



EU-3498- 25956519

**November 15, 2023**

City of Naperville  
400 S. Eagle St.  
Naperville, Illinois 60566

RE: Sole Source Letter relating to Renewal of Maintenance and Support of OnBase Software Product

To Whom It May Concern:

This letter confirms that the OnBase software licensed by City of Naperville consists of proprietary programs designed and developed exclusively by Hyland Software, Inc. and its affiliates (“Hyland”), and that City of Naperville is receiving maintenance and technical support of such software from REQUORDIT Inc.. While Hyland has numerous authorized resellers of the OnBase Software, under Hyland’s commercial policies, REQUORDIT Inc. is the sole authorized source to provide maintenance and support of the OnBase software to City of Naperville.

If you have any questions please feel free to contact us.

**HYLAND SOFTWARE, INC.**

DocuSigned by:  
By: *Bill Kavanaugh*  
8D30EC758B2B455...

Print Name:

Title:

Date:

Hyland Legal

Approved By: *CS*<sup>DS</sup>

Date: