

Q/A for March 19, 2024

Agenda #	Title	Requestor Responder
I.1	Approve the Cash Disbursements for the period of February 1 through February 29, 2024, for a total of \$31,430,895.08	
Q.	1. I know it's a small amount, but what were the 67K Winter Guidebooks (page 12) for \$9K? 2. Looks like there were around 100 mailbox reimbursements in this disbursement. What's the average number for the season?	Longenbaugh
A.	1. This is a Naper Settlement expense for their winter program guide that is mailed to local households. 2. The average number of mailbox reimbursements from 2019 - 2023 was 153. The number of reimbursements varies depending on the number and severity of snow events. In 2024, the City has paid 181 reimbursements totaling \$18,100. In 2021, the City Council authorized an increase in the reimbursement amount from \$75 to \$100.	Munch

I.4	Receive the year-to-date budget report through February 29, 2024	
Q.	Top 3 general revenue fund revenues significantly lower than projected YTD. 1. Do you expect these to catch up? 2. Any insight based on what you are seeing?	Wehrli
A.	Staff observed that General Fund revenues are light through the first two months of the year. Further analysis revealed that our largest General Fund revenue sources, including sales tax, income tax and utility taxes, are performing at or better than expectations. That said, we discovered several issues that appear related to timing and do not signal a general revenue decline. The most notable is a significant reduction in ambulance fees collected. Finance learned that the State of Illinois instituted a new program requiring all public providers to be inspected and re-licensed. The Fire Dept. completed that process at the end of February. Until that process was completed, the City could not bill for Medicare or Medicaid transports. Those past services will now be billed and revenue should normalize in the coming months.	Munch

I.11	Approve the award of Cooperative Procurement 24-087, LED Streetlight Materials, to Graybar, Inc. and Wesco Distribution for an amount not to exceed \$491,965	
Q.	I read in the Daily Herald that Senator Ellman introduced the Responsible Outdoor Lighting Control Act, which impacts state-funded Department of Natural Resource projects. 1. While this might not apply to municipal projects, will new lighting be Dark Skies compliant? https://www.dailyherald.com/20240313/news/illinois-to-consider-light-pollution-law/ https://darksky.org/what-we-do/darksky-approved/	Longenbaugh
A.	Dark sky compliant fixtures have to be full cutoff type (light source hidden), low glare/uplight and maximum of 3000k color temperature. All of the City's standard light fixtures are cutoff type and dark sky friendly, but not all are dark sky compliant. The International Engineering Society (IES) and IDOT recommend that all fixtures should have 4000k color temperature on arterials, commercial areas and areas where a high number of pedestrians are present. As such, the City's streetlights on arterial roads have 4000K color temperature. We plan to have all future installations be dark sky compliant.	Dublinski

I.14	Approve the award of RFP 23-156, Diversity, Equity, and Inclusion Consultant Service to Envisioning Equity Work, LLC, for an amount not to exceed \$115,470 and for a two-year term	
Q.	1. Why do we need this consultant again? 2. What is the consultant doing that Ms. Williams can't do?	Bruzan-Taylor
A.	1. This RFP will provide city-wide staff training that focuses on creating, maintaining, and working in an inclusive environment focused on the City's core values of people, trust, respect and pride. Training will focus on listening skills, empathy, communication skills, teamwork, and conflict management skills. We have been working toward (including a lengthy RFP process) and anticipating this training as presented in the DEI updates to the City Council throughout 2022 and 2023. 2. As presented in the December 2023 DEI update, staff has planned to have a consultant create and deliver the first training opportunities for employees at all levels at the City. The consultant team for this project (three staff members) will utilize their expertise and current industry instruction design methodologies to develop and deliver customized training for the City's more than 900 employees. Their comprehensive work is divided into four phases: (1) analysis, including a pre-training assessment that will help to build metrics over time; (2) design; (3) implementation; and (4) evaluation to provide post-training metrics. Before developing the training, the consultant will review relevant internal data to glean appropriate insights, based on our goals, our approach to DEI and the DEI work plan, to develop a Naperville-specific curriculum. The DEI Manager will oversee the work of the consultant while also managing the other initiatives in the 2024 work plan including but not limited to: working with HR on reviewing recruiting and hiring data and updating processes, working with department directors on retention initiatives (year 2), partnering with Chief Arres on the development of a Diversity Advisory Council, developing and executing the Community Conversations series with North Central College and other partners, and serving as a resource to community groups, and the City as needed.	Williams/ Schatz/ Arres
Q.	1. Will the training be made available to council members and to board & commission appointees? 2. Is the cost in line with training designed by third parties for other departments (e.g. Fire or Police)? 3. What percentage of our annual budget is this amount?	Longenbaugh
A.	1. The training will be available to Council members and board and commission appointees who choose to participate. 2. Staff is reasearching these current costs. 3. \$115,470 represents less than 0.1% of the annual General Fund budget and .01% of the City budget.	Williams/ Schatz/ Munch
Q.	The classes appear to be over \$110 per ee. 1. Can you advise how many hours of training each ee will receive and over what time period? 2. Will we be able to retain the curriculum for future onboarding without incurring additional fee? 3. Will these classes satisfy the law enforcement officer mandated training requirements?	Wehrli
A.	1. Each employee will receive 2.5 to 3 hours of training, yielding an investment of \$51.60 or \$43 per hour for each employee. The exact length of the training sessions will be determined during the analysis phase and in consultation with staff. 2. The curriculum is the consultant's work product and will require additional fees for retention. At the end of the training and upon feedback and review of metrics, staff will evaluate purchasing the materials and executing the training in house for new employees. 3. It is possible that this training could meet the police mandated training requirements. The Police Department will submit the lesson plan for review to determine if it meets the mandate.	Williams/ Schatz/ Arres

I.22	Pass the ordinance authorizing the City to enter into a proposed loan agreement pursuant to the Illinois Environmental Protection Agency Water Pollution Control Loan Program	
Q.	Do any of these loans ever qualify for forgiveness by the epa?	Wehrli
A.	Should this project make the intended funding list this summer, the anticipated loan agreement will not provide for either principal or interest forgiveness. Principal/Interest forgiveness is typically tied to median income of the community. Naperville's high median income usually excludes this incentive.	Blenniss

I.23	Waive the first reading and pass the ordinance amending Section 10-6B-8 of the Naperville Municipal Code to require use of radio communication for fire alarms (requires 6 positive votes)	
Q.	1.Does it cost business owners more money to use radio? 2.Or is the cost among all the methods of communication comparable?	Bruzan-Taylor
A.	1. When using alternative monitoring, the customer pays for monitoring and maintenance not the monitoring equipment so it would not cost more money to use radio communication. 2. All the different methods of communication are comparable, and the customer would pay the same for radio as they would for other alternative methods.	DeAnda / Giannattasio
Q.	1.How many current users are affected and will be required to change over to the radio technology ? 2.What is the cost for user with the non-radio technology to convert to radio? 3. Is the monitoring cost the same or more? 4.What outreach have we done to notify affected users of this proposed change? 5.Do surrounding cities have this same requirement?	Wehrli
A.	1. The number of users is very limited. For a long time, the Fire Department has been advising alarm companies to use radio when installing communication equipment. 2. If a user converted, the cost would be determined by the alarm company conducting the conversion and there is usually is a cost for having a tech go to the site. Past inspections have shown that the buildings in town are being monitored by radio. The few not using radio communication opted to use Naperville for monitoring and there was no cost to convert. 3. Monitoring by alternative methods is the same as radio and in most cases the customer is paying for monitoring and maintenance. 4. Prior to submitting the amendment, all alarm companies doing business in Naperville were notified of this proposed change. After the notification, a few had clarifying questions only. 5. In most cases, the surrounding cities allow alternative methods of monitoring since they depend on 3rd party monitoring companies. Naperville does its own monitoring and can show the dependability of radio mesh networks. Downers Grove only allows radio because they own the radio system and require all business be monitored by their dispatch center.	DeAnda / Giannattasio

M.1	Approve the award of Option Year #1 to Contract 23-046.1, Fuel Delivery - Motor Fuel & Tank Wagon, to Luke Oil Company, Inc. and Al Warren for an amount not to exceed \$1,772,166.55	
Q.	With the City committing to the purchase of more electric vehicles in its fleet, do we anticipate fuel costs going down in the future?	Bruzan-Taylor
A.	Yes we anticipate fuel costs going down over time. We are taking a measured approach to alternative fuel vehicles, including electric vehicles. We consider operating need, OEM availability, & training among other factors when specifying vehicles.	Dublinski

O.1	Receive the report on the background and operations of the Electric Utility	
Q.	Thank you for starting to provide these presentations.	<i>Longenbaugh</i>
A.	You're welcome. The presentation slides are attached to the Q&A.	<i>Groth</i>

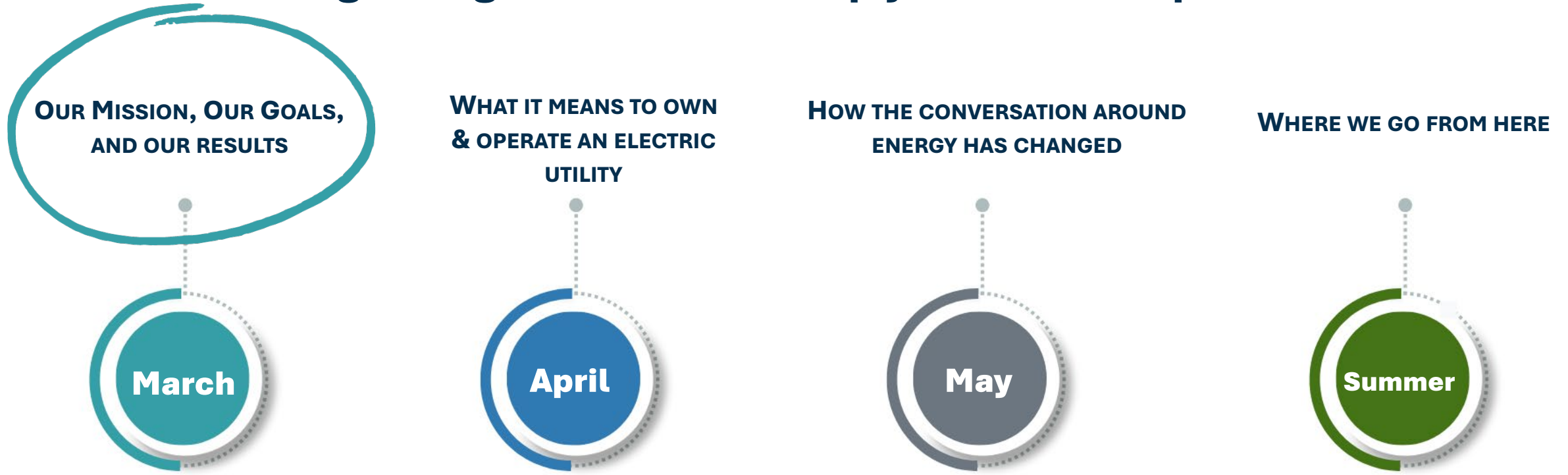
THEN & NOW

A Look at Naperville's Electric Utility



City Council | March 19, 2024

We're sharing background now to help you chart our path in the future.



Tonight's Key Takeaway:

As the utility industry continues to evolve, shared knowledge of previous decisions that still impacts us today and what the future may look like positions the City for strategic decision making.



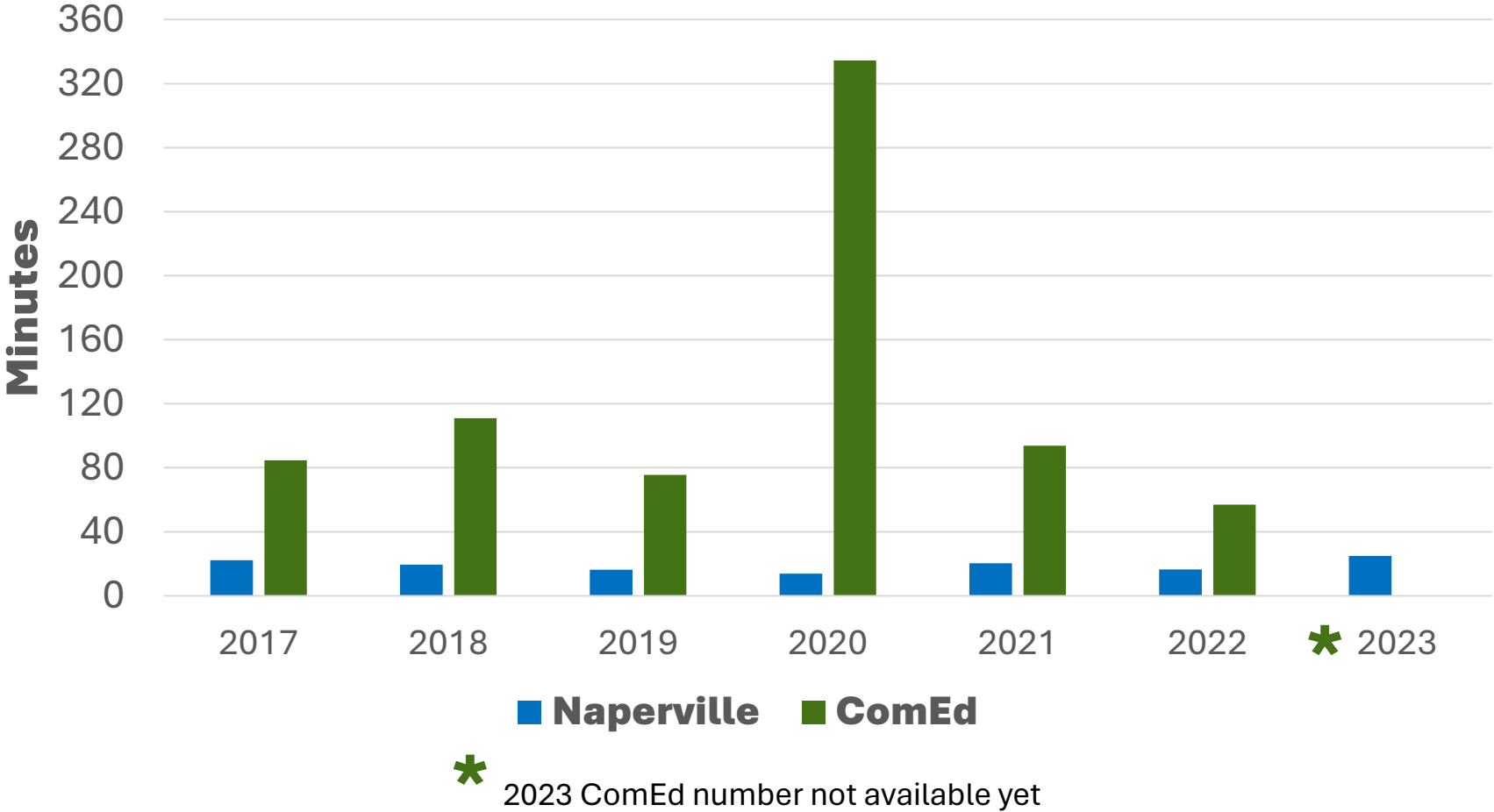
To provide **services that ensure a high quality of life**, sound fiscal management, and a **dynamic business environment**, while creating an inclusive community that values diversity.

103 employees.
62,000 customers.
62,827 electric meters.

Local.
Reliable.
Responsive.

To achieve the mission, our operations focus on safely & reliably delivering electricity.

Number of minutes customers can expect to be without power annually (SAIDI)



Our mission and goals drive our end result, which is what we'll focus on tonight: **electricity in homes & businesses.**

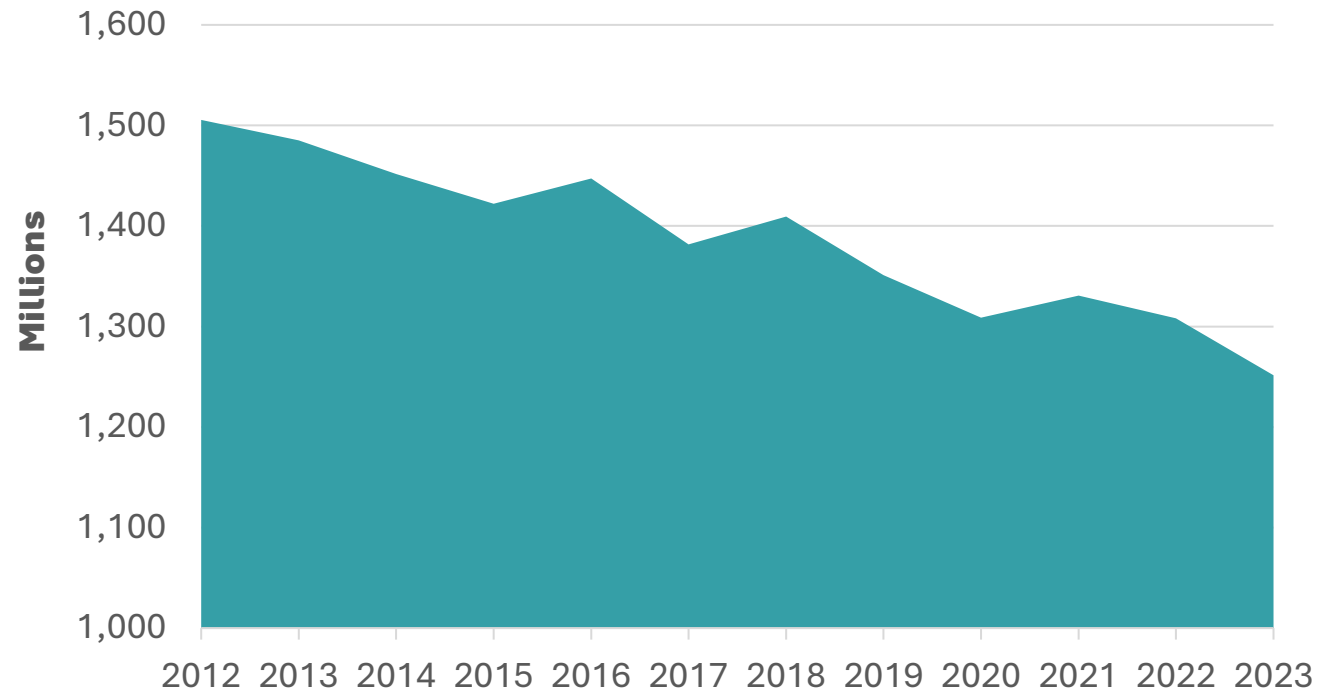
Electricity must be generated, transmitted, and distributed through a complex **sequence of steps**.

Naperville **does not generate its own electricity**, and it relies on ComEd to transmit that electricity to the City.

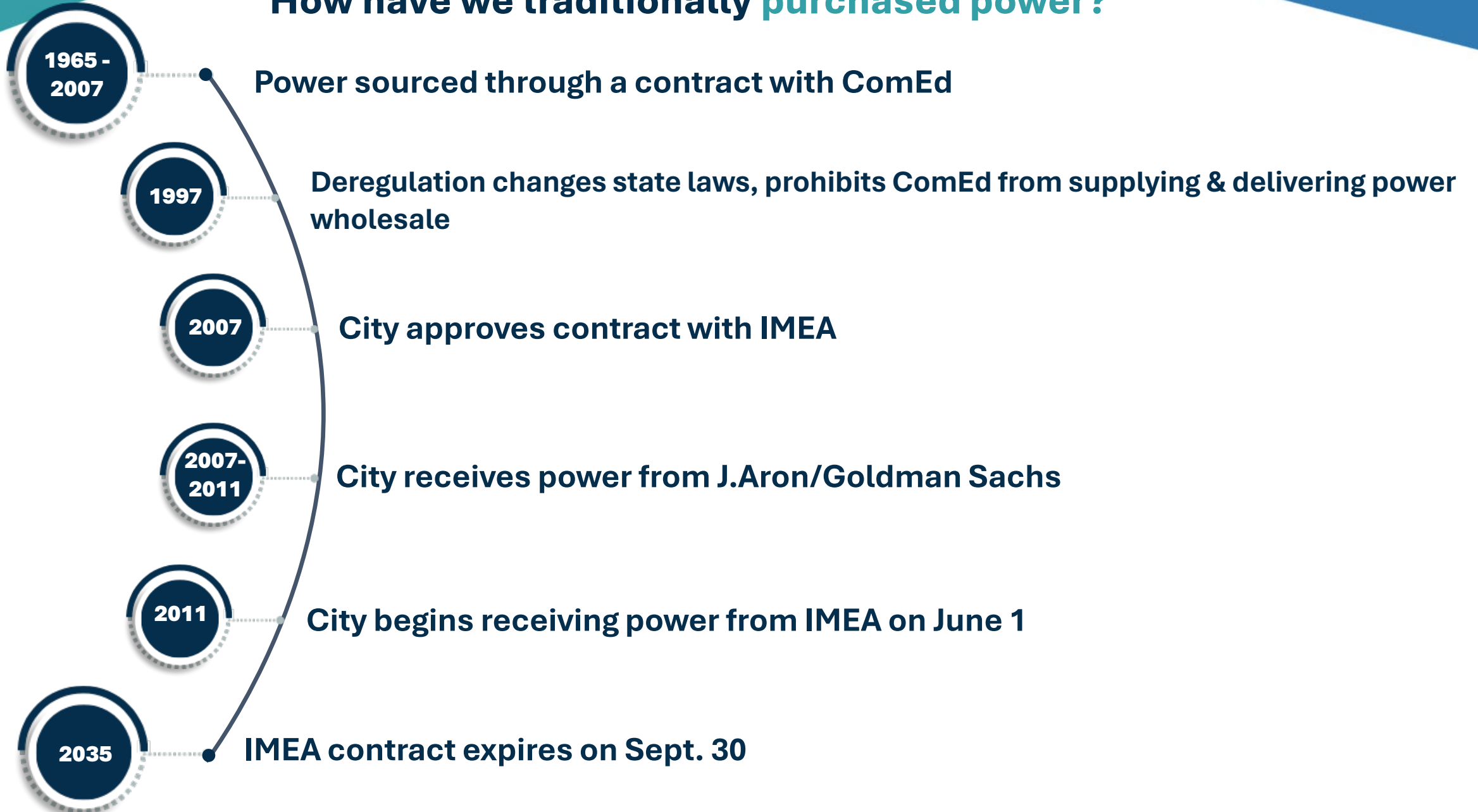
Naperville must **purchase electricity** for its customers.

How customers are using energy is **changing**. (We'll focus on this in May.)

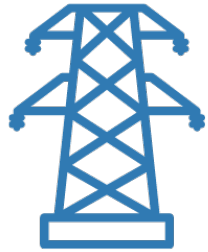
Electricity Purchased in kWh



How have we traditionally purchased power?



We entered a long-term contract with IMEA for **three key reasons.**



DEREGULATION

Naperville could no longer purchase power in the same way it had been doing for over half a century.



ENERGY MARKET SHIFTS

During this time, natural gas & electric prices were high & the open market was at high risk due to supply & demand.



STABILITY DURING GROWTH

Naperville was still growing in the mid-2000s & leaders at the time sought stability because of that ongoing growth.

We're sharing background now to help you chart our path in the future.

OUR MISSION, OUR GOALS,
AND OUR RESULTS

WHAT IT MEANS TO OWN
& OPERATE AN ELECTRIC
UTILITY

HOW THE CONVERSATION AROUND
ENERGY HAS CHANGED

WHERE WE GO FROM HERE

March

April

May

Summer

Tonight's Key Takeaway:

As the utility industry continues to evolve, shared knowledge of previous decisions that still impacts us today and what the future may look like positions the City for strategic decision making.

QUESTIONS?

