

The **System Average Interruption Duration Index (SAIDI)** is the number of minutes the average customer can expect to be without water service during a 12-month period.

Except where noted, SAIDI is calculated for the 12 months prior to the calculation date.

Abnormally high monthly values are in the top 5% of expected values for that particular month.

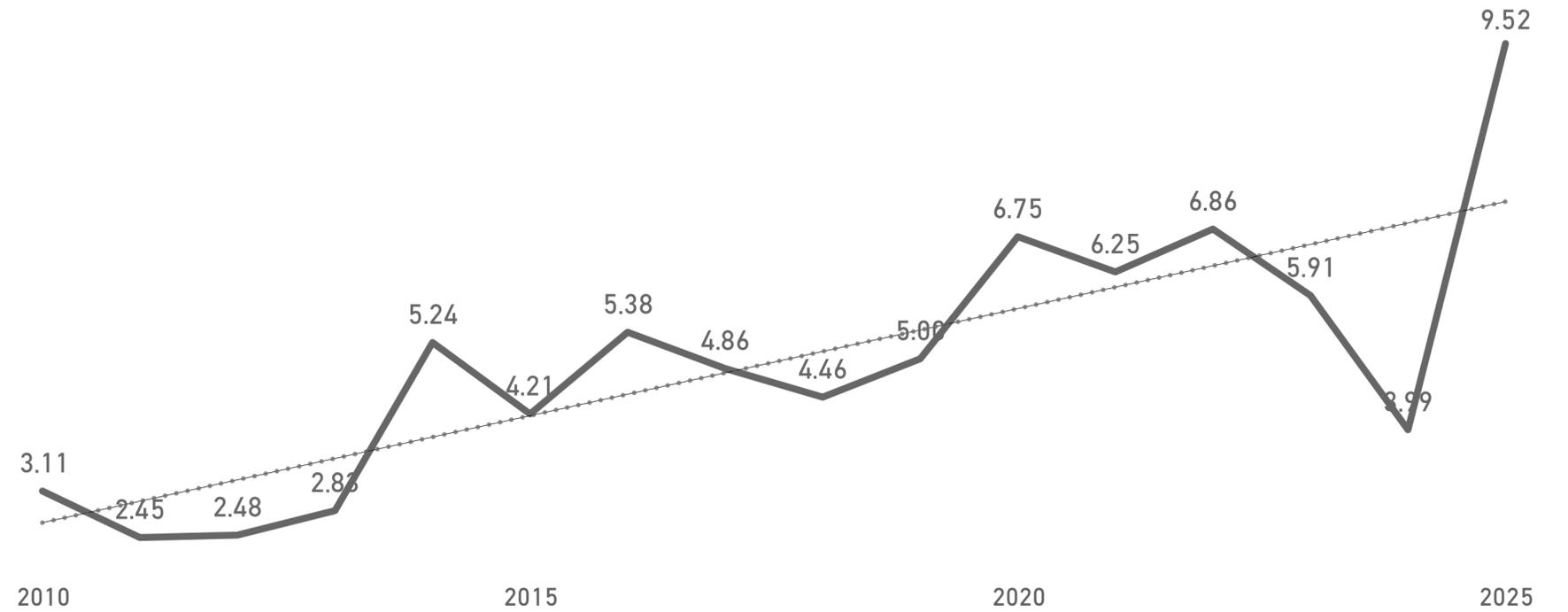
SAIDI

9.52!

1 Year Ago: 3.99 (+138.65%)

The 12-month average SAIDI was 9.52 minutes per customer as of December 2026. This is a change of 139% from 3.99 minutes per customer in December 2025.

SAIDI for 12 Month Period Ending December 31



Historical SAIDI

● Monthly SAIDI — 12 Month Average SAIDI

