



November 3, 2025

Raheel Arshed  
City of Naperville Department of Public Utilities - Electric  
1392 Aurora Ave., Suite 100  
Naperville, IL 60540

Re: Sole source provider Software Support - SmartWorks Products

Dear Raheel Arshed,

This letter provides justification for SmartWorks, a division of Harris Computer Systems to be the sole source provider of Software Support, licensing and the services associated with the installation, implementation, training and maintenance of the SmartWorks Product software.

SmartWorks Compass software is proprietary intellectual property of Harris Computer Systems. We are the only company that is authorized to provide and capable of supplying your company with these services. Furthermore, we are the only company authorized to modify this software.

If there are any questions or concerns, please do not hesitate to contact me by phone or email.

Sincerely,

*Marianne Pelletier*

**Marianne Pelletier**  
Director, Customer Success  
SmartWorks

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