

Total Customers this Month	64,025	Days of Month
Total Customer Minutes this Month	2,858,076,000	31

Outage Totals		
	This Month	This Month Last Year
Unscheduled Outages		
Long		
# Outages	5	3
# Customers Out	1,108	17
# Minutes Out	1,234	150
# Customer Minutes Out	92,454	768
# Within City System	5	3
# Supply to City Minutes	0	0
Short		
# Outages (Blinks)	0	0
# Customers Affected	0	0
# Within City System	0	0
# Supply to City Minutes	0	0
Scheduled Outages		
Long		
# Outages	0	0
# Customers Out	0	0
# Minutes Out	0	0
# Customer Minutes Out	0	0
# Within City System	0	0
# Supply to City Minutes	0	0
Short		
# Outages (Blinks)	0	0
# Customers Affected	0	0
# Within City System	0	0
# Supply to City Minutes	0	0
Totals		
Total Long Outages	5	3
Total Short Outages (Blinks)	0	0
Total Customers Out (Long)	1,108	17
Total Customers Affected (Short- Blinks)	0	0
Total Customer Minutes Out	92,454	768
Total Outages Within City System	5	3
Total Outages in Supply to City	0	0

Number of Outages (by Cause)				
Cause #	Description	Total This Month	This Month Last Year	Rolling AT
0	Supply to City	0	0	0
1	Overhead Equipment Failure	0	1	11
2	Underground Equipment Failure	2	0	88
3	Weather	1	0	16
4	Birds, Animals, Snakes, etc.	0	0	21
5	Trees	1	0	4
6	Foreign Interference	0	2	6
7	Human	0	0	8
8	Other	0	0	0
9	Unknown	0	0	3
10	Vehicle	1	0	2
	Total	5	3	159

12 Month Outage Statistics		
Index	As of This Month	As of This Month Last Year
ASAI (%)	99.9962	99.9953
CAIDI (Long) (min)	73.36	89.32
SAIDI (Long) (min)	20.13	24.84
SAIFI (Long) (ints/tot cust)	0.27	0.28
SAIFI (Short) (ints/tot cust)	0.00	0.50
MAIFI (Momentary)	0.0000	0.00

- ASAI - Average Service Availability Index
(customer minutes available/total customer minutes, as a %)
- CAIDI - Customer Average Interruption Duration Index
(average minutes interrupted per interrupted customer)
- SAIDI - System Average Interruption Duration Index
(average minutes interrupted per customer for all customers)
- SAIFI (Long) - System Average Interruption Frequency Index
(# of long interruptions per customer for all customers)

S/U - Scheduled or Unscheduled
 Ints - # of Interruptions
 Long - >1 min; Short - <1 min
 Cause # - see table on page 3