



The Horrible Hundred 2018

A sampling of problem puppy mills and puppy sellers in the United States

The year 2018 marks the sixth year in a row that the Humane Society of the United States is publishing a list of 100 problem puppy mills and dog sellers. Our past Horrible Hundred reports have garnered widespread awareness about cruel conditions at puppy mills, which are large pet breeding operations that focus on profit over animal welfare.

This year's report is similar to past years' reports in some ways: Missouri continues to have the largest number of puppy mills in the report for the sixth year in a row (23), followed by Ohio (13), Iowa (10) and Pennsylvania (nine). The most significant difference in our 2018 report is the lack of names for many of the dealers listed below, due to redactions made by the United States Department of Agriculture on its public Animal Welfare Act records; the redacted information conceals the subject of these records.

Over the 12 month period since we published our last report, USDA inspectors have continued to find conditions just as horrific as those in our prior reports, including dogs with open wounds, emaciated dogs with their ribs and spines showing, and dogs with moldy food, dirty water and filthy cages. The difference is that this year, we don't always know which operators have been found with such dreadful conditions. The suffering these animals face seems even more unjust, because most of the identities of their breeders have been kept secret by the USDA—the very agency charged with protecting dogs in puppy mills and keeping bad breeders in line.

Without this information, The HSUS and the general public cannot evaluate whether USDA is meeting its charge. Additionally, consumers cannot judge whether or not they are supporting an operation which has been found employing the harmful practices described in this report. Moreover, the lack of transparency can be a hinderance to law enforcement efforts in jurisdictions that rely on inspection reports to determine compliance with state and local laws.

In some cases, our researchers were able to link a report that had redacted identification to a likely identity, based on comparing certain information. For example, we listed a likely name for some



A dog with a bulging eye was one of many with disturbing medical problems found at Samples Creek Kennel, a Missouri puppy mill owned by Pamela Baldwin, who has been in all five prior Horrible Hundred reports. Documents received in 2018 indicate that Baldwin sold at least a dozen puppies to Tiffanies, LLC. Tiffanies is a massive dog broker that ships puppies to pet stores across the country, including Petland, the largest chain of puppy-selling pet stores in the U.S. /MO Dept of Agriculture, 2017.

recovered by law enforcement. Upon my inspection it was noted, and violations were issued for the following: the smell of ammonia [urine/feces] was so overwhelming in the puppy room outside that masks had to be worn for the inspection. [It] is noted that most of the adult dogs are matted and filthy. The outside ambient temp of the pens was 95 degrees. There are no records kept at all according to Ms. West. There are no records at all indicating where the dogs have come from, and where they have gone to. I have issued a STOP ORDER until these issues are resolved. It is noted that Ms. West was arrested by Colquitt County Sheriff's Dept." (June 28, 2016.)

Consumer complaints, which we have not verified, are online at Ripoffreport.com.

We could find no record that authorities ever charged West with receiving stolen property, theft or any other crime related to the allegedly stolen dogs, but a news report on the case states that the dogs were linked to West after a DNA test: <http://www.walb.com/story/32349311/stolen-dogs-recovered-thanks-to-dna-test>.

As of April 12, 2018, West advertises puppies for sale on PuppyFind.com and on her own website (lorrainsyorkies.com), which offers to ship a puppy to the airport of the buyer's choice—but West does not appear to have an active USDA license, which would be required to legally ship puppies as pets sight-unseen. GA #36104933. **SECOND TIME IN THIS REPORT.**

Nashville, Georgia: Craig Gray, Georgia Puppies – Massive dealer with 450 dogs was cited by state for dogs housed permanently in temporary enclosures; dogs found without adequate space. Georgia Puppies is a massive dog dealer that had approximately 450 dogs, according to the most recent available state inspection report (February 2018). In February 2018, a state inspector failed the dealer for structural issues, noting that dogs in a large outdoor building had "outgrown their provided space" and required "larger permanent enclosures." The inspector also noted that "there are several buildings at this facility [where] dogs are housed in temporary enclosures permanently." The dealer was given a violation for "structural strength" and instructed to transfer dogs to permanent enclosures. This appears to indicate that a number of dogs were found living permanently in crates or crate-like enclosures rather than in adequate dog runs. There are significant concerns that such a massive operation could be overcrowded.

Georgia Puppies offers puppies for sale via its own website, and through online breeder classified sites like PuppyFind.com. The operation's PuppyFind page, as of March 28, 2018, had many different puppies listed, along with an offer to ship them to "select areas." The operation also has a Facebook page where it regularly posts photos of puppies for sale and answers inquiries by private message. The operation does not appear to have a USDA license. GA license #36102005.

ILLINOIS

Humboldt, Illinois: Name withheld by USDA; believed to be Clifford E. Herschberger⁵ – Thin puppy who had diarrhea for a week had not been taken to a veterinarian; inspectors found "buildup of dirt and grime." In July 2017, a USDA inspector found a sickly puppy at Herschberger's facility who had not been treated by a veterinarian. "There is a Boxer puppy (approximately 8 wks old) that is thin in appearance and had loose diarrhea, that appeared to have some blood in it," the inspector wrote. "While the diarrhea had been noticed over the past week, there has been no treatment, or contact with the veterinarian for proper diagnosis or treatment." The inspector insisted that the licensee take the puppy to a veterinarian. In addition to the underweight puppy, the inspector found dirty conditions, noting: "There are several primary enclosure walls and 4 feeders that have a moderate buildup of brown dirt/grime on the walls, and

⁵ Although the licensee's name was redacted on the inspection report, to the best of our knowledge this breeder was the only pet breeder licensed by the USDA in the town specified on date(s) of the inspection.

inside the feeder troughs. While the enclosures are [allegedly] cleaned 2 time[s] a day, the sanitation schedule is only once per 3 weeks. This is too long of a time period to wait to sanitize and clean properly. A buildup of dirt and grime can be a source of bacteria which can cause possible health issues.”

INDIANA

Greens Fork, Indiana: Name withheld by USDA—Puppy found dead in water bowl had bloody wounds; another dog with a large wound had not been treated by a veterinarian; puppies did not have adequate shelter from the wind and rain. In August 2017, a USDA inspector found a gruesome sight in a Greens Fork, Indiana, breeding operation. The inspector wrote: “A puppy was observed drowned in its water bowl. This small, eight week old, female, American Eskimo puppy was observed singly housed yesterday. Today, it shared an enclosure with a fully grown, approximately 35 pound, female Shiba inu mix. The puppy was fully submerged in blood tinged water, eyes bulging, with agonal convulsions when this inspector pulled her out of the water bowl. It was too late, she was dead. The puppy had bloody bite wounds on her head and body. The Shiba inu had blood on its chest. It is unknown exactly how the puppy ended up in the water bowl, or if she was alive prior to entering the water. Regardless of these details, clearly this young puppy was attacked by the older adult dog resulting in her death.”

The inspector noted that it is a violation of the Animal Welfare Act regulations to keep young puppies in enclosures with unrelated adult dogs. The puppy’s injuries and death could have been avoided with more careful monitoring of the dogs in the facility, a practice that is typically lacking in large, commercial dog breeding operations, where dozens or even hundreds of dogs often receive very little supervision.

The terrible death of the American Eskimo puppy was not the only severe violation found at the kennel. The previous day, a USDA inspector found several problems at the same operation, including an injured Akita, which was described as follows: “The female Akita [...] has a large wound on her left shoulder. It occurred about three weeks ago when she tried to jump the fence. She has not been examined by a veterinarian,” the inspector noted. In addition, “in the exercise yard, the dogs have dug holes under the fence that allow them to escape. During inspection, one Shiba inu mix and three husky mixes escaped out of the yard. A few weeks ago, the Akita female climbed one of the fences and became entangled at the top, injuring her shoulder.”

The inspector also found issues that were ongoing after a prior inspection in May 2016. The inspector wrote, “In May 2016, the dogs in the kennel had their teeth evaluated and scored by the attending veterinarian. At that time, several dogs [needed dental care]. It was recommended these dogs have their teeth cleaned and that all dogs be evaluated again in November 2016. At the time of [today’s] inspection [in August 2017], none of the dogs have had dental cleanings nor were they evaluated last November.”

The inspector also found puppies without adequate space or protection from the weather: “The puppies in the outdoor enclosure do not have adequate shelter. Nine large breed puppies have been in this enclosure for the past month. One portable kennel is present. All of the puppies cannot fit into it, nor is it sufficient to provide protection from wind/rain, as the holes in the sides and open front door would not adequately protect the puppies from inclement weather.”

Finally, the inspector found unsanitary conditions and a strong odor, noting: “Urine and feces accumulates in the area under the elevated outdoor pens and needs to be cleaned. A strong odor is apparent when near this area.”

The Horrible Hundred 2019

A sampling of problem puppy mills and puppy sellers in the United States

For the seventh year in a row, the Humane Society of the United States is publishing a list of 100 problem puppy mills and dog sellers. The 2019 Horrible Hundred is a list of problem dealers in the United States that the HSUS is aware of, published annually to warn consumers about common problems at puppy mills, and to urge government oversight agencies, such as the United States Department of Agriculture, to live up to their enforcement obligations. It is not a list of the worst operations, because many puppy mills are not inspected at all and thus operate in secrecy.

Since our last report was published in May 2018, some of the dealers listed in that report appear to have closed their doors, including the notorious Laughlin Kennel (Robert Fink) in Massachusetts, Georgia Puppies (Craig Gray aka Reason Gray) in Georgia, and Samples Creek Kennel (Pam Baldwin) in Missouri. A few other Missouri dealers, including Pup 4 U, aka Cedercrest Kennel (Marilyn Shepherd aka Marilyn Williams), have been penalized by the state, but appear to still be operating as of the time of this report. Missouri has a history of allowing problem kennels to continue to operate on a smaller scale even after they have been penalized and downsized.



Above: State inspectors found filthy conditions and an emaciated Great Dane at D and S Puppies in Cumby, Texas. The operation markets its puppies on Facebook and at flea markets. /TX Dept of Agriculture, 2018

Missouri continues to have the largest number of puppy mills in this report for the seventh year in a row (22), followed by Iowa (13), Pennsylvania (12) and Ohio (eight). However, it's important to note that HSUS researchers are unable to get local inspection records from states that don't have kennel inspection laws, so states that have solid kennel inspection programs often have more dealers in the report. In contrast, some states that don't inspect dog breeding kennels at all, such as Arkansas, Florida, North Carolina and Tennessee, have few or no dealers in the report simply because documentation is scant.

Since our last report was released, we continued to find some of the same types of egregious violations on federal and state inspection reports, including violations for dogs found shivering in the cold, dogs with only frozen water buckets available or no water at all, dogs with untreated wounds, sick puppies who had not been

ILLINOIS

Arthur, Illinois: Name withheld by USDA – USDA inspector found Labrador puppy “close to death” and three other puppies in the litter had died; licensee received “direct” violation for failing to obtain updated veterinary advice or inform their veterinarian that puppies were dying. On July 19, 2018, a USDA inspector arrived at an Arthur, Illinois, breeding operation to find an 8-week-old female Labrador retriever puppy “lying on its side, breathing very slowly and not moving.” The animal was unresponsive and had flies landing on her, according to the inspection report. The representative for the facility told the inspector that an infection had been diagnosed the prior week by the operation’s veterinarian, but it did not appear that the licensee had continued to keep in touch with the veterinarian about the condition of the puppies, and three of the other puppies in the litter had died. The inspector noted on the inspection report that she required the breeder to obtain “the needed treatment” for the puppy that day. Due to the limited information on USDA records, it is unknown whether the puppy continued to receive treatment after the inspection date, or whether she survived.

Arthur, Illinois: Name withheld by USDA – USDA inspector cited breeder with a “direct” violation for dog with signs of obvious ear and dental problems that had not been treated by a veterinarian. In March 2019, a USDA inspector cited an Arthur, Illinois, breeder with a “direct” violation due to a 12-year-old male miniature poodle who was found in obvious discomfort. The dog, named ‘Bobo,’ “was observed shaking its head,” and dark brown stains were on the hair under the dog’s mouth. The inspector looked more closely and saw that Bobo’s “left ear contained dark brown, dry debris,” and some of his teeth were encased in a heavy build-up of tartar-like material that was so thick that it “obstructed the view of the normal shapes of the teeth.” The inspector saw discharge and a dark pink area along the gumline, which are common signs of periodontal disease. When the inspector contacted the breeder’s veterinarian, the veterinarian indicated that the breeder had not called about Bobo’s ear or dental symptoms, and in fact had not taken Bobo in at all even though the dog had been obtained “several months ago.” The inspector indicated that the dog could be in pain and needed to be evaluated by a veterinarian.

INDIANA

Kokomo, Indiana: Name withheld by USDA, likely last name of Miller⁴ – Underweight boxer with litter of puppies had backbone, ribs, and hip bones “prominent and easily visible” – yet USDA allowed the operator to call a veterinarian instead of taking the dog in for an examination or testing, and did not cite the issue as a “direct” violation. During a June 2018 inspection, a USDA inspector found a violation that in prior years would have triggered a “direct” violation, and would have compelled an inspector to require the breeder to take the dog to a veterinarian for examination and treatment. Under the current USDA administration’s loose rules, however, the animal was not taken to a veterinarian for a diagnosis, no “direct” citation was issued, and it appears no follow-up visit was scheduled by USDA to check on the dog’s condition. The report stated:

“White female boxer with USDA tag #044 is too thin. Her backbone, ribs, and hip bones are prominent and easily visible. She is in the process of weaning a litter of nine puppies. Licensee increased her food when she noticed she was skinny, but did not see any improvement in her condition. Extreme weight loss is stressful and increases vulnerability to disease hazards. Licensee shall use appropriate methods to

⁴ There were two USDA-licensed breeding operations in Kokomo, Indiana, at the time of the inspection: one license is under the names Kathy and Raymond Miller, and the other license is under the names of Mary and Raymond D. Miller.



PERSON

PHONE

TELEPHONE NUMBERS

BUSINESS

Gary E Herschberger

Arthur IL



Gary E Herschberger

Monitor

*Spoke at Council 1/21/20.
Said he sells 50 puppies
to Naperville Petland.*



(827) 572-0182

View cell phone numbers



556 N Cr 240 E
Arthur IL 61911-6228

SHOW MAP



Arthur, IL

View full addresses

More about Gary E Herschberger

PREMIUM



FAMILY MEMBERS

Relatives of Gary E Herschberger

View all relatives



PHONE NUMBERS

Mobile and landline info

View all phone numbers



COURT RECORDS

View criminal history

Continue to results



PREVIOUS ADDRESSES

Full address history

View addresses

PERSON	PHONE	ADDRESS	EMAIL
Gary E Herschberger		Arthur IL	

SMARTCHECK by whitepages

- Gary E Herschberger IL Public records
- Gary E Herschberger IL Criminal records
- Gary E Herschberger IL Bankruptcies & foreclosures
- Gary E Herschberger IL Property ownership info
- Gary E Herschberger IL Professional licenses & permits

Get their background check

Get all of the details you need

Choose the Whitepages product that's right for you

Compare our products



Family & relatives

- Steven E Herschb... Age 50s
- Greg A Herschber... Age 40s
- Dwayne J Hersch... Age 50s
- Kenneth L Hersch... Age 50s
- Eric Eugene Hers... Age 50s
- Clifford Hersche... Age 40s

Clifford is cited in 2018 Horrible Hundred of #SUS.

Clifford is related to Gary Herschberger, per Whitepages. Gary sells dogs to Naperville, he said.

Clifford Herschberger

Arthur IL



PHONE NUMBERS



(217) 578-3395

Landline



(913) 827-6108

View cell phone number

CURRENT ADDRESSES



556 N Cr 240 E

Arthur IL 61911-6228

*Same address as
Gary Herschberger*

SHOW MAP

695 N County Road 250 E

Tuscola IL 61953-7037

SHOW MAP

More about Clifford Herschberger

PREMIUM



FAMILY MEMBERS

Relatives of Clifford Herschberger

View all relatives



PHONE NUMBERS

Mobile and landline info

View all phone numbers



CRIMINAL RECORDS

View criminal history

Continue to results



PREVIOUS ADDRESSES

Full address history

View addresses

	<p align="center">Barrington Square Animal Hospital 2370 West Higgins Road Hoffman Estates, IL60169 (847) 843-2226 www.myanimalcareclinic.com</p>	<p align="center">Glen Ellyn Animal Hospital 21 South Park Boulevard Glen Ellyn, IL60137 (630) 469-7400 www.glenellynveter.com</p>
<p align="center">Millbrook Animal Care Clinic of Geneva 1749 S. Randall Road Geneva, IL (331) 248-0113 www.animalcaregeneva.com</p>	<p align="center">Forest South Animal Hospital 24341 Western Avenue University Park, IL60466 (708) 672-6166 www.forestsouthvet.com</p>	<p align="center">Yorkville Animal Hospital 102 Garden Street Yorkville, IL60560 (630) 882-6060 www.yorkvillehospital.com</p>
<p align="center">Animal Care Clinic 230 Stonegate Road Algonquin, IL60102 (847) 854-8387 www.myanimalcareclinic.com</p>	<p align="center">Midwest Animal Hospital 11205 W. 183rd Place Orland Park, IL60467 (708) 478-7788 www.midwesthospital.com</p>	<p align="center">Animal Care Center of Chicago 1248 W. Washington Chicago, IL60607 (312) 243-6655 www.animalcarechicago.com</p>
<p align="center">Animal Care Clinic 477 Briargate Drive South Elgin, IL60177 (847) 742-5700 www.myanimalcareclinic.com</p>	<p align="center">Countryside Veterinary Center 9823 West 55th Street Countryside, IL 60525 (708) 469-6050 www.countrysidevetcare.com</p>	

Congratulations!

The veterinarians and staff of Petland's partner veterinary hospitals would like to sincerely congratulate you and your family on your new companion animal. Your pet adoption from Petland entitles you to receive the **Extended Health Warranty** from any of these wonderful animal hospitals. This includes the following benefits for your new companion:

- 1 **Free** initial comprehensive physical examination,
- Treatment for diseases or conditions specified in your **Extended Health Warranty**, during the first 30 days after adoption from Petland
- Certificate for **50% off** of a Spay/Neuter for your new companion animal

To activate the Extended Health Warranty, your new pet needs to have its initial exam with a licensed veterinarian within **4 days from date of purchase**. You may elect to use your free vet visit at any of the partner veterinary clinics to activate the Extended Health Warranty. **This contract is VOID if your new pet is NOT seen by a licensed veterinarian within the first 4 days from the date of purchase.**

Additionally, should your new companion develop any health concerns directly related to their time spent at Petland within the first 30 days *after* adoption, care for your companion and all medical expenses will be provided through any of the above clinics at no charge to you! On the rare occurrence that the animal's health problems are debilitating, congenital or critical in nature and may not have been visible or diagnosed on the initial comprehensive examination, Petland will offer you another companion animal in exchange. Please be aware that Petland will not be responsible for any expenditure incurred for treatment received at a veterinary hospital other than one of the partner veterinary clinics. Additionally, this offer applies only to your new companion animal adopted from Petland, and not to any other animal that you already may have in your family.

We are also pleased to inform you that your new companion's vaccinations and de-worming treatments are up to date when you take them home. However, within the next 1-2 weeks, your companion will require additional vaccinations to maintain their health. Any additional fees for vaccinations, additional fecal parasitic examinations, or follow-up de-worming treatments are not covered under the above initial adoption warranty.

What to do in case of Emergency?

If you encounter a problem with your companion, after hours, please call **Animal Emergency Clinic of Kane County at (847) 695-3652** or **Lisle Emergency Clinic at (630) 960-2900**, or **Countryside Veterinary Care Center at (708) 469-6050**. Inform them that you purchased your pet at Petland, and they will advise you on what to do. Please be aware that Petland nor any of the partner veterinary clinics will not be responsible for any expenditure incurred at **ANY** emergency clinic or hospital.

Purchasers Initials MM

Remember, if you ever have any questions or concerns over your new companion's health please contact the staff at the store or any one of the animal hospitals listed above. They will be happy to assist you!