

**Q/A for January 16, 2024**

<b>Agenda #</b>	<b>Title</b>	<b>Requestor Responder</b>
<b>I.9</b>	<b>Approve the award of Change Order #1 to Option Year One of Contract 21-357, Bill Print and Mail Services, to AB Data for an amount not to exceed \$100,000, a total award of \$314,637, and for an additional six months</b>	
<b>Q.</b>	Mailing 60K invoices/month sounds high. Can households choose to receive invoices via email instead? What percentage of households use eBill Online Payment?	<b>Longenbaugh</b>
<b>A.</b>	60,000 is the total number of utility bills processed and sent to customers each month. Of that, approximately 31,000 are printed and mailed through this vendor. The other 29,000 are processed electronically through the City's e-billing vendor.	<b>Mayer</b>

<b>I.21</b>	<b>Pass the ordinance repealing and replacing Title 2 (Boards and Commissions) of the Naperville Municipal Code</b>	
<b>Q.</b>	1.Where does the ordinance reflect that a Township Trustee cannot serve as a PZC commissioner? 2. I recall PZC meetings years ago not having a 3 minute public participation limit. Did that change at some point or will the adoption of Council participation rules across all boards make that effective now?	<b>Longenbaugh</b>
<b>A.</b>	1. The compatability of public offices is not something that is codified, in part, because there are too many public offices to document. An incompatibility of public office arises when either the Illinois State Constitution or a statute specifically prohibits the occupant of one office from holding the other office, where the duties of either office are such that the holder of one office cannot, in every instance, properly and fully, faithfully discharge all the duties of the other office, or where one office is deemed to be superior to the other. The Illinois Attorney General's Office maintains a public index of AG opinions on the compatiability of public offices in Illinois. 2. The Citizen Participation section states that the public may address boards and commissions pursuant to the rules in this section unless otherwise provided herein or particular bylaws, a relevant agreement or other law explicitly establishes participation rules. The PZC has bylaws which do not have a three minute public participation limit.	<b>DiSanto Schatz</b>

<b>I.26</b>	<b>Endorse the Downtown Wayfinding Master Plan and the associated multi-year implementation</b>	
<b>Q.</b>	Can the Wayfinder standards be implemented on other Welcome to Naperville signs and will there be coordination on those designs in the future?	<b>Longenbaugh</b>
<b>A.</b>	In the first quarter of 2024 DPW will conduct a survey to gather community input on all the different Welcome to Naperville signs that have been installed over the last three years. Those results will be shared with the City Council and will guide future installations, none of which will be done before City Council input is recieved.	<b>Dublinski</b>
<b>Q.</b>	1.Does a yes vote on this include Endorsement of the proposed 15 electronic wayfinding kiosks at an estimated \$1,050,280 as shown on page 42 of the master plan? 2.Do we have an idea of forward looking O&M costs for the kiosks? 3.What options does council have should we approve without the electronic kiosks at this time?	<b>Wehrli</b>
<b>A.</b>	1. A Yes vote on the endorsement does not commit the City to the \$1.05 million for the electronic kiosks shown on page 42. The endorsement is intended for the multi-year plan outlined on pages 38-40. 2. Staff believes that the electronic kiosk industry is still evolving and that it will need to be assessed in later years as part of consideration of converting from our static kiosks to electronic. 3. The current multi-year plan only includes updating the exsting kiosks as discussed on page 26.	<b>Novack</b>