like the 30 minute parking spots. Now I can quickly run into town and patronize a local business. The thought of trying to find parking for a short shopping trip was prohibitive before.

- Some 30 minute parking spots would be useful for the quick stops. Full blocks of 30 minute parking spots discourage people from stopping and doing business downtown. Sometimes there are several 30 minute spaces empty as I look for a space needed for a multiple businesses stop which will take more time. People are taking chances that they won't be ticketed & leaving their longer in a 30 minute spot. Businesses downtown need people to easily park and spend money.
- I want to leisurely stay downtown and shop and eat. Not have to worry about a meter. Ridiculous!
- Hi - it would be helpful to have the 2 hour spots back to allow for shopping and dining. 30 min spots force you to leave which takes patrons away from downtown, and we need more patrons coming and staying to support local business. Thanks for considering.
- Please bring back 2 hour parking! Thank you
- Please eliminate parking on Washinton!
- 30 minute parking is way too short of a time.
- I would like to take my bike downtown, but bike parking is limited and not in convenient places.
- We need more time
- I grew up here & was spoiled by easy parking until Naperville got too big & popular with people from outside the community. So, I realize my bias. Bin, parking is such a problem that we sometimes choose a more accessible restaurant or shopping center. Please open more spots back up. Thank you.
- It has always been a challenge to park in downtown Naperville. This change allowed for the chance for street side parking to be available, thus lowering the time a quick visit would take. Possibly have an employee bus that goes from Centennial Beach and back, freeing up additional parking.
- I would like it if there wasn't parking on Washington at all. Jefferson should only have parking on one side. It's too narrow to have parking on both sides.
- Remove the "dining" from all street locations. It's only a matter of time before someone gets seriously injured when a vehicle crashes into patrons.
- It might've been feasible during Covid however I drive by empty spaces most of the time.
- 30 minute parking spaces give no time to do anything. Eliminate them
- I hate coming to downtown Naperville. I always assume I'll spend a disproportionate amount of time just trying to get to a place to park and then finding a place to park. Even just trying to get through downtown Naperville in a car is a nightmare. Half the congestion and delays are parking related.
- Resident of Naperville for 53 years. Please, please, close down Jefferson and Jackson between Washington and Main for open seating and walking. This will help in traffic problems. I realize all businesses on those streets want parking right out front but I think they will have more linger longer for sales. Parking on those streets are so minimal.
- The 30 minute spots are fantastic and really help make food pickup much easier. I am usually able to park at places like Q BBQ in the 30 minutes spots when running in to pick up some food for dinner, whereas previously I might have had to

go park in a garage. Parking in a garage is great for longer trips but makes me less likely to want to do take-out from restaurants in the downtown. Please keep the 30 minute spots!!!

- If people can park longer than 30 minutes, they will visit more than one merchant. We need that to support our local businesses.
- My time downtown Naperville for shopping or dining has diminished because of parking. I am a 44 year resident of Naperville.
- I really hope the 30 minute parking goes away! It doesn't make sense for most peoples use of the downtown. Even shopping normally takes more than an hour, dinner or lunch is more around 2.
- Get rid of the parking on Jefferson and just block it off..... those spots won't make a difference for patrons and they have rear parking for the most park for accessibility.
- 30 minutes is just too short a time to go to many of our downtown stores.
- Naperville has terrible parking and changing to 30 minutes has added to the frustration of coming downtown. Please change back to 2 hours
- Would love to see parking near restaurants return to 2 hour limit
- Half hour is not enough time to get done what is needed whenever I go downtown Naperville
- 30 minutes isn't enough to do anything. It's made it difficult to find parking in the garages.
- Now that eagle is one way south parking should be prohibited on the west side of Webster. There is not enough room for the increased 2 way traffic with parking on. Oth sides of Webster
- I called earlier in the year about this. I cannot walk to a store, select a product, wait in line to pay for it and walk back to my car in 30 minutes. I've almost discontinued shopping for this reason. I know many people that are shopping elsewhere for this reason. I certainly am not going to move my car every 30 minutes. It is easier to find empty spaces downtown because people don't want to deal with this. I just shop in Oakbrook.
- Parking is key to the health of a great downtown experience !
- Downtown is meant to be enjoyed by visiting multiple establishments like dining, shopping etc. so 30 min makes you feel rushed and inconvenient. More revenue would be generated by longer parking times so I could shop multiple places benefiting several stores.
- Gotta do d a way to remove the Washington Street parking. If not, it needs to be enforced better during rush hours. This few spaces create a log-jam of traffic.
- 30 minute parking is convenient only when picking up food or merchandise. If two hour parking isn't feasible, please consider one hour parking as a compromise. This would enable shoppers to enter a store or two without fear of going over the parking limit. Thank you
- Eliminate parking on Washington St. In downtown Naperville.
- I think we need to continue showing our support to the businesses with the 30 minutes parking. Some people prefer to buy food and eat at home because of the Delta variant. The 30 min spots are for them. My opinion.

- There was no benefit in moving all the spaces to 30 minutes. If you politicians would stop playing your power game and closing businesses they wouldn't have been struggling. Freedom is important. Government's job is to support by mostly getting out of the way of free enterprise.
- Parking spots on the street should be eliminated to expand sidewalks to allow for more outdoor dining, plantings, and a better pedestrian experience. The spots removed during Covid for outdoor dining should be permanently dedicated to dining, with attendant barriers and plantings.
- need more street parking, the multi-story garage should have just one entry and show open slots for each floor.
- Please consider shutting down side streets during weekends/or holidays.
- Now that people are going back downtown, please change from 30 min to 2 hrs for parking. Dinner and walk to the river takes about 2 hours. I rather not go down there if I have to keep moving my car every 30 min.
- Need to get rid of those parking spots on Jefferson ave and replace with bike lanes or somethings!! You have no idea how many times I've almost gotten hit by a car backing up, a car that was sticking out since those spots aren't long enough, or a person that just peaks out from behind a huge car trying to cross the street (who don't use the crosswalk). I live on Jefferson ave and take that street to go to and from work.
- The 30-minute parking is very inconvenient now that businesses have reopened.
- If we are going to lunch/dinner we are happy to park in the parking lots. It's really nice when I want to take my kids for ice cream or to the candy store or pick something up really quick to have those spots available when I know I will be in and out in under 30 minutes.
- Just a compliment: We love and appreciate the free parking garages offered throughout downtown Naperville. Such a convenience that does not go unnoticed.
- I believe the 30 minute parking spots should go back to 2 hour and maybe 1 spot in front of restaurants used for take out pick ups. I support the parking spots used for eating tables outside.
- Thank you for conducting this survey.
- Washington st needs to have the parking removed. It causes congestion and the few spaces available are not worth the traffic they cause.
- We need to maintain some convenience spaces (end of block, preferred) for quick trips and pickups. However, we need to consider a balance of longer term spaces to encourage "linger-longer" activities.
- Get rid of street parking altogether in the downtown area. A pedestrian friendly/walkable downtown would be so much more enjoyable. We already have so much parking available in the garages and parking lots.
- I'm pleased that the City is exploring options to improve the parking constraints downtown and this is a good step. Providing a range of parking options will be helpful
- More handicap accessible parking,
- Appreciate abundance and that it's free.
- None

- one more 2 story parking is needed
- Some of the spots like on Jefferson or Chicago could stay 30 min and then change alternating spots on Main could go back to 2 hours
- Thank you
- More parking spots and convert few roads as one way streets..
- If citizen parking regulations were enforced in Naperville, then right fitting the process would probably be a good thing. I have been to many towns in the USA and they actually have public service employees on patrol with a chalk stick to mark the tires of cars that have overstayed their welcome. Why limit parking to 30 minutes? That's like limiting Happy to one hour.
- Get rid of on street parking on Washington
- Eliminate street parking on Washington from Chicago Ave, north to Benton and set up priority/reserved parking spots for those businesses on side streets or in the city's parking garages/lots with the 30min or 2hr. Traffic on Washington is awful most of the time but even worse when there is street parking (and don't allow delivery trucks to double park at any time on Washington especially during the morning rush hour.
- I don't understand the 30 minute parking change. If you want to have people come downtown (and stay beyond 30 minutes) then 30 minute-parking isn't useful especially when no other nearby parking is available. Also what is the point of the speed bumps. There are stop signs within 50 feet. It looks trashy. Thanks!
- I despise the speed bumps on City Streets.
- 30 min parking is stressful for quick shopping stop. 1 hr would be perfect
- 30 minutes hurts the shops and restaurants. Nothing downtown can be accomplished in 30 minutes.
- You all are doing a great job! Thank you for asking for public input.
- **WASHINGTON STREET PARKING NEEDS TO BE ABOLISHED ENTIRELY! CAUSES WAY TOO MANY ISSUES WITH TRAFFIC PATTERNS!!!**
- There isn't adequate parking available in downtown Naperville. Often it takes 30+ minutes to find parking and it isn't near to the stores/restaurants I am trying to reach. Also many downtown patrons park in the library lot not leaving parking for those actually going to the library. I think additional parking garages in or near downtown Naperville would be helpful to deal with parking issues.
- I love the outdoor restaurant seating on the street! please keep those and make more :)
- You should have included a question about how often a person "gives up" a trip to downtown because no parking. I feel that is about 50% of my trips. I have gone home and order online or driven to another town to shop. I have begun to look elsewhere for trips instead of wasting anytime looking for parking.
- Please. Look at other great downtowns. Make a pedestrian/dining/shopping mall along Jefferson and/or Main. Make street parking in the core areas paid and short term. Keep the lots and outlying parking long term and free. It's so simple and so many other towns do this, why does Naperville encourage the noise and exhaust on these streets?

- Please make spaces angled parking instead of parallel if possible - Also keep the outdoor seating for businesses. They are a great addition.
- In order to shop and dine, patrons need more than 30 minutes to park. Keep a few 30 minute spots open for those running in and out for quick errands and food pick up.
- remove traffic on thru streets especially Jefferson Street.
- Now that IL in Phase 5 outdoor dining needs to end.
- I love using garages, but no one knows about them. More signs should direct traffic to those lots. Also need 15 minute zones for curbside
- I believe that probably 75% of the 30 minute parking spaces should go to 2 hour spaces
- Make Chicago Ave one way eastbound from Mill to Washington. Convert parallel spots to diagonal spots on both sides of the street.
- Parking for the library is often a problem.
- Please make more parking areas
- Parking should be eliminated on Washington
- More bike racks are needed. Need real-time parking information - consolidated into a single App.
- In my informal survey, most people would prefer there be limited or no parking on (parts of) Van Buren, Webster, Benton, Main st, etc. No need for traffic everywhere. People need to feel comfortable and safe. Human level interaction and cars/traffic do not go well together.
- 30min parking is very restricted.
- 30 minute spots are nice for popping in and out of one place. I live in South Naperville so I often visit several locations and need spots that are longer than 30 minutes. Lately, I opt for a garage as most other parking is full or folks are circling looking for spots. I'm not sure how well the 30 min. limit is being enforced so I don't know how helpful it is to have them.
- Makes going downtown Naperville harder. Move back to 2 hours.
- Get rid of all parking on Washington street, all of the times because it causes lots of traffic jams, no matter what time of day it is now.
- Please have a mix again of 30 minute and 2 hour spots
- I feel like the limits on parking deter people from shopping and dining and spending their money here. Many of our family and friends prefer to meet us elsewhere for dinner due to the parking.
- Need to tear down and rebuild the Central Parking facility to create a well designed 6 story garage. Then, eliminate most of the street parking entirely. Create pedestrian only blocks on Jefferson & Jackson. Allow open container within the downtown zone (like Vail does in their core areas). Create designated Rideshare pickup areas, like the cab stand.
- Please change them back to 2 hour!!
- We should remove all street parking on Washington and Jefferson. Make Jefferson pedestrian only for at least two blocks. Rebuild the Central Parking facility to a modern five story deck.

- 30 minutes is a good idea as long as the pandemic is on. I never (rarely) come downtown for a quick visit, so such parking spaces have no value for me. I like to park and walk around and make an afternoon or evening of it.
- You cannot expect visitors to downtown Naperville to only use a 30 minute parking place. This is very inconvenient to residents and especially visitors who want to patronize the downtown merchants and spend CASH \$\$\$\$ which equates to tax revenue !!!
- I do not agree with the 30 minute parking. It is very inconvenient to the public. Please go back to the two hour parking.
- It's so difficult to park Need more parking decks
- Open the 5th level of water street garage. Y'all trying to stop drag racing? There's these things called cameras. Use them maybe?
- most of those 30 minute spots are hardly used while we all struggle to look for a spot to park for dinner. I has led to us not going downtown as much because the parking search is a pain
- The fact that you closed off the top level to the water street garage with no indication on the parking marquee is atrocious. You wasted my time & lost my business.
- Parking is an issue, having 1/2 hour space provided an opportunity for quick trips that might not happen otherwise. If you spend as much time looking for parking as you do running your errand, it's not worth it. I do think a combo would be great. When I'm in downtown, I'm either eating/meeting friends or shopping.
- There is a definite need for both!!
- 30 minutes isn't even long enough to go in a store, look around and try on some things. So I end up having to leave the store to move my car. Don't think that's really helping the parking situation DT. It's enough to make me want to shop elsewhere. I do think the 15 minute spaces are appropriate near banks and places where a very quick in and out is enough.
- Please get rid of all parking on Washington Street all day every day!
- The thirty minute spots are nice during the day but it's a challenge to find a spot for spending the evening in downtown.
- Get rid of all of the parking on Washington street 24/7!!!
- Spots on side streets can stay. Spots on Washi from St should go. The few who get to park get benefit at expense of many more drivers. I realize it helps business eases too. Still, Washi from St is too major of a road to block half the lanes during the day. Thanks for asking.
- I understood the need during quarantine, but since then, there are lots of shoppers walking around dt. Way too many spots say 30 min or loading zone. Open them back up so shoppers have more than 30 min to spend dt.
- Changing Jefferson from angled to parallel parking seems like a huge mistake - parallel parking takes so much longer to accomplish and reduces the number of spaces.
- Different time limit street signs should be bold colors for each time to avoid confusion.

- I think that it is wonderful that the city provides so much parking for its residents and visitors, Naperville is one in a million!
- The 30 minute parking spots made it easy for us to pick up gifts or food in a timely manner and help support the downtown local business and restaurants.
- I come to downtown Nap often, and often need more time than 30 minutes to go to various stores. Please change back to 2 hours.
- please improve the visual signage communication/direction to where the parking decks are, so many folks are unaware of how many there are. thanks
- I love that there are so many parking lots and garages, but I would like to see 2 hour parking return to the streets.
- The parking lot behind filsons needs to be better marked since people drive the wrong way down that first aisle off main all the time.
- There should be no parking on Washington.
- I would like to see NO parking spaces on Washington.
- I avoid driving downtown because it is difficult to find parking. I would like to see the downtown closed to vehicular traffic to make it more pedestrian friendly. Maybe try it once/month as a test run! It is also tough to find parking when trying to visit the library because so many (myself included) use the library as a go-to parking lot.
- If not for free parking in downtown Naperville, I would not be shopping and dining as often as I do at those businesses. 30-min spot is way too short to walk to a store, especially clothing store. By the time you walk, shop, go into fitting room, it is time to move the car! So bad for the environment and such a big inconvenience to have to move my car to another spot. Takes forever to park in a lot trying to find open spots. Please change downtown parking spots back to 3hours or more!
- instead of making eagle one way south the three parking spaces at Jefferson should have been removed
- Please get rid of all parking on Washington and maintain 2 lane traffic each way at all times! We have garages now for parking, and side streets if you return to 2 hour limits there. The backups going from 2 to 1 lane are terrible!
- It would be great to get more fortified and free eV charging. What does it take to get Volta licensed spots? Would the new Tesla dealership sponsor destination chargers downtown?
- Remove parking along Washington street.... it's a disaster in the early to mid-afternoon hours when trying to get to one place to another in a vehicle whether it's in the downtown area or not. it tends to be a bottleneck especially along Chicago and Washington Street heading either north or south.
- I'm less likely to go to dinner in downtown Naperville when I have to deal with parking. These past few months we have chosen other areas instead because it's been difficult to find parking for a dinner. Garages have been full and the street spots aren't enough time for a meal.
- Frustrating!!! Never can find a spot close to where I want to go! Especially if it's a quick trip! The parking at the Library is ridiculous. never an open spot But, what are you going to do?! Pretty hoppin in downtown Naperville! 👍

- Please fix the electric vehicle chargers and make the spaces available for use. It would be wonderful if Naperville would invest in some more Chargers downtown with the younger and older populations getting electric vehicles. Naperville should get with the times.
- It is difficult to park near Chase Bank.
- Get rid of 30 minute spots and get rid of parking on Washington from Chicago north to Benton.
- I find that the 30 minute parking is too short. I find myself spending less time downtown (and thus less money) because there isn't ample street parking that allows for me to shop and eat in the time I need.
- Parking on streets in the historic district should be permit parking only. Residents can never find parking because of all the NCC traffic.
- With access to 3 parking garages, I would like to see Jefferson Street completely shut down between Maine and Washington to allow foot traffic and eating outside. This is a highly congested area and cars are an issue.
- Please put back the 2 hour spots. The 30 minutes spots served their purpose and are no longer necessary at all. Thank you.
- Parking is awful. Otherwise I love Downtown Naperville and all it has to offer.
- I absolutely love the outdoor dining areas that take up some of the street parking. It is great that businesses can offer outdoor dining and it adds to the charm of the downtown area. It's much better to see tables and cars rotating through the street parking rather than seeing a car/truck squatting in front of a business for a solid 2 hours.
- I stay away from going to downtown Naperville anymore because traffic & finding parking spots make it more difficult.
- Need more spaces
- The 30 minute parking has deterred us from spending our time downtown. The time is too short to dine at a restaurant or shop at multiple stores. We now quickly pick something up and then leave instead of planning multiple experiences. I would suggest going back to the 2 hour parking for the majority of parking. Place a few 30 min parking spaces strategically around Two Bostons, Starbucks, Naperville Running Company etc for patrons who need to quickly visit those stores.
- Make a pedestrian only zone.
- It is a little annoying to not have the option of the 30 minute spots if you are conscientious. Often I would have used the spot but was unsure if 30 minutes was enough so I go elsewhere.... And many times those in those spots are still there when I return even 90 minutes or longer... Shouldn't concern myself with that but sometimes humanness peeks out. Love downtown, appreciate our police and so I really don't want them spending their valuable time on parking situations.
- 30 minutes is great for a curbside pickup, or a quick errand but converting every spot to 30 minute parking can't really be helping businesses! Parking is already a huge pain in Naperville, this just deters residents even more!
- Most people going downtown aren't going to pickup food and run. They're going to actually enjoy downtown Naperville.

- We need to close down certain streets in DT and make more space available to the restaurants and shops. Many streets in the city are now shut down (Randolph) and restaurant were able to expand outdoor seating. It's not very pleasant eating outside with cars racing by.
- I'd like to see parking eliminated on Washington St. at all times.
- Can we increase the number of one-way streets in the downtown area? We could have safer street parking then.
- 1) Close Jefferson between Webster and Washington to Traffic in the evening and Saturday and Sunday. 2) Remove all parking on Washington through the downtown area.
- Please get rid of parking on Washington at any time! I hear this from all my fellow residents regularly
- I think some of the streets should be closed to car traffic & converted to more of a walkable "promenade"-maybe just a 2 block x 2 block radius around Jackson Ave.? It's dangerous to drive down there!
- There is plenty of parking in the garages and decks. A lot of traffic congestion occurs when drivers circle the downtown area looking for the perfect parking space.
- It feels like The Hunger Games trying to find parking even on weeknights! That's dinner traffic, not business traffic. It doesn't encourage me to make plans downtown, that's for sure! I do love the additional outside dining, like at Starbuck's.
- Being disabled, I move slower between stores and 30 minutes is not enough time- 2 hours used to be perfect.
- Just today I had to move after parking in a 30 min spot. It's hard to find parking and with restrictions on many it's rough. Last time I looked the parking garage by Fat Rosies was being worked on too, unless that's cleared up.
- Please remove all parking from Washington st to improve flow. Increase use of parking garages. Convert side streets to one way.
- With businesses back open, the 30-minute parking really caters to retail and not to restaurants since we are free to dine in restaurants again. I get that there are lots to park in, but it's nice to be able to park close to where I'm going to and it shouldn't matter if it's a retail or a restaurant.
- There is so much to do downtown Naperville including shopping, dining, and enjoying the beautiful landscapes, which takes longer than 30 minutes to do on any given trip. Having 30 minute parking communicates "We don't want you to stick around here," which is not good for business.
- The 30 minute parking is very inconvenient, especially when having to go to the dentist or wanting to walk around and browse. I see several empty spaces and wish I could park closer to some places especially when I have an appointment. Mass curbside pick up should be done with!
- Allow longer than 2 hours on street parking on some spots
- While working in Downtown Naperville, it is really hard to find parking while getting to work in time. It is also inconvenient that the parking spaces are only 3 hours (at

maximum), while our work shifts are longer than 3 hours. I hope to see improvement in the Downtown Naperville parking areas. Thank you!

- Plenty of free parking in the garages- I appreciate it!
- I have eaten downtown once this summer since all of the 30-minute signs went up. I have been going to Plainfield and Bolingbrook instead of restaurants away from downtown.
- Street parking is very convenient and 30 minutes is not long enough.
- The garages are generally kept nicely clean
- No limit parking on Saturday in addition to Sunday.
- Any opportunity to provide event, dining and shopping parking is appreciated! There's nothing worse than wanting to go "downtown" and then have to hoof it a half mile to your destination.
- I think the parking garage is plenty for longer parking
- More bike parking would be great. I'm all for sacrificing spots in favor of larger patios and beer gardens, like how Jefferson was converted for a few weekends last year.
- Parking should be eliminated on Washington Street permanently.
- Having 30 min spots has been helpful in finding a nearby spot for a quick trip. Yet I would still like to have some on street parking for longer periods.
- More parking needed and longer park times
- I like the spots taken to expand patios. I don't think reducing to 30 minutes helps for curbside pickup. Maybe pickup only spots for that.
- I like having the 30 minute spots around the library. Whenever I go to the library, I cannot find a spot in the library lot, but now am able to park on the street around the library. Keep the spots on Jackson, Jefferson and Webster by the library 30 minute limit. :)
- Please extend some spots to 3 hours! 2 hours not sufficient for shopping and dining out!
- Please return to 2 hour or more parking
- I rarely visit downtown because Jefferson St is a disaster to drive through & parking is always a nightmare. I'd rather patronize restaurant on 59 or another town.
- To be honest I never noticed the change to 30 minute spaces and wonder if others didn't either. I didn't find it easier to find a spot when I was just picking up things. Other than on Water Street where they marked their spots specifically.
- Parking garages have actually been full a few times and we have gone to another town for dinner or shopping because we could not find parking.
- We need more of it, as the downtown continues to grow. We could use another parking deck, maybe on the other side of Main Street Promenade?
- Would love to see the city explore ways to keep the library lot open for library patrons, it is so hard to find a spot for the library because if all the people who park there and walk up Jefferson to the shops and restaurants
- Most of the people that I've seen complain of parking neglect to use any of the parking decks, and city crews seem to keep a clean schedule and valiant effort from what I witness in the mornings. That newest parking deck though, the water

street deck, who ever designed that should give their salary back to the city, despite having to work around city scape and height restrictions...my lord...

- Love to park in the garage on Chicago Ave. Almost always available
- I go to downtown Naperville much less now that the parking is so limited. It is very difficult to visit more than one establishment in 30 minutes. The parking lots are much more crowded now and people are nasty trying to get them! It now takes forever to find a spot in the lots and garages. I worked retail in downtown Naperville for 10 years and am so relieved that I do not work there anymore. We opt to go to dinner elsewhere because coming to Naperville is no longer convenient or pleasant. The parking issue is one of the reasons. Also, navigating around skateboarders should not have to be a consideration for cars. The garages are for parking!
- Parking has ways been a nightmare. I have mobility issues that make walking far an issue. If the only spot near where I need to go is a short term spot I usually just go home. I'd like to have as many parking options open as possible. I have never been downtown for under 30 minutes.
- 30 mins is horrible
- Please convert back to more open parking. Understood when things were shut down and lots of pickups happening but hoping you can reopen more spots for longer time frames.
- It's very challenging when the weather is nice and especially weekends beginning Friday late afternoon. It helps to be familiar with the downtown and I am so it usually works out. Visitors from other towns not as familiar might tend to get frustrated.
- Downtown used to be so nice, smaller local stores and easy to park right on the street. Now too many high end stores have moved in and it's hard to find a parking spot in the street. It would be nice to see Naperville be more affordable overall for lower income families as well. I'm getting priced out of my home and community.
- Maybe fully remove all spots along Washington like in rush hours. We can afford to give up those spots if it keeps traffic flowing better. Thank you!
- Downtown needs more handicapped parking spots closer to the center of town, on Jefferson, Main St, and others. The two at Lou Malnati's and the few by Egg Harbor are simply not convenient when trying to get to the Washington end of Jefferson or downhill to the Riverwalk. The parking garages are too far away when walking is an issue. I would like to see more handicapped spaces on the main streets and able-bodied people use the garages.
- I love stopping downtown for light shopping when I have time between activities - work meetings, kids' camp drop off, etc. When I drive along and only see 30 minute parking, though, I just keep going, right back home. I cannot enjoy a quick break for myself downtown in less than 30 minutes - it's not enough to even browse, wait in line, pay and get back from a single store, much less 2-3-4 stores. Since my breaks are rarely longer than 1 h 15 m, it's not worth finding a spot in a garage, which is why I just skip it altogether. I miss it!!
- I would love to see Washington Street 4 lanes all the time. Traffic flows better and I have seen close calls for both vehicles and pedestrians when cars try to merge.
- Space across from Sur la Table shld have a limit of 2 hrs and 3 hrs.

- Longer than 30 minutes would be nice for places like the spa/hair salon/athletic things you do that take more than 30 minutes
- I would go down there more if there was more 2 hour parking. I can't even find a spot at the library to take my son. Please get rid of the 30 minutes spots. They don't let us enjoy the downtown at all.
- It needs parking, all business and stores need parking to survive
- We quite literally stopped going downtown because of the *timed* parking implementation. For decades we used to go a minimum of once a week! It's not enough to have free parking if it's timed. Too much hassle to stop what you are doing to go move the car. Now we only go about 1 time a year. We entertain at home and dine/shop elsewhere. Good luck!
- I really wish that we would remove parking in Washington. No one respects the no parking times and it slows traffic through town. I also wish we'd remove parking on Jefferson and/or Jackson and turn these into outdoor dining, seating, maybe pop up carts, fire pits, etc. there are other places to park and this would add value.
- I hesitate to visit downtown due to the inconvenient parking situation.
- I love visiting downtown Naperville, but finding parking is often frustrating. I prefer shopping in downtown Naperville and never go to Fox Valley Mall.
- DO NOT even think about meters!
- If bus service was available, and designated bus stops downtown, that would work well.
- We need additional parking garages or lots. I don't want local businesses to be affected by covid anymore. So 30 min spaces are great for curbside pickup. But if we could designate 2 hr spots not near restaurants they would be great. And close up some streets for outdoor dining!!
- Build more tower parking and open lots to pedestrians. Also close Jefferson to traffic
- We stopped coming to NAP DT due to this parking limitation. You have made it very inconvenient like DT Chicago. The whole point of small city downtown was the ability to easily park and not walk into dark and smelly parking structures where you either smell urine or cigarette sand pot.
- I welcome the opening up of more short term parking spaces. I have lived and visited many European cities and not found better parking (free parking) so close to a down town area. For those with disabilities perhaps the city could work on a city pass that extends parking an hour or so. While the new system works for me it may not work for all.
- Van Buren Lot - the arrow indicating One Way needs to be painted and signs need to be added. Many problems with cars going both directions in that tight lot.
- I would love to see at least part of the area downtown turned into a pedestrian mall. The downtown area is such a wonderful gem and it reminds me of Pearl Street in Boulder, Colorado.
- Honestly, I avoid downtown Naperville because of the parking situation. When I do choose to shop, I will be sure to arrive as stores open to get decent parking. We don't even consider downtown restaurants on weekends anymore.

- I love going downtown. With the 30 min parking it is very difficult for seniors to park in the garage and then walk to the stores they want to look at and a restaurant for lunch. I understand the 30 mins during the pandemic but now it should be returned to 2 hours. Also the parking lot across from Hugos is used by those who work in town. That's wrong; one can go looking for a spot around 10:30 and 95% are already taken. M
- I would like to see Jefferson closed all together to car traffic, it's too congested.
- It is ridiculous that the parking is 30 minutes. Dining is a big business and no one eats in 30 minutes. Or shops...heck, Starbucks can take more than 30 min. We already had a few spots for short term parking that were always open. Please reconsider.
- Love the curbside for stores!
- REMOVE Washington St parking!! It not needed with all the other parking garages available. Keep the elevators working in said parking garages. Multiple times a week they are out of service. Improve hygiene in parking garages, most are disgusting!
- Dining and Hair Salons need a minimum of 2 hours
- I am not able to walk far. Parking in a garage is often too far away from my destination. The 30-minute time limit prevents me from going to restaurants.
- As a consumer, 30 minutes is what it takes to walk and visit one store. 2hr parking is more practical. As an employee, I have customers rushing in and out because they are so concerned about their vehicle being towed or ticketed.
- Eliminate parking on Washington Street to ease congestion
- Naperville is the envy of many for many reasons not least of which is the free parking available in our downtown. Extending the 30 minute parking pass would only promote that more.
- I think the parking garages are most useful when staying in Downtown Naperville for more than a couple hours. Handy and fee-free.
- I always find a spot. Good job!
- I also like to tuk tuk around downtown Naperville
- We avoid coming downtown for social reasons due to the inability to find parking as well as the pedestrian traffic that pay little to no attention to vehicle traffic going on around them
- I definitely appreciate the many options of parking garages. However, multiple garages have broken elevators, which is not ADA accessible, especially with no 2 hour street parking. The elevators need to be fixed no matter what.
- During daytime hours on weekdays it's really hard to find parking on the streets. Need to find a parking garage
- This survey is confusing. Am I supposed to answer the frequency question as pre-pandemic or in the last 14 months? Those are very different answers. Even as things slowly return to normal, I won't frequent the downtown area as much as I did pre-pandemic because of the 30 min parking.
- The parking lots at the Nichols library should be limited to library patrons during library hours.

- Can't we shorten the time frame for the 2 hour parking? Maybe end the short time frame at 6 or 7pm instead of 9pm.
- Eliminate parking on Washington. With the parking garages and parking lots, the loss of those spaces would have a minimal impact.
- Here is just one example of how the 30-min parking is hurting downtown Naperville businesses: Just yesterday I was planning a lunch out with 4 other friends. In June, when we went out to Allegory, it took us all about 30 minutes to find parking at noon that wasn't 30-min. So while planning this time, our only criteria is that our lunch is NOT downtown. There are a bunch of downtown restaurants that we'd love to choose, but adding an extra 20-30 minutes for parking isn't an option. I've heard this type of experience from many others as well. Please take away the 30-min parking! Also, part of the enjoyment of our downtown is the charm and just slowing down and browsing stores and visiting the Riverwalk (when time allows). You can't do that with a 30 minute deadline.
- Keep the on street dining. Close down additional center of downtown parking spaces to allow for more outside dining.
- On general more parking is needed. Another garage would be helpful
- Increase underground parking... eliminate building height restrictions.
- There's no reason to keep all of these 30 minute spots still. There were way too many. Keep a few here and there, but majority should turn back into 2 hours.
- The 30 min parking was very helpful to the business I work for. Even after covid, our customers will keep using our curbside pickup, so having some 30 min parking remain would be very helpful. The parking decks are a block away; anyone complaining is being lazy!
- For Fiesta Italiana this past weekend the parking garage by the hotel said that there were 20 some spaces but there really weren't. So we had to drive all the way up to only turn around and in so doing I noticed that there was gates closing off the like top most layer of the garage. It would have been nice if that was open especially since there was the event going on.
- It's absolutely insane to find parking and switching the spots to 30 minutes made it even worse.
- Recommend Naperville resident stickers to park on the street. Non residents can only use garages
- I really like the 30 minutes spaces, it makes it very easy to come and run a quick errand. However, when I am staying for longer, it is very hard to find a spot in the lot or even sometimes in the garages. I don't know if it's possible to have maybe 30 minute parking during some part of the day, then go back to two hour spaces, like at night when people are parking to go to dinner and not really shopping as much. We have not really done any curbside pick up from downtown so I'm not sure how that would affect that. Usually I find that there is somewhere to double park just for 30 seconds to run and get food anyway. But overall it was a good change, I just think returning some of the 30 minutes spaces to two hour spaces would relieve some of the crunch on the parking lots.
- Please keep the on-street patio seating. It is an incredible addition to the downtown atmosphere.

- The signs made it hard for non-residents to determine which spots were 30 minutes. Just clearly marking is helpful - were happy to use spots appropriately and a mix of 30 and 2 hour seems great!
- Near the Apple store it is necessary to have longer parking available as a Genius Bar appointment lasts 45 minutes or more to get technology fixed.
- Can't sit and have coffee in 30 minutes
- I changed my daughters dentist because we could never find parking. We were leaving an hour early just to be able to park and make her appointment on time. I also no longer go to my hair salon anymore. The lack of parking has become way too inconvenient.
- 30 minutes is not enough time to accomplish much in downtown Naperville. While I do see the reason for 30 min limit for quick pickups, it would be helpful to have a few more parking spaces that allow up to two hours.
- 30 minutes is ridiculous
- No parking should be on Washington
- Please please consider removing parking on Washington Street at all times of day, not just rush hour. Traffic would flow better.
- I don't like parking in the garage as it is too far for me to walk at my age
- Get rid of parking on Washington so it is easier to drive through. Especially now that the street with Naper School has changed to one way only, it will help north/south flow
- Bring back 2 hour parking spots
- Needs to go back to 2 hour parking. The 30 minute parking is inconvenient and doesn't make sense.
- The new mayor hasn't a clue how to rectify this since all he thinks about is business, which is odd.
- Not regarding parking but...I don't like the no turn on red and then when it's green you can't go because of pedestrians. Nashville has all stop diagonal crossing on Broadway which may work in naperville
- Washington parking should be removed or at least on weekends. The traffic is horrible esp with the hospital ambulances trying to get through I'm surprised it's allowed!
- It would be amazing to see Jefferson void of car traffic between Webster and Washington and create more outdoor dining space.
- Need more extended time parking spots
- When is the parking garage going to be done? That has been a huge inconvenience
- Remove all parking on Washington street. So dangerous with merging and pedestrians. Plus it's an ambulance route. Keep all lanes moving all day as they move during rush hour.
- There is plenty, it is free, you do a great job
- Parking on Washington should be eliminated. It causes far too much of a log jam and chance for accidents.
- Easy in and out on any parking spaces.

- I have no issues parking in the surgeon Naperville area. I feel the 30 minute spots have enhanced the experience when quickly picking up food or other locally bought item.
- I think there is MORE than enough parking. We should be doing more to discourage car use on streets and encourage walking/biking/etc. Car traffic is the worst part of the downtown experience and we should push to have parking on the outskirts of downtown and have it be even more pedestrian dominant than it is now
- The problem is that it's really hard to park in DT Naperville....it always had been. It doesn't stop me from going, but it does stop some of my friends. I have a plan when I go; I circle a ton of times and I look for people with take out bags because they are usually going to their cars. The 30 minute spots have made all of this worse. Now that people are back to going out more, it is time to get rid of the 30 minute parking. I fear that a lot people will stop shopping and dining in DT Naperville if it continues.
- We need another parking garage. Too many times - come downtown and garages are full and spend more time trying to find parking! Main reason why I decide not to go downtown
- The adoption of 30 minute parking throughout downtown was one of the dumbest moves ever. It has definitely prompted us to avoid the downtown shopping district, since 30 minutes is hardly enough to visit a single location and transact business. It is particularly burdensome for those with mobility issues or young children, who struggle to find parking in the garages and walk any distance.
- Need at least 1 hour parking on streets to take a 1 hour exercise class at the studio downtown Naperville.
- As the city has reopened, I don't feel there's a need for 30 minute street parking.
- Would like to see more support for secure bicycle parking downtown.
- Need more garage space
- The 30-min spots have made pick up and to go so much more convenient at many locations that u would not have otherwise frequented. I do not feel like my parking experience for longer (2+ hours) has not been affected whatsoever as I find the parking garages very convenient. My street parking for pick up and carry out has improved significantly, as parking used to be harder to find in front of shops.
- I love that there is ample, free, parking.
- Parking has become such a challenge that I often choose to frequent restaurants and shops in surrounding communities like Bolingbrook and Lisle out of sheer convenience.
- We love going downtown and would do so more often if parking was easier. I avoid making trips to the shops because it takes too long to find a parking spot. Please do something to fix this!
- In general, I find even the 3 hours spaces too restrictive. I typically go downtown to eat a meal and then walk the Riverwalk and do some shopping. I take an hour to eat and then go for my walk and quite often then my shopping time is cut short because of the parking restrictions so I have less time to patronize the downtown businesses. I would spend more downtown if I had more time to stay parked. And re-parking is too difficult.

- It is awful. Way too congested & can very rarely find the parking near the establishment we are picking food up from.
- Garage and parking lot parking is just fine. 30 min parking out front is perfect for quick trips and pickups.
- Use parking garages more and eliminate street parking
- No more parking on Washington. Keep the 2 lanes open in each direction open always.
- Currently not enough 2 hour parking with all street parking at 30 minutes.
- Parking spaces are crucial for residents to be able to patronize the downtown Naperville businesses, eat at restaurants and when the library parking lot is full, to use the library too. I think that the 30 minute limit imposed during the Covid shutdown should revert back to the two hour time period in support of restoring the downtown economy.
- The fact that parking is free and that there are so many different areas to park (garages, lots, streets, etc.) is REALLY wonderful; however, the difficulty in finding a parking spot is probably the biggest detractor keeping me from coming downtown more often.
- Please eliminate all parking along Washington!
- Get rid of all parking on Washington, not just the rush hour times!
- We eat downtown a lot on the weekends. No place to park near restaurants. So drop wife off and she is sitting at table waiting for me for 20minutes. She likes to shop too but most spots are only 30 minutes now. Very inconvenient
- The parking lots are often full, while street parking is largely vacant. This requires to find parking in the residential areas.
- Add a parking deck at Nichols Library. The lot is always full.
- Is there any way to regularly clean the parking garage at Van Buren? There are plenty of unpleasant smells and gross things around!
- Put a deck at the library for parking! Water streets deck is not great for downtown!
- Go back to 2 hr parking
- We continue to believe that there is absolutely no justification for parking on Jefferson Street between Washington and Main. Traffic congestion during peak downtown activity hours is significant and arguably a little bit dangerous. The downtown scene would be made even better than it is if that one block section of downtown was permanently closed off and turned into a walking/shopping/dining mall. We really believe that the City Council should give serious attention to this.
- Please limit the parking lot at the Naperville Public Library to library customers only.
- We have heard a large amount of complaints concerning the 30 minute parking. We receive 1 curbside pickup customer a month. The demand is no longer there
- More parking is needed at Nichols Library.
- More surface parking, less parking garages. Women generally don't like parking in garages if they don't have to. The parking garage on Chicago Ave needs a makeover or a deep cleaning in the stairwell. Disgusting.
- The Benton Street garage expansion has really helped.

- I have rarely ever had a problem finding a parking spot. Of course I don't have a disability and I love to walk so I don't mind if I have to walk further. While I completely supported the 30 min Parking spots earlier, at this point I would definitely prefer some were changed back to 2 hour spots. That being said, I won't be upset either way. Thanks for asking!
- The library needs a larger (and dedicated) parking lot.
- I work at the Nichols library and our number one complaint from older patrons is lack of parking. I understand that our lot is not a dedicated library lot, but it is becoming increasingly difficult for older patrons and patrons with mobility aids to use the library and other downtown services. Perhaps more accessible parking is in order?
- Free parking in downtown Naperville is essential to a vibrant small business community and more parking is definitely needed to sustain the growth. Please consider adding a parking deck.
- I work at Nichols Library. Our patrons frequently complain that there is not enough parking in the library's lot. There are some people that spend more than an hour or three here, and wish there was a longer parking option.
- library patrons often can't get parking in the library lot. Perhaps designate some spots for patrons only?
- At least 2 hour parking spaces are needed downtown. It's just crazy to have 30 minute ones. Who can get in and out of a store in 30 minutes.?
- The switch to 30 minute parking around downtown, from Washington to Jefferson and all other streets doesn't do anything but make it frustrating to go downtown. I visit the library frequently, as well as a dozen other shops and find the distance from the parking garages too far to walk to the shops. I drive around until I find street parking that is closer. The new 30 minute parking means I can't shop anywhere without fear of a ticket. It's not helping shop owners, so why limit parking to 30 minutes?
- Parking pathetically insufficient evenings daily and through much of weekend. We have returned home at these times and skipped the restaurant or event because we could not find a parking place. We need at least two more parking buildings if you are serious about supporting downtown businesses. Thank you.
- it's still hard to find parking so that keeps me away from visiting downtown more frequently
- More ev charging stations please!
- As a young women I do not feel comfortable walking from work into a dark parking garage at night and having street parking near by would be a much better and safer alternative.
- I've called the city regarding 30 minute parking spaces. This needs to change back to two hour parking.
- I had to stop going to an exercise studio due to the 30 minute parking. Businesses are suffering- go back to 2 hour parking please.
- Suggest to close off one or two main blocks to traffic on weekends. It was good idea to close off some parking to allow for dining outdoors.
- Please get rid of the 30 minute parking program!

- Always enjoyed how easy it was to park downtown with the 2 hour limit. Helps to get more in & not worry about getting back to leave.
- Difficult
- EV Charging across downtown parking locations should be added — this would greatly improve the city's image.
- The 30 minute parking restrictions has reduced how much we shop/visit downtown. It appears that the 30 minute limit is not being enforced based on how few spots are open anyway.
- I wish there was more
- I appreciate you sending out a survey to see how residents feel about the 30 minute parking spaces post Covid. Thank you.
- I guess we don't need a new parking garage at the downtown train station!
- Please keep 30 minute parking on Jefferson between Webster and Main.
- The current 30 minute parking is very inconvenient. Please return to the 2 hour limit.
- 30 minutes is. It enough time and going back to 2 hour parking would be very appreciated. Thank you!
- it would be nice to have shadier parking spots with more trees. it gets way to hot during the summer
- I know this is out of scope, but once things open up, the train station needs more parking!!
- During peak times i.e. lunch and dinner hours it is sometimes difficult to find parking.
- You cannot get anything done in 30 minutes downtown Naperville.
- The parking along Washington is a hindrance to emergency vehicles. Naperville has plenty of free parking and there is no need to tie up Washington Street with street parking. It takes the emergency vehicles extra time because of the cars parked along the street. I pray that my family never has an emergency that requires driving through downtown Naperville. Naperville has failed in this category.
- 30 minutes does not allow enough time to support the businesses.
- 30-minute parking too restrictive. I can spend over 30 minutes in one store- makes the shopping experience too rushed
- Please remove parking from Washington St. I dislike the city for having this mess to drive through. This is so lame to have!
- I appreciate the free parking. I also like the no parking on Washington during rush hour. Although you don't have to, I'd like to see Naperville partner with business owners to remind patrons of parking restrictions so that cars are less-likely to be towed. I don't like to see cars being towed.
- Too restrictive parking.
- I think the 30 minute parking spots were good initially. It's time to get back to 2 hour spots.
- Need more longer parking hours to promote 'spending the day' in downtown Naperville.

- We love having the quick in and out for customers. They've felt encouraged to come shop knowing they can more easily find parking.
- No specific comment
- I shop downtown more often now that 30 minute street parking is so easy to find.
- Can we try a trial run with free parking and trolley transport for busy and event filled weekends? Have patrons park further away and offer free trolley transport if they are attending a ticketed event in downtown Naperville. Propose that restaurants enable "valet parking only" during these busy ticketed event days in downtown Naperville. I would like to see all parties share accountability and do what is best for the "greater good" of the community.
- The pandemic is not waning. It is evolving.
- It has become frustrating to park downtown Naperville—more so than it always has. Please change the spits back to what they used to be.
- Need more spaces and 2 hour parking
- Parking sucks even before you changed things
- I am thankful for all the free parking in this vibrant and lovely town center. It is a real gem. I would like to see the Jefferson and perhaps other streets become pedestrian only during summer.
- Additional bicycle parking.
- I usually try to avoid downtown Naperville at all costs because of the difficulty finding parking.
- I have limited mobility but do not have a handicapped placard. The limited parking has been difficult for me since the garages are often blocks away from my destination. I'd like to see more street parking available through downtown.
- Too much loitering in the parking decks. For the safety of all I wish they were patrolled.
- Please change 30 minute parking. Too hard to get back in time when trying on clothes at stores.
- Available short term parking is essential. I will forego making a quick stop if I have to go several flights up one of the parking garages. The time it takes to walk down and get to my destination often makes it not worth it. Employees parking in short term spots and then moving to another is also a contributory factor unfortunately.
- Went to eat dinner and most vacant spots were 30 minutes. I don't really like deck parking unless forced to. I feel safer outside
- The 30 minute parking made it easier to find a space, but it wasn't enough time to complete my errands or Restaurant visits.
- Bring back 2 hour parking 30 minutes is ridiculous I've actually avoid coming downtown and dining because there is no parking and in fear of getting a ticket.
- We appreciate free parking and the wonderful job you do! Thank you
- Really like the 30 min parking. Easier to shop
- I wish I could have selected more than one option above. We come down to shop, eat, walk the area. I find the 30 min parking to be a huge problem as there are already limited spaces for parking as it is. On top of it all, there's been construction in the parking decks this entire time! We have stopped going on weekends as it's just too much hassle to find a spot. Very frustrating!

- Most customers are rushing there shopping experience because they are worried about getting a ticket. Worked fine when it was 2 hours and you got a ticket after 2 hours.
- we need to have special spaces for just library patrons...It is unbelievable that we have the number 1 library in the country and we cannot park to get in and get a book..We should have a window to get a dvd or book we have on hold...like the fast food places.....
- My daughter works in downtown Naperville and it is difficult for her to use the parking garage before 9am. Please allow downtown Naperville employees to park in the van buren garage before 9am without being ticketed. As for the 30 minute spaces, I find parking easier now that those spaces have shortened times. But it would be nice for the spaces around the Chase bank building to be 1 hour to allow enough time for appointments at the business in those buildings (30 mins is too short).
- 30 minutes is not long enough for doing business in person downtown at more than one spot.
- Can't get hair done shop or dine in 30 mins. If not trying to stick it to your residents with tickets and care about downtown businesses get rid of 30 min parking.
- Please remove the parking on Washington street. It is a small number of spots that cause a serious traffic problem every day for the majority of the day. As someone who visits downtown, I have avoided coming (or driving that way while out on another trip) to not have to deal with that stretch of Washington. As a downtown employee near the north end of the parking area (where it goes from two lanes to one) if we have our doors open there is honking consistently throughout the day when those spaces are open. It is a small number of parking spaces to sacrifice to make travel into and out of the downtown area so much easier
- I love the new 30 minute spots. I used to avoid downtown Naperville. The past few times I had errands to run I was able to easily find a spot. Ran errands or had a quick lunch - in and out in less than 30 minutes!!!!
- 30 min parking isn't needed if the City enforced the 15 min spaces.
- Include government business as a reason people are downtown. City/Township & especially library patrons all fit into the mix; as do North Central College folks. As the Beach is included "downtown" so should Naper Settlement. Thank you for constructively informing decisions that generate joy & prosperity.
- I also would like to comment on the anti-cruising and anti-noise level regulations in place. During recent visits, large groups of motorcycles repeatedly circle and rev their motors.
- Please ensure that the number of handicapped parking spaces remain and explore adding more.
- please provide more 2 hour parking with a few 30 minute spaces...I feel like that is reasonable if you want people to shop, dine, enjoy the downtown area.
- although you present as if there is a lot of parking downtown, the fact is there are many times we go somewhere else for lack of parking. If you want people to shop and eat downtown, the 30 minute spaces need to go back to 2 hour. It is rare that I go downtown with the intent of spending less than 30 minutes, not much can get done in 30 minutes. People want to go downtown to enjoy the area not be in a

speed race. The covid protocol made sense last year, times have changed and the city needs to catch up.

- I would love to see a pedestrian promenade downtown. The decks have ample parking, and the constant cruising/circling to get "the best spot" are an annoyance. People need to be encouraged to use the decks more often.
- Overall I don't have trouble parking in DT Naperville. I am always able to find a spot in one of the many parking decks. I enjoy then being able to walk to my various destinations. I would love to see less cars in DT and more walkability.
- Hotel Indigo's parking garage is very narrow and difficult to navigate. The Washington Street parking garage is also too narrow. Hopefully any future parking garages will be safer.
- I do all my shopping in downtown, haircut, all dining which is at least 3-5 times and parking is really hard with 30-minute parking allowance. There has been times that I go to non-downtown places due to parking restrictions. We need the parking to be back to minimum of 2-hour slots.
- I go to more stores when my time is not limited to 30 minutes.
- I am handicapped and the 30 minute parking makes it impossible for me to get anything done. I can't use the parking garages because it is too far for me to walk. If you do keep the 30 minute limit then I wish you would do what Washington State does and give unlimited time if the handicap placard is up.
- I think that some of these spots are frequently used for quick pick ups (like during covid) but others should be repurposed as they are infrequently used for this.
- Our customers ask if the 30 minutes is enforced.
- 30min seems very restrictive. Have certain prime spots stay 30mins but modify others back to at least an hour.
- The 30 minute limit spots make me less likely to shop or dine downtown. We like to walk around, shop, dine out, browse at Anderson's or the library (where btw, it's impossible to find a spot!). 2 hour parking is important for people who want to spend time downtown.
- Try parking downtown during the Christmas holidays. Garages are often full. I've known people who have been so frustrated trying to find parking, they simply left ... with their sales tax contribution.
- How will this be achieved? How will parking limits be enforced?
- I don't know why it was moved to 30 minutes, irrespective of COVID, as it doesn't change the above questions, as 2 HOURS NEEDS TO BE THE MINIMUM, AS YOU WANT PEOPLE TO STAY DOWNTOWN AND SPEND AND NOT HAVE THEM IN AND OUT!! THINK BIG!!
- Suggest no parking on Jefferson between Washington and Main
- Any more thoughts about turning Jefferson between Washington and Main into a walking only area ?
- I plan my trips to the downtown to include errands, breakfast and or lunch/dinner. Sometimes that includes walking the riverwalk
- Please keep the 30 minute spots! It's much better for businesses, shoppers and residents that don't make an "outing" of the downtown Naperville experience but still want to enjoy everything downtown has to offer (instead of the Naperville

resident "Oh, I never come downtown, it's always a hassle.") Thank you for asking our opinions!

- I would like to see 30 minute parking remain for the area most restaurants reside like Chicago Ave, Jackson Ave, Jefferson Ave, and Van Buren Ave between Main St and Washington St.
- A huge issue with parking in Downtown Naperville is that businesses employees park in spots that should be for customers. CBD parking is not being enforced. I personally witness employees parking in public and private parking lots during the day. Some park in private lots because they know they won't get a ticket and they leave their car there all day. I've personally witnessed them coming to their cars in a private lot, eating lunch in their car, and then returning to work. Those private lots are meant for patrons of the buildings whose businesses are in them. I know it's an ongoing battle, but mandating employee CBD parking would alleviate a lot of the parking problems. Is there any way to incentivize employees to park in the parking garages? My two cents :)
- We shop and have lunch or dinner frequently
- available spots for short shopping were open more easily & offer efficient use of the space, avoiding driving around the lots for a space. Availability in the garages were problematic. Stairs only users in the garages (no elevator) is a bad arrangement - shameful in this town.
- During summer months, should eliminate all parking on Jefferson between Washington and Main Street. The elimination of parking/auto traffic will make this a safer and more attractive zone for pedestrian traffic.
- 30 minutes is not enough time for shopping or for lunch. Restaurants have valet for dinner.
- I don't like the 30 minute parking. Too hard to find parking spots and I can't get my friends to come join me here for dinner anymore. Parking nightmare
- Parking is already limited in downtown Naperville. 30 minute parking is overly limiting. If someone is running an errand and would normally also zip into a coffee shop, 30 minutes is not enough time. It also is located near a lot of restaurants and no one is getting in and out under an hour.
- 30 min is not enough time for me to get my three kiddos out of that car, into a store, shop, and make it back again before time is up. That doesn't including even stopping to get them a treat, lunch, or even going to a second store! Please change the time limits back again!
- It would be very nice to have the 2hrs parking back. We are downtown with our 3 kids often to eat, shop, and walk around. The change to 30min has very much impacted the convenience of getting in and to our destination on a regular basis. Thanks for considering
- While I appreciate the spots being converted to help support local shops the 30 min time limit is WAY to short. To get a Starbucks and visit a store I would go over that time limit.
- I hope downtown parking will remain free.
- I can agree that Fiamme is causing a lot of extra traffic and they clog up the street next to them with cars. I would suggest that Fiamme should be required to tell people to park in the parking deck on Benton. It is not a far walk and would solve

the situation with the parking on Franklin. I would also make the parking on Franklin resident parking only just to disperse people to other areas. On a different note I would suggest making no left turns allowed onto Jefferson or Van Buren from Washington street permanent and not just during rush hour as cars end up jumping around the car turning left and create a lot of unsafe driving conditions. I would only allow left turns at the protected left on Benton and Chicago Ave. It is much safer to loop around at Chicago and Benton. Last thing. The new Costco will be opening up on Ogden and I am concerned that there is going to be too much thru traffic on Iraquois by arrowhead park. More stop signs and speed bumps may need to be put in if too many people are speeding down there so I would keep an eye out as people already speed thru there anyways. It's and 25 and people go 45.

- I spend most of my time Downtown at eating establishments. What am I supposed to do with a 30 min spot?
- Please also take out the speed bumps
- 30 minute parking makes incredibly difficult parking situation impossible!
- You cannot shop in downtown Naperville in 30 minutes
- Downtown parking should go back to at least 2 hour parking because many businesses are losing business due to the 30 minute spaces. Many people need more than 30 minutes in a store to decide on purchases and get nervous about getting a ticket so they don't come to downtown because of this. We hear many complaints about this. Also the parking garages need to be monitored more by the Police because of skateboarders racing down from the top and several times I have almost been hit. Plus it's scary when you hear them. Thank you for this survey.
- restaurant employees park everyday on Jackson Ave and they never get tickets.
- Parking lots fill quickly & as a senior walking from the deck is sometimes far depending on where I need to go & 30 minutes isn't long enough most times.
- The on-street parking is a mess. Keep the parking garages and lots, and turn the east-west streets into pedestrian-only.
- the digital signs reading how many spaces are left in the garages are nice, but never seems to be accurate. I'd prefer to not have them at all if they're accuracy cannot be fixed.
- I love the attractive outdoor dining spaces provided during the pandemic. I hope these can continue.
- Parking is becoming more and more of a problem. Naperville has never employed the use of paid parking, but as time goes on it makes more and more sense. I have been going downtown my entire life, and live a mile away, and it seriously is such a burden that it encourages me to seek out other areas. Driving downtown is also a complete nightmare and adds a great amount of time to one's travel.
- Personally, I usually park either in the Barnes & Noble garage or the one over on Van Buren. I can walk to most everything I need from there. If it's full, I go home and come again another time.
- If someone comes downtown to shop & dine they plan to spend at least 1 - 2 hours. There's no need for so many 30 minute spots. make it more convenient for

those of us who like to stroll, take in the sights, and spend money at the downtown businesses. Thank you!

- Need 2 hour parking for shopping and dining
- During our last visits around lunch time, in the last month, it was not easy to find parking in Chicago Avenue parking lot. Fortunately we were however able to find a space along the Riverwalk.
- The 30-minute spaces have been very helpful when picking up carryout orders. If they weren't there, it would make me think twice about getting carryout from the downtown restaurants.
- We appreciate the 30 minute for our customers to have access for curbside or take out
- So far parking has been just fine! It would help if businesses were able to have valet as an option for our guests who have a hard time finding a spot, as we are a schedule-based business, and when guests run late due to parking, it throws our day off and affects our guest experience.
- I think it's hard to get a haircut, lunch and shop. The garages are full as well. I'd love to see a new garage maybe in the lot across from Hugo's or the library lot. But I am thankful for all you do and I'm sure you will work out the issues. Thank you
- Clients can't park and get to even one place they may want to see and browse and hopefully buy in thirty minutes, let alone 2 or 3 places.
- The on street parking makes pedestrian traffic hazardous. Eliminate on street while expanding handicapped eliminates most of the pedestrian vs traffic hazards issues resulting increased usage by citizens. At minimum, turn Washington into a 4 lane thoroughfare. It is very obvious this is necessary and will greatly improve the downtown safety.
- Designated employee parking in remote spaces would encourage greater patron flow in and out of spaces.
- As I stated above open up the parking decks top floors.
- 30 minutes is nowhere long enough to do a little shopping and grabbing a bite to eat.
- There shouldn't be any parking restrictions on the streets or in the garage. What is the purpose of ticketing residents that are enjoying the city
- When I was down there this weekend so many street spaces were left open but I could not park in any of them because I wanted to go have a hamburger and be down there for an hour. I feel they need to flip the parking spaces back to two hours limit. You can't really get anything done in 30 minutes anyways. Even if you're picking up food you have to wait sometimes longer than that
- The biggest complaint we get is ease of parking. We need to encourage not discourage patrons to come to downtown Naperville. There's always abusers of time limits but we need people to continue to shop with ease and have an enjoyable experience.
- Clients can't park and get to even one place they may want to see and browse and hopefully buy in thirty minutes, let alone 2 or 3 places.

- Many of our store customers feel rushed when they are in a 30-minute spot. Converting some to 2 hours would help. Thank you!
- It would be great to turn a couple of streets (such as Jefferson and Jackson by Jackson Ave Pub) into a walking only street. You can also increase the outdoor seating for restaurants by closing off the streets from cars.
- Love how much parking is available in downtown naperville compared to nearby downtown areas
- I would love to be able to shop for two hours so I can spend more time at various stores.
- You can't do much in downtown Naperville in 30 minutes
- Please return the 2 hour parking!!
- It's always been a problem for years. 30 minutes has been good for the pandemic. It needs to reorganize now. You need closer spots for seniors..
- I think 30 minute parking is great on Washington only as it prepares people to have to move their cars when it hits rush hour and hopefully less tickets being issued (sorry revenue driver!) but 2 hour is needed! What this survey does not capture is the times when you think you may want to be there for less than 30 minutes and then think, Oh let me pop into the book store or another location outside of your initial errand there is not enough time in 30 minutes and creates WAY more stress.
- Perhaps a couple of 30 minute spaces per block but it makes me not want to come downtown knowing most are 30 minutes and I am forced to the parking garage. Not a big fan of this!
- I don't see anyone checking the 30 minute parking. People park and stay all day.
- I also frequent the library and wish the library parking lot was reserved for its patrons. Or perhaps have spaces dedicated to 30 minute limit for people who need to pop in and out. We have a wonderful library and should keep it as accessible as possible.
- Helpful for people that like to make short trips. Our customers tell us they love that we have these.
- I do not like yo use the garages when I am coming to shop, I prefer street level parking. The garages are intimidating, there are no attendants, sometimes there are people (teens) hanging around, especially on upper floors, feels unsafe.
- I always felt that downtown Naperville parking was a hassle and am having a hard time believing there are over 4000 parking spots. The two parking garages fill quickly as well as surrounding smaller lots. I feel Naperville needs less 30 minute parking spots.
- Would like to see Jefferson (from Washington to Webster) and Jackson from Washington to Main be made pedestrian only. MANY small cities have done similar and they have flourished. Don't let the vocal MINORITY rule. They will complain about everything anyway! :-)
- Yeah definitely needs to go back to two hours. You can't get anything done in 30 minutes.
- More garage space!

- 30 minutes isn't long enough to run a couple of errands. I think you're discouraging shopping and making customers feel like they have to rush back to their cars.
- Please continue to place an emphasis on deck and lot parking in downtown. 30-minute on-street parking for grab-and-go shopping or to-go meals is perfect. I can frequently find a space when I just need to quickly grab cupcakes or walk into a shop without using the decks. Overall, I think the change has increased accessibility to downtown. Parking at a deck and walking into downtown when you are going to spend more than an hour is great and we should encourage it more with better (wider) sidewalks and street closures.
- A two hour time limit is generally best. 30 minutes was ok during Covid restrictions but is very inconvenient now. In consideration of coffee shops or in-and-out restaurants, I do think two 15 minute spots should remain on each block. 30 minutes is too long for that purpose and just encourages people who aren't there for a quick pickup. 15 minute spots will keep people steadily moving along. Thanks.
- I have lived in Naperville for over 50 years and in the commercial real estate business. I recommend no parking on Washington Street. Close off Jefferson, Jackson and Chicago from Washington to Main to allow businesses to increase their occupancy and have outdoor dining. Allowing cars to drive on those streets does not increase any value. Allowing outdoor dining and walking on those streets increases sales revenue!!! Need to create a close knit community. Need more mom & pop stores. I can go to any of the stores downtown Naperville in any other city. There is nothing special about Naperville any longer. Where are the niche stores? All restaurants are over \$10 a plate. The city needs to help bring FAMILIES back to Naperville, not couples on the town.
- Maybe parking reserved for Naperville residents only?
- Eliminate all parking downtown on Washington Street
- Why have the upper levels of the downtown Naperville parking garages been fenced off? I am sure there is a good reason but in the past some of these garages have been all filled up. This is especially acute on Friday evenings, Saturdays and Sundays. Certainly the closed off sections can be opened up a few days a week to enhance parking capacity during peak demand.
- library parking lot should only be for library patrons during library hours of operation
- It is nice to have some 30-min parking when you just need to run in quickly to a store. However, given the large volumes of visitors downtown, parking can be limited so adding a few more 2 hour parking would be helpful as well.
- Please get rid of street parking on Washington. We have 3 parking garages we don't need them and it makes trying to get downtown during the day unpleasant
- please return to two hour spots. It is impossible to shop in 30 minutes and I am sure you are losing a lot of business, Not everyone wants to park all the way over in the parking decks. Thank you.
- Parking on Washington St. should be eliminated. The traffic flow during morning and evening rush hours would be a benefit throughout the day and evening.
- I have had friends tell me that they take the long way around downtown Naperville to avoid the traffic issues there.

- I prefer the parking lots, enclosed garages area safety worry. I will use the garage if other parking is filled but I don't like to park there if I am alone.
- restaurants using parking spaces is understandable. A few 30 min spaces on each street but the majority of the return of 2 hour parking would a positive return to our supporting businesses after covid. I will not be returning as often as I did in the past with the 30 min parking. Also we need to add more handicap parking for our handicapped neighbors. It takes 30 min for a handicap person to get parked and out of their car.
- Either start ticketing the 30 minute parking place violators (which seems to be most) or change it back to 2 hour parking. You're only punishing the folks like me who respect the 30 minute parking park in the lots while the self-appointed royalty park anywhere they want for as long as they want without penalty.
- I think the 30 minute parking eats up so many spaces for people that would like to shop for 1.5-2 hours and leave (or take a workout class or dentist appointment etc...) It's very difficult to find spots in street parking lots (especially around the areas of anthropology, andersons books, gotskins shoes, sur la table, gap, starbucks, candy store evereve etc) with these spaces reserved for 30 minutes. You then have to go to a multistory garage and hunt for a spot. Also, the 30 minutes isn't enough time for a dentist appointment, a 45 minute exercise class or other appointments in the office building housing Hugos frog bar etc... Our family doesn't come to downtown Naperville as much as we did before because of the 30 minute parking limit. Too much of a pain in the butt.
- Parking is one of the main reasons I avoid coming to downtown Naperville. It is a hassle, so I choose to go elsewhere.
- remove parking on Washington. DO NOT change angle parking on Jefferson to parallel. Angle parking is A LOT easier and less impactful on traffic flow. If you are going to have 30 minute parking, it MUST be enforced! It seems it is not enforced now.
- Perhaps library parking should be ticket based, where you have to get it stamped inside the library, to discourage parking at library by non-library patrons. Parking garages are great, so there should be no need for any on-street parking on Washington. Very frustrating to have to change whole traffic pattern because of one car parked in the lane.
- I'd love to see businesses be allowed to continue using more space for outside dining. It would be fantastic to have the downtown be more pedestrian friendly.
- I do not care for parking in parking decks. Especially at night, I don't feel as safe in a dark parking deck. I like the convenience and visibility of a street spot when available, but have not been able to do so for quite some time since the 30 minute limit was imposed. I understand having "some" 30 minute spots, but would prefer a majority return to 2 or more hours. I greatly enjoy shopping and dining in downtown, but have not been doing nearly as much because of the parking situation. I feel it will help the stores and restaurants tremendously if you reinstate many of the street spots to 2+ hours. Thanks!
- Love all the free parking. Keep it up Naperville! 30 mins on street make sense.
- The Nichols library needs more parking spaces.

- DT Naperville has become extremely busy since the lift of mitigations, which is great. However the parking is absolutely terrible and makes me want to not even patron that area. Making the change to 2 hour parking won't necessarily change the lack of parking but at least if I do find a space I won't worry about being ticketed if I am not back to my car in 30 minutes. A trip to DT Naperville is always over 30 minutes.
- I truly appreciate the free parking downtown and think that is one of the reasons the downtown has remained a vibrant entity.
- The 30 minute limit is no longer needed. I'm concerned it is driving customers away from downtown Naperville at a time local businesses need all the help they can get.
- People are going back to normal and parking needs to go back to normal too. If it is hard to park, people will go elsewhere for dining out.
- More temporary parking, it is difficult to pick up from restaurants like mod/jimmy johns without parking on the 4th floor.
- I would come downtown more often if Washington St didn't have parking it's a nightmare trying to get downtown thru there with 4000 parking spaces we don't need to have parking on Washington. Last week when I had to come thru there an ambulance couldn't get thru because of all the parking and cars and there was no where to move to
- Parking on Jefferson should always be 30 minutes.
- The city should generate some revenue by having some pay for parking. Why is parking free all over town? Some people could use some tax relief. Let parking fees pay for the upkeep of garages, etc.
- I feel that the 30 minute parking spaces cause a great inconvenience!!!
- 30 mins isn't enough. Too many street signs! Jackson is awful - have to sit there and read to try and figure out the signs.
- Weekend parking downtown going for dining is very frustrating. Due to lack of parking, often end up dining either South Naperville or going to another suburb.
- We need more of it!
- I would like to see the city change its policy on overnight parking. It seems counterproductive to have people make a choice to drive impaired or leave their car and get a huge ticket or towed.
- Hello. I think that the parking situation downtown Naperville is fantastic. Excellent job! I would however like to suggest two areas to explore. 1) We should think about doing away with all parking on Washington st. I understand it is a way to control traffic speed, but it is unsafe for pedestrians and motorists alike. It also leads to unnecessary congestion. 2) We should reduce allowed parking time on most street parking and at the parking lot in front of the 5 Guys / Penzey's (and/or waive time restrictions for disabled motorists) Short errands, fine. Pick up food, definitely. Quick turn around! But for longer term parking, for instance having a sit-down meal at a restaurant, we should encourage parking at the parking garages or the large lot by Hugo's Frog Bar. Thank you for your consideration
- Parking is very difficult in the downtown area as there are not enough spaces in general. Therefore limiting 30 minute street parking is ridiculous. Even when the

pandemic was at its height not enough people were going downtown and staying so why waste the cost/time/resources to switch to 30 minute parking when it was not needed due to the reduced volume in traffic.

- I would like to see a few more 15 minute spots and some 3 hour spots rather than 2
- Naperville should end it's ban on overnight street parking.
- I love the ability to do quick trips go pick up phone and online orders for both retailers and restaurants without having to spend the time to find parking in the decks and then walk over just to pick up one item.
- During Covid, I went to pick up an order at LaSorrella and drove around for 15 minutes because there was no parking even in front of the restaurant that was designated for pickups!!! I just went to Amber Waves for a haircut, and again no parking in the Chicago Ave or Jefferson Ave parking garages because they were redoing them!!! I went to meet friends for breakfast downtown, and again no parking was available! Get rid of the 30 minute limit of street parking please 🙏♀️☐
- 30 mins does not allow for haircut, dinner or lunch in naperville. It has forced to me to try restaurants in Lisle and Downers Grove because of ease of parking and time flexibility.
- Please convert back to 2 hour parking! Thank you.
- No parking on the street during morning and evening rush hour until after 6:30 or 7:00 pm.
- Please remove parking on Washington. I never park there, and those who do cause traffic congestion.
- The street parking has always been a little challenging but with the 30 minute restriction- IT IS RIDICULOUS! I do not use the garages as frankly I am afraid of who or what is loitering in there. I am older and have a handicap placard but those spots are hard to come by. I am disappointed to see so many FULLY OPENED restaurants using parking spots to extend their eateries- not necessary anymore. I am also upset to see the newly installed speed bumps- very hard to negotiate over without stressing my back. I know why they were installed but there must be another way to discourage out of town drag racers without punishing the older Naperville residents' bodies. Lastly, some businesses are still using parking spaces for "Curbside Pick-up"- again, unnecessary now that we don't have the restrictions that we had during the last year and a half- we need those spots for people to park who are supporting the businesses and ultimately the economy. Thank you for considering these suggestions.
- Need way more of it.
- I noticed I would cut my shopping short to get back to my car in the 30 minute spot
- I appreciate when there are lines painted for parking, especially parallel spots.
- Most critical parking issue is Washington St., which creates a negative experience driving through town. Recommend eliminating parking on Washington St. Also recommend fewer on-street spots in favor of increased outside dining options.
- Above all the spaces need to remain free

- It is very difficult to park for anything other than a quick trip. I am finding myself avoiding dining or scheduling hair appointments in downtown Naperville because no extended parking is available.
- It's been very hard to find parking with all the 30 minute spots. I think its time to remove them. Most people do delivery anyway and don't need those spots.
- Leaving Jefferson street closed to traffic from main to Washington would be great for shoppers and dining.
- N/A
- I would like to see a few more 15 minute spots and some 3 hour spots rather than 2
- We cannot find spaces to park when we want to dine or shop. The only available spaces seem to be 30 – minute spaces. Please return those spaces back to two hour spaces!
- With restaurants using streets for dining, the parking has been reduced already, We do not like the current 30 minuet parking restriction. Will reduce our visits to downtown
- I feel that some of the street parking in downtown Naperville contributes to massive traffic congestion, particularly along Washington Street. I liked that businesses/ restaurants were able to expand into the street and don't mind parking and walking a little bit. It's actually a more enjoyable experience to walk around without all the cars and traffic. On the earlier question, my family rides bikes as well as walks aside from driving. We would ride more if there were more places to park our bikes too.
- It's a mess and my wife/ I visit Geneva Wheaton or Glen Ellyn for dinners. We feel bad about it but the cruising and parking keep us away.
- Washington is already controlled for rush hour by closing parking lanes. The rest is the part of town you want people to visit. We have a handicapped person we often bring, and walking is hard. Going to parking lots and walking blocks is not a go. Don't come down as much as we did and if parking is 30 minutes, makes it much harder to find close places. This was not a logical move even with the covid issue.
- 30 minutes is too short to go into any store. Hopefully there is no more need for curb-side pick-up
- One-half hour is not reasonable. I have a handicap license plate so am able to utilize closer parking but seldom. the additional walking needed to get from the Chicago Ave and Hotel Indigo lots is excessive and painful. Having a close spot to use with enough time to eat or shop is better than 30 minutes. Please put it back to two hour limit.
- Of it weren't for the Municipal Parking lot that is open to the public on weekends, with the current changes to 30 min parking, I wouldn't visit downtown. Please bring back more 2 hour spots.
- I would also like to see the "temporary" outdoor seating become permanent.
- I feel rushed with the parking limitations. I find I only go downtown to do one thing which I feel the other establishments suffer because of this.
- I would like to see streets closed down for pedestrian only, at least Fri. to Sun., as they do in Santa Barbara, CA, Europe, etc. to make the city more pedestrian

friendly and open up more outdoor dining. It's all over Europe-I hope even after Covid we keep the lively outdoor dining going. Make it easy for the restaurants as this can be better for Naperville overall. Use golf cart shuttles, etc. for those who need extra help. There's a way to do this! Also, teens usually need volunteer hours-create a program to tie that need into the program of improving the downtown area.

- Honestly I workout and leave quickly because of the 30 minute parking restrictions. I hesitate coming downtown Naperville because of the lack of long term parking. And if I usually only have enough time to shop in one store.
- I've liked the 30 minute spaces for quick pick up of food and other online orders (or just run in for a coffee), but I do miss having more space for longer term. To be honest, it hasn't been that big of a deal for me. It might even make parts of downtown less crowded with turnover if some of those spots were made back into 2 hour spots, but at the same time leaves actual less space for those that just need to pop in quickly.
- More needed
- I think spots closer to restaurants who will maintain curbside pick up and out door seating should continue to be 30 min. Not sure if it has to be 30 min near retail stores.
- Nichols Library parking lot should have more reserved parking for employees
- The Nichols Library lot is usually packed with cars of people who are not using the library. While I understand the need for parking downtown and that some people visit the library and other places on the same trip, many library patrons do not get to park anywhere near the building. Also, the Cimmunity Service officers do not ticket cars parked in the Nichols lot past the posted time limits. Some spots in the Nichols lot should be for library customers only, and the police should patrol the lot as it is a city lot.
- With the current garage construction and the relaxing of rules regarding Covid the 30 min spots are ridiculous and should be converted back. They are open quite often when it is nearly impossible to find real spots near where we want to eat.
- Well done!
- Weekends are the worst for trying to find spaces.
- Remove parking on Washington. If they have to stay, they should not be 30 min because it would be more turnover meaning more traffic disruption.
- Most should be 2 hour. Highly inconvenient currently to go downtown for dinner, especially with mobility limited (but no disabled tag) persons. A 2 or 3 spaces of 30 minutes per street at most. I am more willing to park further on a quick errand than a late evening, especially when alone at night
- With all the side street parking and the abundance of garages, Washington Street should be full-time no parking, or at least add weekends to the rush hour no parking. The congestion trying to get merged and down Washington Street is dangerous.
- Parking on Washington needs to stop, it's too big of a town
- The 30 minute spots are creating more traffic!

- This survey comes at the perfect time. I took my family downtown Naperville about a week ago and had a very difficult time finding parking, as the weather has gotten nicer and everyone wants to be out. It also seems to have created more traffic downtown as everyone is coming in and out of 30 minute spots more frequently, causing back ups on the smaller roads (ie Jackson, Jefferson) while cars are constantly parking.
- I have recently come to avoid downtown and go to other areas because parking is so difficult. Lack of parking is a reason to avoid Naperville now.
- 30 min is not enough time to have dinner or shopping around DT Naperville..
- It's really difficult to enjoy downtown shops and dining when you can't park for 2 hours. I end up not going downtown if there's too much hassle.
- We try to choose downtown for everything to support local. Restaurants; shopping, working out, hair services, etc. The parking situation has become so difficult now we're having to find other places to go. Really hoping you will consider returning it back to normal as we love our downtown.
- The city should continue expanding free parking options in or near the downtown area, parking is always a challenge at peak hours even with the additional parking provided by the garages that were added in recent years. The city also needs to develop more creative solutions to help those in/near downtown improve access (shuttles to parking near but not in downtown, expanding bus/public transit options in the downtown area, expanding parking availability on neighborhood streets nearby, etc)
- Could use a few more handicapped parking spots by Sullivan's/Riverwalk lot and behind Ulta.
- The parking issue is very frustrating. I find I need to factor in extra time to allow to find parking.
- I think non Naperville residence should have to pay for parking.
- If I know I'm going to be downtown for a while or coming mid-day, I usually go straight for a parking garage. Less stress and easier to get in and out.
- The handicap parking is terrible. More spaces need to be added. When taking my elderly Mom to eat, we are severely limited in where we can go because of a lack of handicap spaces.
- It is a mad house ALL.THE.TIME. it's like a mini version of Chicago. Something more needs to be done. Maybe make A LOT of spaces time limited!
- Can we get an app to see how crowded the garages are?
- Overnight parking should be allowed in Naperville to accommodate older children that are home etc. the needs of the community has changed.
- There is not enough during heavy traffic times.
- Get rid of cab stands so residents can park there.
- 30 min is too short to park, order food, and take back home. I am always having to find another parking space so we don't get a ticket while waiting for food.
- It's time to change many of the 30 min spaces back to 2 hr spaces.
- I would rather see more use of parking garage, and most street parking eliminated, converted to outdoor dining in summer, with some short term pickup parking available (15 min)

- The 30 minute limit isn't enforced. I have parked in 30 minute spots over a dozen times for hours and not once received a ticket. There is no way you can enforce the 30 minute limits unless you have multiple people assigned specifically to monitor parking in those spots. Ironically I have seen spots go empty for hours because people are worried about the 30 minute limit, so they park elsewhere. What good does that serve?
- None
- 30 minute parking is ridiculous. makes finding parking even harder then it was before. Is your aim to put every body out of business?
- Not enough space.
- I'd like to see more alfresco dining possibly in place of some parking spots or a traffic lane (convert some streets to one-way to remove a traffic lane perhaps?)
- I believe you all offer some overnight parking spots, but it would be helpful to add more and clearly outline where those are. Allowing people to park overnight without worrying about getting towed or a ticket is better than someone drinking and driving.
- 30 mins doesn't provide enough time to do anything besides a curbside pickup.
- Close off streets and add more seating/tables in the streets
- keep, even expand, the alfresco dining by making all streets one way
- There are too many 30 minute parking spaces downtown given the current environment. For example, we ate at Jimmy's yesterday and there were three 30 minute spots open in front of Peanut's...it just doesn't make sense
- Downtown Naperville has gotten so overcrowded that it's super annoying to go to any of the shops if you just want to run in briefly. As a result, it's actually faster to drive somewhere else and go there instead of any DT Naperville shops. The extra 30 min spots have made it so much easier to briefly run in. People who want to park & hang out for hours should be using the parking garages or large lots.
- Please add another garage ... nichols library lot! Make the top deck a park w green space and all parking below!
- Need another parking structure
- None
- Parking garage count technology not accurate and therefore not helpful
- No complaints
- Thank you for putting stop signs at Spring St. and Webster. And speed bumps, it makes our community safer for pedestrians and bikers.
- I've lived here since 1975 and I love downtown Naperville but I avoid it due to the parking issues.
- There should be no parking on Washington Street to allow for the flow of traffic!!!
- I disagree with all the complainers about the necessity of on street parking. The garages are strategically places and super convenient. Except for needs of handicapped folks, I could care less about on street parking and in fact would support closure of Jefferson and/or Jackson to vehicular traffic. I'd also like to see some safety enhancements to cycling into downtown
- Get rid of parking on Washington! Restrict Chicago and Jackson between Main and Chicago to pedestrian only dining!

- When I'm shopping I often have one store that I'm going to and it is frustrating walking multiple blocks for a quick in/out trip. I love the garages and am more than happy to park in them for a longer stay, but I appreciate an option for a short trip and think 30 minute parking is a nice perk for us locals who are not making a day of their downtown experience, but it's part of their regular routine. Also, I avoid driving on Jefferson through downtown at all costs. This stretch of road is too crowded with parking, traffic, and pedestrians. I would like to see the parking potentially eliminated and maybe the street closes at times to cars.
- The 2 hr. Parking worked prior to Covaid- it can help again, especially for shopping & restaurants
- I know it's been mentioned before but I think our city would benefit from no parking on major pedestrian streets on Thurs and Fri nights and the weekends. Restaurants could seat more people outside. Also it seems dangerous as so many pedestrians walk on those major streets and many cars don't stop at the right times etc. And you can barely get through the busy streets by car anyways so it would clear up those areas and add less stress for visitors walking around. Thank you all for everything you do - we have loved all the improvements in downtown parking!
- It is very frustrating to have ALL the street parking be 30 minutes!! I bring my dog downtown, and do not want to bring him up into the parking garages.
- Parking should be driven by 2 key components- season and pandemic. Lockdowns may start again with the delta variant so more 30 min spots will be required. Significantly more ability spring - early fall to enjoy meals outside (and in for the time being) which need longer parking time. City should be flexible and review needs frequently. Also, keep the outdoor parking that was converted to outdoor dining spaces.
- In addition to forbidding parking on Washington, I'd love to see Jefferson to be a pedestrian only street, but still allow emergency vehicles. Delivery vehicles for the local businesses should also be allowed during specified hours.
- I miss the 2 hour street parking.
- We love Naperville and come here often.
- The spaces made it possible for us to shop the stores more often. To find parking for a pick up made it easier to stay in south Naperville where parking is plentiful.
- Miss being able to do curbside pickup at Einstein's bagels. Used to go there once a week! Bring it back please.
- There is not enough parking for employees of downtown businesses. I have paid countless parking tickets for what should be parking for employees of vital businesses.
- I have started dining elsewhere as a result of the ridiculous 30 minute parking. I do not like parking garages and will not use them.
- I'd like to see more parking converted to outdoor dining spots.
- Please keep 30 minute only parking in these areas. It enables me to come more frequently to pick up items or food.

- With plenty of space in parking garages for longer visits it makes sense to me to leave these spaces for people who are trying to pickup food or stop at a single shop quickly
- Unfortunately, because there is a constant problem with parking in Naperville Downtown, we often choose to shop elsewhere, as i dont want to spend 30 minutes roaming around the center for a parking and not find one.
- I enjoy the quick turnaround on the street parking, they should be maintained for the quicker in and out visits to businesses. At the moment there are plenty of lots and parking garages for longer visits.
- Require a Naperville sticker to park on the street. Non residents can use garages only.
- As a senior citizen 30 minutes is not enough time to park, shop in even one store and get back to the car. 1 hour is needed.
- Please power wash the sidewalks more often. This year, I have seen more ice cream, food etc on the side wall and it looks bad. Also, do something about that homeless that sleeps directly in front of ColdStone Ice Cream shop.
- Please add more bike racks and continue to limit car traffic. Our family loves the converted outdoor dining spaces
- Please get rid of all parking on Washington street at all times of day.
- Parking in Downtown can be hard enough, at certain Times of the day! I think the two hour parking should definitely be reinstated, especially during the evening hours for dining!
- Jefferson street should be pedestrian only and allow restaurants to have more tables outside. When Jefferson street wais closed downtown for different events, I stay longer to shop on both sides of the street. It would make the downtown area look so nice too.
- There are so many strategically spaced parking garage is in downtown Naperville that if you're going for over an hour I think it's quite easy to use those. The 30 minute or less spaces are very nice for doing quick in and out errands with happen a lot
- I'd like to see more bicycle parking as well. DT Naperville is built much more for cars than bikes.
- As an employee in the Downtown district it's difficult to manage parking with most of the downtown area in the 30minute zones. Most people returning to the area for dining and shopping are also staying longer than 30 minutes. I believe the time restrictions should be lifted as drivers are getting aggressive to get spots close to town. It's created and aggravated situation for visitors and workers in the area.
- Please enforce the Washington St rush hour no parking, especially Friday nights. Maybe cite eateries that encourage people to park in front as they pick up.
- As a resident taking care of a senior citizen parent who does not drive and struggles walking long distance, more options are needed
- Thank you for all you do!
- I don't think employees should be limited to upper level garage parking. As a female that arrives to work when it's still dark, it makes me uncomfortable. I imagine the females that are working into the evening, don't appreciate parking in

the garage either. I think that employees/businesses should be able to buy parking permits that allow them to park all day in any lot or garage level - maybe \$150 per parking permit.

- This point is moot as the time limits are not enforced - I have seen cars parked over an hour in the 15 minute spots I would LOVE to see Jefferson ave closed to vehicles again for the entire summer (between Washington and main) - the one week this was done in summer 2020 was wonderful - made downtown quaint and friendly
- Parking on Washington sucks! Get rid of it. Besides, impossible to parallel park with all the traffic. Retailers bitch their customers need it. Those same customers pay over \$100/month to walk on a treadmill. So they can walk a couple blocks from the parking garage. The neon parking signs cheapen the look of downtown. Looks like Las Vegas.
- Love Naperville and the way city handles everything
- Overall parking is less but manageable.
- i feel like there should be reserved lots for employees. it's always a hassle having to leave early to work to hope and pray for a parking spot. i am a teenager and i work at a store that is open till 11pm at night and i sometimes don't get off until midnight. walking alone to a higher floor in a parking garage as a young woman is extremely terrifying, i know girls that have been grabbed and catcalled, etc. i think it should be considered that employees are forced to make these longer walks to their cars after dark, and this should not be something they have to worry about after a long day at work.
- I like the spots in front of Anderson's, Apple store (basically Jefferson east of library) to be 30 min. But near library should be two hours.
- The difficulty finding parking keeps me from going into downtown naperville unless I need something I can't find elsewhere.
- Difficulty finding parking in DT Naperville is a reason that I often end up in other areas or cities for shopping or dining. I would love to keep my money in Naperville, so please improve parking!
- The roof of the parking deck needs to be reopened. We need the parking. It was closed to help with the street racers gathering up top, but this is not a permanent solution.
- Please get rid of all the parking on Washington. Having parking there causes the worst traffic jams all day long. I've heard the argument that those parking spots are helpful to the business owners on that street. I don't buy it. If I want to go to one of those businesses, I'll park anywhere that I can find a spot. Im not going to skip going to the business because I can't find a spot right in front. That's absurd.
- Parallel parking is problematic for all of the people with big SUV's, particularly when cars behind them ride their bumper and keep them from backing into spaces
- As long as downtown businesses continue to close for the day between 4PM & 7PM, I'm unlikely to come downtown at all. I can't start shopping before 6PM & 80% of downtown is closed by then (95% are closed by 8PM). And the patio dining ambience downtown isn't as nice as in other Naperville areas nor other nearby towns. With Delta surging, I refuse to test the strength of my vaccine by eating

INDOORS in restaurants, so we haven't come downtown to eat (other than picking up take-out).

- Any help with Metra parking would be great
- The roads should be blocked off on Jefferson and main and middle of the road could be dining. Would make a unique experience
- Please open the 5th floor of the north parking garage to help with parking issues there.
- It's a crap shoot, depending on so many issues.
- This is my preference, but I would urge you to consider the opinions of the local businesses over residents, for this particular survey, to be honest.
- 30 min spots are especially helpful when it is busy downtown and you have a quick errand to run. More cities should consider having this.
- Vroom vroom
- Less street parking, more decks is ideal.
- We love using the parking garages in town (it's typically pretty hard for us to find any space in the lots or on the streets).
- Would love to see Jefferson between Main and Washington be vehicle-free; also make Washington no parking between Chicago and Jefferson.
- Wish there was some way to add on to the parking lot behind Barnes & Noble. Also, would like to see a parking garage by the library and eliminate on street parking on Washington. The Washington St parking is a hazard.
- Please maintain the outdoor dining spaces and consider turning Naperville into a ped district. Thanks!
- would prefer that some 30-minute spaces remain, and some return to 2-hour parking.
- Eliminate parking on Washington all day.
- Great option to have the 30 min parking, especially for picking up food to running into one store real quick
- I answered for "typical" as in the past 18 months I deliver a few days a week but have not really visited much personally; but when I do, I employ the use of the garages since I feel those are a safer alternative to street parking. Now that downtown is in full swing (and I am grateful it is don't get me wrong), it is harder and harder to park on Washington or the side-streets. Last night I parked illegally/momentarily behind a vehicle on Jefferson (alongside Le Pain) which was in a 30 minute spot but I would bet every dollar they were there longer than a half hour already. Thinking some on-foot parking patrol might be of good use? Downtown Plainfield has had a better system marking off spaces for "delivery pickups only" so perhaps that can be a good compromise. (I marked keep some 30 minute, convert some back to 2 hour). But honestly I think if all parking was 30 minutes, there would be less congestion for people looking for street parking. I don't envy the planners that's for sure in this endeavor. Thank you for this opportunity and best of luck, be safe and healthy.
- Parking tickets have gotten out of control as I can see tickets being written all day long for the 30 minute parking. Customers no longer can go into more than one store because they are afraid of getting a parking ticket.

- It's almost worth NOT going downtown when it's prime time and a nice day because of lack of parking. Especially with the one garage partially closed!
- I would like some of the streets blocked off and tables to stay...
- I hate that the main streets are 30 minutes only and that the new Starbucks reserve no longer has online ordering making it easy in and out within that 30 minute window during rush hour. I also don't care for the new start bucks and for that reason patronized downtown a lot less.
- I think more people would be happy to come downtown if it was not a hassle to find parking.
- I avoid parking garages for safety reasons, so now I do not utilize Downtown Naperville. I miss it.
- Parking garages are great but there's no reason to not be able to find street parking when going to lunch/shopping on a weekday
- I don't go due to the parking limits - I will return when I can park in the library for the times I need and will return to the restaurants.
- I like the idea of 30 min spaces, but for some places, Apple store- it can take longer than that to get stuff done. I can't carry a full sized computer from the garage to the store. You need the 2 hour parking back for many locations. I have seen many cars park in the 30 min parking and sit there for hours.
- The spots on Jefferson should go back to 2 hour because of the retail
- I work off of Ogden and would come downtown more often for lunch or to run into a store, if I could find quick parking. I avoid the downtown area unless I know I will be there for at least two hours.
- The 30 min parking spots made sense at the time but they are no longer necessary. I go downtown less often because you spend a half hour trying to find a spot and I don't like parking decks.
- Eliminate parking on Washington Street as it creates a major problem for traffic. If the parking is for curbside pickup, I think 15 minutes is more appropriate than 30. Strategically placed them and I also don't think as many will be needed. Then, the rest could be 2 hour.
- get rid of the 30 minute parking! i cannot even get my three kids out of the car and into a store in that time.
- I don't mind parking in the garages when I know I will be downtown for a while, but the lack of shorter-term parking kept me from shopping downtown in the past. I shop downtown more with the 30-minute spots available!
- Remove all parking on Washington St at all times, not just early morning and afternoon rush hour. This is imperative to keeping the traffic flow moving thru downtown. There are very few retail stores along that stretch that require vehicles to park in front of the stores on Washington to load or unload. With the 30 minute parking created throughout downtown during the pandemic, people who run in somewhere along Washington can use those spots along Jefferson, Jackson, Chicago Ave, etc
- All 30 minute spots need to be removed. A lot are in front of restaurants and there is no way a meal is only going to take that amount of time. With restaurants extended into parking spaces to expand their patios makes this especially

important as the parking garages have been under construction and filling up faster than ever.

- I absolutely love the outside restaurant space they started during COVID
- It would be helpful to have more handicapped parking on the streets.
- We need to close down Jefferson and Water streets in the summer for autos. Put up tents and have outdoor dining. Wheaton is winning. I live downtown naperville but prefer to go there.
- I do like the 30 minute parking In the lot of Banana Republic and Ulta. Those have always been there. But the temporary ones should return to 2 hrs. Also they NEED to get rid of the spots on Washington altogether and make it 4 lanes. The merging down to two lanes creates a backup. With all the new parking garages, they should no longer need parking on Washington. It creates unnecessary traffic and a hazard for pedestrians with people trying to park on Washington while others are merging etc.
- Usually walk to avoid looking for a spot
- Does the time limit even matter if no one is enforcing? I've never seen anyone out there doing anything. The short terms spots outside of chase are highly abused.
- Just wanted to state again to eliminate the parking on Washington St.
- I appreciate the need for parking spaces for people who are making quick trips into town, but if you are eating, shopping, getting your hair or nails done, etc., you can't do any of that in 30 mins or less. What I would truly love to see is an underground garage in the space currently occupied by the outdoor Van Buren lot, and the lot itself replace with a public park with benches and tables for outdoor eating for patrons who've carried out meals from downtown restaurants. More green space would improve that entire area, and an underground lot would increase the number of available parking spaces.
- Parking on Washington has become dangerous and impedes traffic. It seems like there should no longer be parking on Washington at any time.
- Would like more library parking or for some parking there to be reserved for patrons and no parking on Washington
- I would go downtown more if parking weren't such a hassle. As a single woman I will not use the parking decks at night. I do not feel safe.
- Regardless of the survey outcome, strict parking enforcement must return to downtown. If the rules aren't properly enforced, time limits don't matter. Also, closure of the top level of Van Buren deck should end now.
- The intersection of Jefferson and Main is busy and hazardous to pedestrians. Convert this area to pedestrian only to keep pedestrians safe and promote a quality experience downtown.
- See #6 above
- Seems to be plenty of parking if one is willing to walk a bit,
- Thanks for soliciting resident feedback.
- Get rid of the 30 minute parking, it has made going downtown a real hassle
- If you need to run to two stores, you sometimes can't get that done in 30min, esp if you have to walk across downtown. But having the 30min spots around helps

make shopping /returns less arduous. Keep a mix. The garages are avail to support the most of the longer term parking.

- With all of the parking garage options, we need to remove the parking option along Washington Street. The bottleneck created and folks getting in/out of vehicles creates safety issues. It's not a big deal to walk to Washington businesses (I'm over 55 and can manage).
- No left turns while heading north on Washington
- I like the street parking but I would absolutely not mind if we had more pedestrian sidewalks, wider, with more places to sit down, even if that comes at the expense of street parking spots.
- I wish street parking on Washington was removed.
- I think the parking on Jefferson Ave between Washington and Main St is somewhat pointless. The street and spots are tight and full of cars and pedestrians crossing through traffic. I think it would be great if that block was closed to traffic and became a "pedestrian street" instead. Less traffic on Washington (no one trying to turn left). More room for outdoor dining. Safer for pedestrians and would be a great addition to the atmosphere of downtown.
- The short limit parking has increased my visits to downtown bc it is a little easier to park. Especially during peak hours. It's very much appreciated. And I find I am doing more carryout as well.
- In addition to restoring the 2 hour time limit, remove the assine speed bumps on Main and Jackson. Stupid!
- The best experience I had in the surrounding cities in terms of parking and visiting was in Geneva.
- More handicap spots and better sidewalks for wheelchairs.
- Remove all parking on Washington street forever. Not just during rush hour. The nominal number of spaces gained isn't worth all the effort spent managing the current scenario.
- I would like to see no parking on Washington Street. Plenty of parking garages.
- My answer to #1 was different before the pandemic. There are often large crowds of people gathered closely together without wearing masks and I have a child that is not yet eligible to be vaccinated (under 12). I would love to see a parking garage at Nichols Library like the one previously proposed. It is hard to park far away and walk with small children, so even though Nichols is much closer we go to 95th for ample parking.
- I hope many businesses will keep up the curbside delivery and outdoor dining.
- I think making all these spots 30 minutes is a very bad idea, and will long term drive shoppers and \$\$ spenders away to other more friendly downtowns.
- Plenty of parking to be found in the lots and garages. I usually park there and walk where need to go. Keep 30 min and handicap spots near the stores
- Not a fan of the 30 minute parking. Not enough time even if I'm only visiting one store. Time to revert back to normal parking times
- I would do more business in downtown if there were more open spaces. I tend to dread going because I know parking and traffic will be a pain. Having street spaces turn over more quickly would help with quick errands. I think you could

consider 1 hour parking. 30-minute is short and 2-hour is too long. Also, why does Hotel Indigo need to hold all those garage spaces when they are mostly empty? Their longer term parking should be on the top floors of the garage.

- There never seems to be enough spaces lately. Traffic. Flow is terrible
- I don't really understand the 30 minute parking for curbside pickup because I am not going to drive around waiting for someone to move out of that spot so I can pick up my food. I have not seen this limit enforced even once since it was put into place. I have started going outside of downtown for lunch and dinner as it's just too much of a hassle now.
- We need more parking
- I'd love to see the City remove all of the parking spaces on the interior downtown streets (Main, Jefferson, etc.) and close it off to vehicular traffic altogether. Having a streetscape with the ability to walk around across the streets would be ideal and would avoid bottlenecks.
- I cannot move as fast as I did years ago. The half-hour limit severely limits me.
- I wish you'd get rid of all street parking in the downtown area. The lots are fine. It would lead to a much safer and more relaxing atmosphere.
- Nearly impossible to go to any of the salons when an apt is longer than 30 minutes or a restaurant. You're killing the majority of the businesses with 30 minute parking. I won't go down there because of the parking issues.
- Spaces on Washington need to go away and converted to traffic lanes
- 30 minute parking spaces are a waste of space Makes me not want to come to downtown Naperville for shopping and restaurants PLEASE return to regular parking
- The 30 minute parking has been very inconvenient. You can barely get one errand done in 30 min. I understand carry out etc.. but there are enough spaces and systems or pull up options that every spot doesn't need to be 30 min. Speaking for my elderly mother she can barely walk to a store and back in 30 minutes. She has been deterred to go downtown Naperville because of the 30 min parking.
- Thank you for keeping the parking free!
- Wasn't much affected by the 30 minute parking change unless I had a long wait at barber shop what could have risked at ticket. Didn't happen, but that was luck.
- Parking on Washington needs to be removed entirely (all times of day). The traffic that occurs with it being allowed is becoming untenable
- I liked when some streets were shut down to traffic to allow for people to walk freely and restaurants to expand outdoor dining. (Ie Jefferson)
- I don't mind walking a few blocks to park, and I actually think it helps businesses with patron turnover, so having those quick spots for pickups and quick errands works well for me and my family.
- Not parking, but traffic. It seems like pedestrians vs. traffic. Since the walkers have priority, few cars can get through intersections. I rarely shop downtown because of this. I go to Wheaton, which is pretty close to my end of town.
- I can't go back and edit my comment about the library parking, but even if the spots were an hour or less I feel like it would help for the people that truly are going to the library. Usually I like to do a quick run in and out and it is hard when I

have to park a block or two away and haul all the kids just to go get a book that's on hold. Thank you

- Overnight parking, even if for a day outside the weekends, would be a blessing for visiting family and friends
- Parking is a nightmare
- Finish repairs on parking deck off Chicago Ave
- It is very helpful to be able to run downtown and pickup a purchase without walking all across town. Love to spend a day shopping in town, but also make quick pickups which have been much easier.
- I love the 30 min spots in front of Anderson's bookstore!
- I am in downtown Naperville at least a couple times a week and even if I want to shop around 11am on a week day when there is plenty of parking close to shops, I have to park much farther to respect the 30 min parking spots. It doesn't make sense to maintain now that everything has opened back to 100%
- Consider closing Jefferson from main to Washington to car traffic or make it one way. Businesses can extend outside a lot easier. Pedestrian friendly is needed.
- If parts of a parking garage are closed (i.e. the rooftop parking in the Water Street Garage) please remove all of those spots from the number of available spots online and on the digital signs. It's deceptive and wastes a ton of time and gas as a line of cars go all the way up and then have to find room to turn around and go all the way back down. Other than that, I am very happy with parking in Naperville. Thank you!
- I absolutely love the 30 minute parking spots. If I need to quickly return something or pick up food, it was nice to have accessible 30 min spots! If I'm going to stay longer than 30 min, I've already been trained to go into a parking garage or parking lot. It is not inconvenient to me at all.
- preferred parking is outdoor lots (not garage for safety) I wish we had more outdoor lots
- No problems with parking
- Need to get rid of the 30 minute spots to open up more parking for people coming to downtown.
- I love it's all free parking. Thank you!
- Always hard to find easy parking
- Please return parking spaces that were turned into dining areas back to parking
- Some street parking should be converted to metered spaces to discourage "camping" out in spots for longer than the posted time limits.
- 30 minutes are nice during the day, but change to 8-6 as it is concerning to walk alone in the dark in early morning/late night in winter for workout classes when downtown is empty but can't park close because of 30 minute parking
- In addition to the 30 min parking spots, I would like curbside pick up spots (lou Malnati's) and outdoor dining spaces/patios to stay.
- More Handicapped parking on the actual street and not just lots
- Who designs the City survey's? The fact you can't select multiple options for questions that likely have multiple answers is ridiculous. ZERO value in a survey if the data is flawed.

- I prefer 2 hour limit parking
- The 30 minute spots are very inconvenient- I can understand 1 or 2 per block, but please make the majority 2 hour again :)
- My mother is handicapped. I can almost never find a handicapped parking spot close to our dining destination. More handicapped spots are greatly needed!
- The 30 minute parking rule has kept me from coming to downtown Naperville. I will continue to stay away and spend my money elsewhere while the 30 minute parking rule is in place.
- Parking on Washington should be eliminated. It causes back ups and could cause accidents when people are in the right lane and then cut someone off in the left lane to get around a random parked car. 1 lane through downtown is very congested.
- I would like to remove the parking Washington to ease congestion. It is impossible to travel north and south in a timely manner.
- Been downtown multiple times and has taken 15-20 minutes just to find parking
- The 30 min spots are great during store hours. I could see converting them to 2hour spots in the evening when the restaurants get more of the traffic.
- I love the idea of 30 minute spaces but they are not enforced. Especially over by Ulta.
- permanently remove ALL parking on Washington.
- I believe that a mix of 30 minute and 2 hour spaces gives more flexibility to shoppers and diners. I also think that those who park on Washington during the no parking times should have their cars be removed swiftly.
- Restore 2 hour + parking.
- 30 minute time limit is problematic for most activities you perform in visiting downtown Naperville now that things have opened up. Time to change back parking time limits so everyone is not hunting around for those longer timed spots to be able to eat dinner or take a yoga class
- I don't often shop/eat in downtown Naperville because the parking can be difficult to find at busy times. I would go there more if parking was easier.
- Build more parking decks on the outskirts of downtown.
- There are often inaccuracies with the electric signs signaling specs left in parking garages. Specifically the one that connects with the hotel. It will advertise 100 spaces when all the open spaces are reserved for hotel guests. This led to huge traffic in the parking garage as people think there are spaces when there are no usable spaces for average patrons.
- Parking is awful I only go downtown only when necessary For instance using the gift cards that you deduct money from after a period of time Now that's a scam
- Free electric shuttle from parking decks to a few spots downtown running on a regular basis. Make a street or two walking only.
- Change the 30 minute parking!
- Would also like to see no parking at all on Washington St during the day. May be ok after 7 pm.
- I appreciate that downtown parking is free. Thank you!

- I love going downtown, but now I avoid it and spend my money online. I feel so rushed every time I shop. There are so many new shops to explore and I do not visit them due to the time constrictions. Naperville businesses could be losing revenue! Also, those speed bumps. They look tacky!
- 30 minutes is way too short. Was thinking of eating out with my out of town brother yesterday. Downtown was not an option because of parking.
- I would like for there to be NO on-street parking on Washington. There are plenty of other close by options, and traffic through downtown would be very much improved without the constriction between Chicago Av. and Benton.
- 30 minutes isn't long enough to do anything. Bumping some of them up would help a lot I believe. Thank you
- I like that there is overnight parking on weekends, it cuts down on drinking and driving.
- I would like to see a majority of the downtown parking spaces return to 2 hour status. It is reasonable to keep a percentage as 30 minute spaces to expedite turnover for businesses.
- 30 min is not enough time to do anything but run in for coffee pick up - it needs to go back to the normal time
- It is great at 3 am! The 30 minute spaces are good for quick errands. Please keep some!!
- a max of 30 minutes is ridiculous.
- 30 minutes is too short a window to have all the street parking spots.
- I moved here for the sole reason that downtown parking is FREE unlike similar cities. Please keep downtown parking free, as it attracts more people to visit and spend their money in our city. Thank you!
- 30 minute parking is a negative for short shopping trips to downtown, especially for elderly and those who cannot walk far. Personally, if there are not spaces open near the places I intend to shop, i leave downtown all together and go to stores/restaurants that have parking attached.
- The parking garage between chicago and jefferson (where you can only access one parking level from the street, it doesn't wind up and down levels) is a nightmare. Knock it down and put in a fully functional garage that doesn't require people to drive in and out and around the block to get to different levels.
- I have never had any issues with parking.
- I feel more safe with my four kids on street parking than I do in the lots.
- If you are going to close the top levels of the parking garages, please take that into account for the "spaces available" lights at the garage entrances. Earlier this month, I visited all three of the parking garages and each one indicated there were at least 30+ spaces available. When I got to the top I was suprised to find a chain link fence blocking the top level. I then had to turn around and head back down. On a Saturday evening, this added 60 minutes in my effort to find parking.
- I'd love to see parking spaces reserved for parents of young children and pregnant women near places young families go often.

- Far too many street parking spaces have been converted to dining areas. And no facility that doesn't allow inside dining should be granted parking space dining (Eisenstein Bagels)
- Downtown Naperville NEEDS to implement longer, more accessible parking for downtown employees. Having workers park in the top floor of the parking garage is NOT ideal. Please consider creating employee parking, with some sort of parking pass because employees work more than 3 hours a day.
- I like that it's free. I want the 2 hour back because when I'm there I am there more than 30 minutes.
- The library lot needs more short time parking for people who just need to run in to pick up a book.
- The 30 minute parking is not helpful.
- Get all spaces reverted back to 2 hr. parking gradually as we recover fully from the pandemic.
- 30 minute parking should be good enough. There are atleast 3 parking garages for people to park which should be good enough for everyone. Walking from these garages to their destination shops should not be too difficult for most of the people. If at all, make more 'Handicap Parking' spaces, with the 2 hour limit, available for those who really need them.
- More public transportation options would be great
- Is this what we want our downtown to be? Somewhere to stop and pick up food to go? Our beautiful downtown is equated to a quickie mart. I thought we would want to encourage patrons to stay and shop...
- The more parking the better. If we want to window shop and then dine, it can be longer than two hours. Maybe limit the spots directly in front of the stores on Jefferson, but otherwise 30 minutes is not long enough to do anything. One spot for pickup?
- Way too many 30 minute spots - even during the pandemic. I think that hurt businesses even more when you couldn't stay anywhere for more than 30 minutes.
- 30 minute parking has negatively impacted my experiences downtown and honestly, I spend less time there since the 30 minute parking began. I used to visit the Starbucks on Jefferson & Main daily but now have changed to going to the one on Gartner solely because of the parking situation. Parking was never an issue before. Every day when i would visit Starbucks, it never took me longer than 5 minutes to find a fairly close spot. 30 minutes isn't even long enough to grab a cup of coffee and pop into Anderson's to grab a book. It seems so obvious, 30 minute parking will negatively impact the already hurting businesses in downtown.
- Nice idea to have street-side seating for restaurants however with 30 min parking the combination has negatively impacted one's ability to find a parking space. Get rid of the 30 min time limit.
- While I appreciate that downtown parking in Naperville continues to be free, the 30 minute parking has made me less inclined to shop and dine in Naperville. I've found it more convenient to dine and shop in Wheaton and Glen Ellyn since this 30 minute parking started. Would like to return to longer parking options in my hometown.

- More handicap spaces
- Too many people park at the Library who are not going to the Library.
- I generally use the Benton/Van Buren garage and can generally find a space there when I need to. I don't usually use the street parking. I think keeping them at 30 minutes and prioritizing them mostly for carry out orders and other quick stops makes sense. I use the bike parking near the library occasionally, and as a general rule am in favor of as much bike parking near downtown as possible.
- Try to use parking lots - not deck parking. Parking limits around restaurants should be the owners/managers of restaurants judging these spaces.
- I have always believed in shopping locally, but lately I have begun driving farther to go to stores that we have in downtown because of the 30 minute spaces. I don't like parking in garages; they are cold and smelly and as I get older I don't feel as safe in them when I am by myself. Also, during most days, the 30 minute limit leaves many streets looking deserted, which is disconcerting. Streets full of parked cars signals a vibrant and popular downtown. Please put them back to 2 hour so that it remains easy and safe to shop downtown
- 30 minute parking should be evaluated every 3 or 6 months for use to help business, but may change with the businesses need or store changes.
- Keep the 30 min parking spaces, keep the outdoor dining it's very popular, reserve the Library Parking for the Library during it's operating hours. The Library is the biggest draw in the downtown.
- Too many parking spaces near Centennial Beach are reserved for Naperville Central students. That area is well-positioned for Naperville residents visiting the area. Thank you for asking.