

# Continuous Improvement

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## Staffing and Personnel Cost Analysis

Re-Organization of Legal Dept.  
Review of DPU-W Org. Structure  
Ambulance Reduction Program  
Healthcare Modifications  
Technology Maximization  
Electric Linemen Apprenticeship  
Emerging Leaders Program  
Shift Restoration Contract to DPW

## Investment in Citywide Assets

Implement New ERP  
Cable Injection Program  
Roadway Micro-surfacing  
Sewer Lining Programs  
LED Conversion  
Conservation Voltage Reduction  
Vehicle Replacement Assessment  
Evaluation of High Speed Internet

## Service Enhancements for Community

Open Data Initiative  
Administrative Hearing Process  
Taxi Cab Licensing  
Crisis Intervention Training  
Connect For Life  
Expand Work Order System  
Economic Development Initiatives  
Conduct Special Census