Total Customers this Month	60,657	Days of Month
Total Customer Minutes this Month	2,620,382,400	30

	Outage Totals		This Month	This Month Last Year
Unscheduled Outages				
Long	# Outages		18	9
	# Customers Out		449	1216
	# Minutes Out		2,727	1715
	# Customer Minutes Out		25,862	89663
	# Within City System		18	9
	# Supply to City Minutes		0	0
Short	# Outages (Blinks)		0	0
	# Customers Affected		0	0
	# Within City System		0	0
	# Supply to City Minutes		0	0
Scheduled Outages				
Long	# Outages		0	0
	# Customers Out		0	0
	# Minutes Out		0	0
	# Customer Minutes Out		0	0
	# Within City System		0	0
	# Supply to City Minutes		0	0
Short	# Outages (Blinks)		0	0
	# Customers Affected		0	0
	# Within City System		0	0
	# Supply to City Minutes		0	0
Totals				
Total Long Outages			18	9
Total Short Outages (Blinks)			0	0
Total Customers Out (Long)			449	1216
Total Customers Affected (Short- Blinks)			0	0
Total Customer Minutes Out			25,862	89663
Total Outages Within City System			18	9
Total Outages in Supply to City			0	0

S/U - Scheduled or Unscheduled
Ints - # of Interruptions
Long - >1 min; Short - <1 min
Cause # - see table on page 3

	Number of Outages (by Cause)			
Cause #	Description	Total This Month	This Month Last Year	Rolling AT
0	Supply to City	0	0	0
1	Overhead Equipment Failure	0	0	5
2	Underground Equipment Failure	13	7	68
3	Weather	0	0	1
4	Birds, Animals, Snakes, etc.	0	0	24
5	Trees	0	0	9
6	Foreign Interference	0	0	0
7	Human	0	0	9
8	Other	0	0	0
9	Unknown	5	2	19
10	Vehicle	0	0	6
	Total	18	9	141

12 Month Outage Statistics		
Index	As of This Month	As of This Month Last Year
ASAI (%)	99.9968	99.9971
CAIDI (Long) (min)	67.07	36.67
SAIDI (Long) (min)	16.91	15.04
SAIFI (Long) (ints/tot cust)	0.25	0.41
SAIFI (Short) (ints/tot cust)	0.00	0.00

ASAI - Average Service Availability Index
    (customer minutes available/total customer minutes, as a %)
CAIDI - Customer Average Interruption Duration Index
    (average minutes interrupted per interrupted customer)
SAIDI - System Average Interruption Duration Index
    (average minutes interrupted per customer for all customers)
SAIFI (Long) - System Average Interruption Frequency Index
    (# of long interruptions per customer for all customers)
SAIFI (Short) - System Average Interruption Frequency Index
    (# of short interruptions per customer for all customers)