

The **System Average Interruption Duration Index (SAIDI)** is the number of minutes the average customer can expect to be without water service during a 12-month period.

Except where noted, SAIDI is calculated for the 12 months prior to the calculation date.

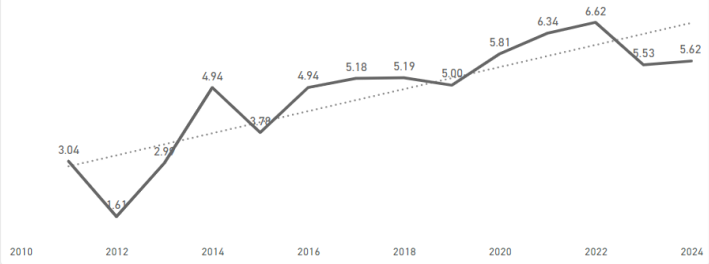
Abnormally high monthly values are in the top 5% of expected values for that particular month.

SAIDI

5.62 !
1 Year Ago: 5.52 (+1.78%)

The 12-month average SAIDI was 5.62 minutes per customer as of July 2024. This is a change of 2% from 5.52 minutes per customer in July 2023.

SAIDI for 12 Month Period Ending July 31



Historical SAIDI

● Monthly SAIDI — 12 Month Average SAIDI

