

Drive Thru Restaurant - Naperville, IL



Customer Experience

Maximize My Time No Dining Room

Trade Area Drivers

Customer Life Mode 1: Affluent Estates

- Established wealth—educated, welltraveled married couples.
- Married-couple families with children ranging from grade school to college.
- Expect quality and invest in timesaving services.
- Participate actively in their communities. Active in sports and enthusiastic

travelers.

Tapestry 2

LifeMode 1 Affluent Estates

- o 50% 1B Professional Pride
- o 34% 1C Boomburbs

1B Professional Pride

- Most households own three or more vehicles; long commutes are the
- Families are mostly married couples (almost 80% of households), and nearly half of these families have kids. Their average household size, 3.13, reflects the presence of
- Professional Pride consumers are highly qualified in the science, technology, law, or finance fields; they've worked hard to build their professional reputation or their startup businesses.
- Life here is well organized; routine is a key ingredient to daily life.
- Drive Thru 1C Boomburbs 70% Young families are married with children; average household size is 3.25. The cost of affordable new Carryout/Walkup 10% housing comes at the expense of one of the longest commutes to work, over 30 minutes average **⇔**n Curbside Well-educated young 2% professionals, 55% are college graduates (Index High labor force 16% **Delivery** participation at 71.3%

Dine In

Building Design Parameters

Overview

- o 2,936 Total GSF
- Continuous Drive-Thru Dual Flex Lanes (2:2:2)
- O Isolated DT Layout
- o 40 Recommended Min Parking Spaces



- Meal Fulfillment **b** Restrooms **c** Office







Key Interior Components

Service Area

- Walk-Up Order Window
- O Pick-Up Window
- Dedicated Door for Curbside and Delivery

Meal Fulfillment

- Dedicated Drink, Dessert & Staging Stations
- Small Work Triangles
- Minimal Team Member Crossover

Restrooms

- Customer Accessible with Keycode
- Direct Employee Access

Multi-Function Space

- Seats for Team Member Breaks
- o Team Member Lockers
- TV Monitor

Walk-Up Area

- Carryout
- Third-Party Delivery

Outdoor Dining

- Optional area based on site layout and market need
- 20 min seats required

(Index 114); most

households have more

than two workers (Index

Well connected, own the

understand how to use

latest devices and

them efficiently