

Total Customers this Month	62,256	Days of Month
Total Customer Minutes this Month	2,779,107,840	31
Outage Totals		
	This Month	This Month Last Year
Unscheduled Outages		
Long	# Outages	1
	# Customers Out	25
	# Minutes Out	184
	# Customer Minutes Out	2,225
	# Within City System	1
	# Supply to City Minutes	0
Short	# Outages (Blinks)	0
	# Customers Affected	0
	# Within City System	0
	# Supply to City Minutes	0
Scheduled Outages		
Long	# Outages	0
	# Customers Out	0
	# Minutes Out	0
	# Customer Minutes Out	0
	# Within City System	0
	# Supply to City Minutes	0
Short	# Outages (Blinks)	0
	# Customers Affected	0
	# Within City System	0
	# Supply to City Minutes	0
Totals		
Total Long Outages	1	5
Total Short Outages (Blinks)	0	1
Total Customers Out (Long)	25	196
Total Customers Affected (Short- Blinks)	0	517
Total Customer Minutes Out	2,225	11261
Total Outages Within City System	1	5
Total Outages in Supply to City	0	0

S/U - Scheduled or Unscheduled
 Ints - # of Interruptions
 Long - >1 min; Short - <1 min
 Cause # - see table on page 3

Number of Outages (by Cause)				
Cause #	Description	Total This Month	This Month Last Year	Rolling AT
0	Supply to City	0	0	0
1	Overhead Equipment Failure	0	1	21
2	Underground Equipment Failure	1	1	46
3	Weather	0	0	22
4	Birds, Animals, Snakes, etc.	0	1	15
5	Trees	0	1	3
6	Foreign Interference	0	0	5
7	Human	0	0	3
8	Other	0	0	0
9	Unknown	0	0	2
10	Vehicle	0	1	4
	Total	1	5	121

12 Month Outage Statistics		
Index	As of This Month	As of This Month Last Year
ASAI (%)	99.9953	99.9969
CAIDI (Long) (min)	42.76	54.32
SAIDI (Long) (min)	24.91	16.17
SAIFI (Long) (ints/tot cust)	0.58	0.30
SAIFI (Short) (ints/tot cust)	0.20	0.27
MAIFI (Momentary)	0.00	0.01

ASAI - Average Service Availability Index

(customer minutes available/total customer minutes, as a %)

CAIDI - Customer Average Interruption Duration Index

(average minutes interrupted per interrupted customer)

SAIDI - System Average Interruption Duration Index

(average minutes interrupted per customer for all customers)

SAIFI (Long) - System Average Interruption Frequency Index

(# of long interruptions per customer for all customers)