

Naperville Preservation, Inc.

Naperville HPC survey notes 6 2026

Yes, the questions looked pretty good, but here are a few ideas:

- Add "Is it clear what attachments are required?" (Example: The owners who wanted to put limestone on the front of a wood siding house did not provide the drawings needed.)
- Add, "should the COA form be provided as a 'fillable form'? It currently can't be filled out on a computer."
- Would it be relevant to ask who filled out the application? The form needs to be designed for the homeowner, who may have the lowest knowledge to fill it out. It seems like some people's architect or builder fill it out, and if so, an architect or builder should be expected to have a level of understanding. So how you analyze the survey results would be affected by who filled the COA out.

Another...

- On question five, it would be better to add the word "approximately" before asking "How long did it take to assemble the paperwork."
- Maybe also ask if they are provided with enough graphic info.
- Are they shown photos of the buildings that they are being asked to evaluate?
- What about adjacent properties? Those also can be important in terms of scale.