

Franco, Anna

From: Laff, Allison
Sent: Wednesday, October 8, 2025 2:37 PM
To: Oldani, Dominic; Franco, Anna
Subject: FW: Citizen Question Submissions for Mayor/Council (GovQA Reference # W297961-100625)

Dominic & Anna – FYI. I will respond and note that we will add this to the case file. Anna, would you mind adding this to the future legistar item?

From: City of Naperville Citizen Support <napervilleil@mycusthelp.net>
Sent: Wednesday, October 8, 2025 1:47 PM
To: Laff, Allison [REDACTED]
Subject: Citizen Question Submissions for Mayor/Council (GovQA Reference # W297961-100625)

Citizen Support Center (GovQA) Mayor/Council Submission

You are receiving this email to alert you that a new Mayor/Council submission has been created and assigned to you.

Contact Name: Kayli James

Customer Name:

Email: [REDACTED]

Phone: [Phone]

Reference Number: W297961-100625

Create Date: 10/6/2025 4:09:01 PM

Status: Assigned

Request Type: Feedback

Dear City Council,

Hello, My name is Kayli. I am a local Naperville resident and reside near Ranchview Elementary School. I am writing to you today as a concerned resident in regards to Dutch Bros' proposed opening location.

Description:

Context: I am a former employee of Dutch Bros (2011 - 2019) back in Washington State and absolutely loved my job. Dutch Bros is a truly remarkable coffee shop that will bring joy to the community and will build a strong connection with Naperville residents. My concerns for this location are greater though. If this location is approved, I do know that this will draw an enormous amount of attention - and will bring much chaos in a plaza that cannot withstand that amount of traffic. Having

been through it myself in the past, I know how backed up things will get and the amount of accidents and frustrated people there will be right away and overtime. Not to mention, this will only deter people from wanting to shop at Jewel Osco. If you think 7Brew's traffic is bad, Dutch Bros is a whole other ballgame. There will be cars backed up into the road and the street for hours and hours. What will happen if there is a medical emergency when someone is waiting in line? What will happen to someone who is blocked in and cannot get to Jewel Osco to pick up their medication from the Pharmacy?

Another concern of mine and perhaps the most important one - The younger kids who are just starting to drive or newly have their license. 75th can be extremely dangerous at times and how can we ensure that those kids (who are all excited and ready for their drinks) can keep safe driving practices with eyes on the road and not be in a rush to meet their friends at Dutch Bros after school or after games? Especially in rush hour traffic. Safety on the road is so important and as a parent, this is very concerning even for my own. I think it should be taken into consideration for the safety of all Naperville residents.

I do believe Dutch Bros will be great in Naperville - just not at this location.

Sincerely,
Kayli James

Click the link below to review and/or respond to the submission.



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