

Total Customers this Month	63,032	Days of Month
Total Customer Minutes this Month	2,541,450,240	28

Outage Totals			
		This Month	This Month Last Year
Unscheduled Outages			
Long	# Outages	6	3
	# Customers Out	961	56
	# Minutes Out	585	417
	# Customer Minutes Out	57,383	6473
	# Within City System	6	3
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Scheduled Outages			
Long	# Outages	0	0
	# Customers Out	0	0
	# Minutes Out	0	0
	# Customer Minutes Out	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Short	# Outages (Blinks)	0	0
	# Customers Affected	0	0
	# Within City System	0	0
	# Supply to City Minutes	0	0
Totals			
	Total Long Outages	6	3
	Total Short Outages (Blinks)	5	5
	Total Customers Out (Long)	961	56
	Total Customers Affected (Short- Blinks)	0	0
	Total Customer Minutes Out	57,383	6473
	Total Outages Within City System	6	3
	Total Outages in Supply to City	0	0

Number of Outages (by Cause)				
Cause #	Description	Total This Month	This Month Last Year	Rolling AT
0	Supply to City	0	0	0
1	Overhead Equipment Failure	1	1	12
2	Underground Equipment Failure	0	1	85
3	Weather	0	0	16
4	Birds, Animals, Snakes, etc.	2	1	23
5	Trees	0	0	4
6	Foreign Interference	2	0	9
7	Human	0	0	8
8	Other	0	0	0
9	Unknown	0	0	2
10	Vehicle	1	0	2
	Total	6	3	161

12 Month Outage Statistics		
Index	As of This Month	As of This Month Last Year
ASAI (%)	99.9960	99.9954
CAIDI (Long) (min)	70.84	95.20
SAIDI (Long) (min)	21.06	24.38
SAIFI (Long) (ints/tot cust)	0.30	0.26
SAIFI (Short) (ints/tot cust)	0.00	0.31
MAIFI (Momentary)	0.00	0.0004

- ASAI - Average Service Availability Index
(customer minutes available/total customer minutes, as a %)
- CAIDI - Customer Average Interruption Duration Index
(average minutes interrupted per interrupted customer)
- SAIDI - System Average Interruption Duration Index
(average minutes interrupted per customer for all customers)
- SAIFI (Long) - System Average Interruption Frequency Index
(# of long interruptions per customer for all customers)

S/U - Scheduled or Unscheduled
 Ints - # of Interruptions
 Long - >1 min; Short - <1 min
 Cause # - see table on page 3